

## INTISARI

ANDRIANA, D.E., 2016, EVALUASI PELAKSANAAN STANDAR PELAYANAN KEFARMASIAN DI APOTEK KOTA CILACAP TAHUN 2016, SKRIPSI, FAKULTAS FARMASI, UNIVERSITAS SETIA BUDI, SURAKARTA.

Penyelenggaraan pelayanan kefarmasian telah diatur dalam Permenkes No. 35/2014 tentang standar pelayanan kefarmasian di apotek. Peraturan tersebut menjadi pedoman dan wajib dilakukan oleh apoteker dalam melakukan praktek kefarmasian di apotek. Tujuan penelitian adalah untuk mengetahui gambaran pelayanan kefarmasian di apotek kota Cilacap tahun 2016.

Penelitian ini merupakan penelitian deskriptif dengan menggunakan kuesioner sebanyak 68 apoteker yang berpartisipasi dalam pengisian Kuesioner. Penilaian dari kuesioner tentang standar pelayanan kefarmasian di apotek berdasarkan Permenkes No.35/2014 yang terdiri dari 4 standar yaitu standar 1 tentang pengelolaan sediaan farmasi, alat kesehatan dan bahan medis habis pakai, standar 2 tentang pelayanan farmasi klinik, standar 3 tentang sumber daya manusia, standar 4 tentang sarana dan prasarana.

Hasil penelitian menunjukkan bahwa pelaksanaan standar pelayanan kefarmasian di apotek kota Cilacap dalam kategori cukup (55,36). Faktor pendukung penelitian adalah standar 1 (89,88%) dan standar 4 (90,22%) yang dinyatakan baik serta apotek dengan kategori baik dan cukup. Faktor penghambat penelitian adalah standar 2 (36,44%) dan standar 3 (45,97%) yang dinyatakan kurang serta apotek dengan kategori kurang.

Kata kunci: Pelayanan Kefarmasian, Permenkes Standar Pelayanan, Cilacap.

## **ABSTRACT**

ANDRIANA, D.E., 2016, EVALUATION IMPLEMENTATION CONCERNING STANDARD OF PHARMACY PRACTICE IN CILACAP PHARMACIES 2016, SKRIPSI, FAKULTAS FARMASI, UNIVERSITAS SETIA BUDI, SURAKARTA.

The implementation of pharmaceutical services has been set up in Permenkes No.35/2014 about standard pharmaceutical services in the pharmacy. The rules become the guidelines and must be implemented by the pharmacy in their pharmaceutical practices. The aim of the research is to know the description pharmaceutical services of pharmacies in the district of Cilacap.

This research would be done with descriptive approach with questionnaires as many as 68 pharmacy who would participate in filled in the questionnaires. The assessment and the questionnaires about the standard pharmaceutical services in pharmacy based from Permenkes No.35/2014 consists of 4 standards. These standard are 1) on the management of bicarbonate pharmaceutical, health care and madical materials low used standard, 2) pharmaceutical services clinic standard, 3) human resources and 4) means and infrastructure.

The result of the overall research show the implementation standard of pharmaceutical services of pharmacies in Cilacap District are still satisfactory (55,36). Supporting factor in the research is standard 1 (89,88%) & standard 4 (90,22%) showed good and pharmacy good and satisfactory category . Obstacle factor in the research is standard 2 (36,44%) & standard 3 (45,97%) showed unsatisfactory and pharmacy unsatisfactory category.

Key words: Pharmaceutical services, Standard of pharmacy practice, Cilacap.