

INTISARI

Epafra, Giovanni Yoda. 2014. Pengaruh Mutu Pelayanan Keperawatan Terhadap Keselamatan Pasien Melalui Kinerja Perawat di Ruang Rawat Inap Melati 1 RSUD Dr. Moewardi. Skripsi. Program Studi S1 Manajemen. Fakultas Ekonomi. Universitas Setia Budi. Pembimbing I. Y Kristanto, SE., MM. Pembimbing II. Mulyati, SH., M.Kes.

Kinerja perawat yang baik sangat diperlukan dalam upaya pencapaian tujuan keselamatan pasien dan mutu rumah sakit. Masalah mendasar dari kinerja perawat khususnya yang berada di ruang Melati 1 RSUD Dr. Moewardi adalah bagaimana pihak manajemen RSUD Dr. Moewardi untuk mempertahankan dan, atau lebih meningkatkan lagi standar kinerja pelayanan terhadap pasien serta dilakukannya evaluasi berkala terhadap Mutu Pelayanan Keperawatan dan Kinerja Perawat di rumah sakit. Penelitian ini bertujuan menguji signifikansi pengaruh mutu pelayanan keperawatan terhadap keselamatan pasien melalui kinerja perawat sekaligus seberapa besar pengaruh mutu pelayanan keperawatan terhadap keselamatan pasien melalui kinerja perawat, sebagai variabel intervening di ruang rawat inap Melati 1 RSUD Dr. Moewardi.

Penelitian ini dilakukan pada perawat di Ruang Rawat Inap Melati 1, Ruang HCU Penyakit Dalam, Ruang HCU Neunatus, dengan pengambilan sampel menggunakan *population sampling* atau sampel jenuh di mana semua populasi dianggap sebagai sampel dengan total jumlah responden sebanyak 60 responden. Metode pengumpulan data menggunakan kuisioner dan metode analisis data menggunakan analisis regresi berganda, linier berganda, uji t, uji F dan koefisien determinasi (R^2)

Hasil dari pengolahan data, maka dapat diambil kesimpulan sebagai berikut : 1) Variabel Mutu Pelayanan Keperawatan berpengaruh secara signifikan terhadap Keselamatan Pasien di RSUD Dr. Moewardi. 2) Variabel Mutu Pelayanan Keperawatan berpengaruh secara signifikan terhadap Kinerja Perawat RSUD Dr. Moewardi. 3) Variabel Mutu Pelayanan Keperawatan berpengaruh secara signifikan terhadap Keselamatan Pasien di RSUD Dr. Moewardi, dengan variabel Kinerja Perawat sebagai variabel *Intervening*. 4) Variabel Mutu Pelayanan Keperawatan dan variabel Kinerja Perawat memiliki hubungan pengaruh sebesar 80.8% terhadap Keselamatan Pasien di RSUD Dr. Moewardi.

Kata Kunci : Mutu Pelayanan Keperawatan, Keselamatan Pasien, Kinerja Perawat.

ABSTRACT

Epafra, Giovanni Yoda. 2014. *Influence of Quality Nursing Care by means of Patient Safety Against Performance Nurse Inpatient Bed 1 of General Hospital Dr. Moewardi. Management Departement. Faculty of Economics. Setia Budy University. Advisor. Supervisor I. Y Kristanto, SE., MM. Advisor II. Mulyati, SH., M.Kes*

Good Performance nurse is indispensable in achieving the goals of patient safety and quality hospital. The basic problem of the performance of nurses, especially in the room Bed 1 of General Hospital is how the management of Hospital Dr. Moewardi to maintainance and or improve their patient care standards performance as well as doing periodic evaluation of the Quality of Nursing Care and Nurse Performance in the hospital. This study aims to examine the significance the effect of quality nursing care to patients by means of Patient safety against performance as well to measure how much influence the quality nursing care to patient safety by means of the performance nurse, as an intervening variable in the inpatient unit Bed 1 of General Hospital Dr. Moewardi

The research was conducted on nurses in Inpatient Space 1, his research was carried Medicine HCU, Neunatus HCU. For sampling it was used population sampling or saturated samples where all popoulasi regarded as a sample with totally sampling 60 respondents. Methods questionnaires was used in collecting data, and for data analysis it was applied multiple regression analysis, multiple linear, t test, F test and the coefficient of determination (R^2)

The results of the analysis show that: 1) Variable Quality Nursing Care significantly influence Patient Safety in Hospital Dr. Moewardi. 2) Variable Quality Nursing Care significantly affect the Nurse Performance in Dr. Moewardi Hospital. 3) Variable Quality Nursing Care significantly influence Patient Safety in Dr. Moewardi Hospital, with variables Nurse Performance as an intervening variable. 4) Variable Quality Nursing Care and Nurse Performance have a relationship influence variable performance of 80.8% on Patient Safety in Dr. Moewardi Hospital.

Keywords : *Quality Nursing Care, Patient Safety, Performance of Nurse*