

INTISARI

TRIPUJIATI, I., 2016, STRATEGI PENGEMBANGAN INSTALASI FARMASI BERBASIS EVALUASI AKREDITASI MANAJEMEN PENGGUNAAN OBAT DENGAN METODE MATRIK DI RSUD Dr. MOEWARDI SURAKARTA, TESIS, FAKULTAS FARMASI, UNIVERSITAS SETIA BUDI, SURAKARTA.

Penelitian ini bertujuan untuk mengetahui tingkat kesesuaian tujuh standar pelayanan farmasi terhadap standar akreditasi dan strategi pengembangan instalasi farmasi dengan metode Matrik.

Penelitian ini dianalisis secara deskriptif kuantitatif dan kualitatif, pengumpulan data menggunakan instrumen kuisioner Depkes yang telah diuji validitas dan reliabilitas kepada 50 responden dan wawancara. Subyek pada penelitian ini adalah semua pegawai di instalasi farmasi RSUD Dr. Moewardi Surakarta. Dilakukan penilaian terhadap tujuh standar kemudian dibandingkan antara hasil wawancara dengan hasil kuisioner, kemudian dianalisis dengan strategi pengembangan dengan menggunakan metode Matriks.

Tingkat kesesuaian manajemen penggunaan obat IFRSUD Dr. Moewardi Surakarta pada tahun 2015 terhadap standar akreditasi manajemen penggunaan obat Kementerian Kesehatan tahun 2012 adalah pemesanan dan pencatatan 87,73%; penyimpanan 85,73%; pemantauan 85,6%; pemberian 84,9%; persiapan dan penyaluran 81,6%; seleksi dan pengadaan 81,33%; organisasi dan manajemen 79,73%. Strategi pengembangan IFRSUD Dr. Moewardi berdasarkan metode matrik adalah organisasi dan manajemen 35; pemantauan 31,2; seleksi dan pengadaan 25,2; pemberian 20,4; persiapan dan penyaluran 10,8; penyimpanan 6; pemesanan dan pencatatan 1,1.

Kata kunci : Standar akreditasi, strategi, rencana pengembangan layanan.

ABSTRACT

TRIPUJIATI, I., 2016, THE DEVELOPMENT STRATEGY OF PHARMACY INSTALLATION BASED ACCREDITATION WITH MATRIX METHOD AT DR. MOEWARDI HOSPITAL SURAKARTA, THESIS, FAKULTAS FARMASI, UNIVERSITAS SETIA BUDI, SURAKARTA.

Change the mindset of people have contributed to the improvement and development of quality service that improve people's satisfaction. Here accreditation required as an effective way to evaluate the quality and management of a hospital. The hospital pharmacy installation is a unit where the implementation of all activities aimed pharmacy job for hospital uses. The objectives of this study are to determined the level of conformity seven standards of pharmaceutical services to the accreditation standards and the development strategy of pharmacy with matrix method.

This study used the health department (depkes) questionnaire and interviews of 50 respondents. The subjects of this study were all employees at pharmacy installation of Dr. Moewardi Hospital Surakarta. Conducted a study of seven standards were then compared between results of interviews with the results of questionnaire, and then analyzed with the development strategy by using a matrix method.

The result showed that there is a difference between the result of the assessment of accreditation standards of management and uses of drugs in IFRS (83,80%) with maximum standard KARS (100%). With these result indicate that pharmacy installation of Dr. Moewardi Hospital Surakarta needs to improve performance in accordance with accreditation standards. Efforts of strategies and development plans should be done by identifying the officers with responsibility for the pharmaceutical services, improving the system, monitoring method, the destruction of expired drugs should accordance with government procedures, ordering the drugs should include all elements, examine the accuracy of the drugs before it is given to the patient, drug administration should be done thorough verification, medication error reporting information needs to be determined time, patient monitoring is conducted by a trained health worker and performed routinely.

Keywords: Accreditation Standards, Strategy, Service Development Plan.