BAB V
PENUTUP

A. Kesimpulan

Penelitian ini bertujuan untuk menguji pembentukan niat perilaku penggunaan pendaftaran berbasis website rumah sakit yang dipengaruhi oleh kepuasan dengan variabel terdahulu adalah kemanfaatan, kegunaan persepsian, dan kredibilitas yang dipersespsikan. Hasil penelitian menunjukan semua hipotesis terdukung. Hasil tersebut dimaknai tingginya kemanfaatan, kegunaan persepsian, dan kredibilitas yang dipersepsikan dapat mempengaruhi kepuasan yang mampu membentuk niat menggunakan pendaftaran berbasis online.

B. Keterbatasan penelitian

Studi ini juga memiliki keterbatasan dalam proses pengambilan data. Kasus yang terjadi adalah banyaknya kuisioner yang tidak kembali dan kesalahan dalam pengisian. Hal ini dikarenakan pada saat pengisian pasien mempunyai keterbatasan dalam waktu pasien cenderung berfokus pada pelayanan kesehatan yang diberikan rumah sakit.

C. Saran

1. Bagi peneliti lanjutan

Studi ini mampu membentuk model alternatif dalam membentuk niat pasien dalam menggunakan pendaftaran berbasis website. Berdasarkan

keterbatasan dari studi tersebut, studi kedepan peneliti perlu memperluas obyek penelitian responden, penambahan variabel penelitian yang digunakan agar dapat memperluas pengetahuan bagi penulis selanjutnya,pengambilan data yang dilakukan dengan cara interview untuk menghindari kesalahan pengisian dan tidak kembalinya kuisioner, dan kedepannya peneliti dapat melakukan penelitian dalam memprediksi perilaku pasien.

2. **Bagi rumah sakit**

   Rumah sakit dapat memberikan fitur layanan informasi yang lebih bermanfaat bagi penggunanya.bentuk-bentuk informasi yang berguna misalnya informasi preventif sebelum terkena penyakit. Kemudian menampilkan informasi yang lengkap dan up to date sehingga pengguna website mendapatkan kabar terbaru tentang kesehatan dan memberikan tampilan website yang menarik dan mengurangi kalimat yang tidak penting, hal ini akan menarik perhatian pembaca atau pengunjung untuk terus menggunakan.

DAFTAR PUSTAKA

Ajzen, I., dan Fishbein, M., (1977). Attitude-Behavior Relations: A Theoretical Analysis and Review of Empirical Research. *Psychological Bulletin.* Vol 84. No. 5, pp 888-918.

Begum, N. J. dan N. (2013). The role of perceived usefulness, perceived ease of use, security and privacy, and customer attitude to engender customer adaptation in the context of electronic banking. *African Journal of Business Management*, Vol 2 No 1, pp 32–40.

Bevan, N. (1995). Usability is quality of use, *Advances in Human Factors/Ergonomics*, Vol 20, pp 349–354.

Bhattacherjee, A. dan Lin, C. P. (2015). A unified model of IT continuance: Three complementary perspectives and crossover effects, *European Journal of Information Systems*. Nature Publishing Group, Vol 24. No 4, pp 364–373.

Budiharto Hasbun Endang Ruswanty (2016). Komperasi Antara Kelompok Yang Melihat Iklan dan Tidak Melihat Iklan Dengan Moderasi Brand Awareness Terhadap Niat Beli (Studi Pada Commuter Line). *Journal Of Business Studies.* Vol 2. No 1, pp 45-47.

Campanella Bracken, C. (2017). Perceived source credibility of local television news: the impact of television form and presence. *Journal of Broadcasting & Electronic Media* , Vol 50. No 4, pp 723–741.

Chang, M. Y., Pang, C., Michael Tarn, J., Liu, T. S., & Yen, D. C. (2015). Exploring user acceptance of an e-hospital service: An empirical study in Taiwan. *Computer Standards and Interfaces*, Vol *38*. pp 35–43.

Cheung, C. M. K. dan Lee, M. K. O. (2005). The Asymmetric Effect of Website Attribute Performance on Satisfaction: An Empirical Study, *Proceedings of the 38th Annual Hawaii International Conference on System Sciences*, Vol 00, pp 175c–175c.

Davis, F. D. (1996). Hydroxyurea did not enhance the clinical response to vinblastine in patients with anthracycline-resistant metastatic breast cancer, *MIS Quarterly*, Vol 82. No 6, pp 576–578.

Ford, B. E. W., Huerta, T. R., Diana, M. L., Kazley, A. S., & Menachemi, N. (2013). Patient Satisfaction Scores and Their Relationship to Hospital Website Quality Measures. *Health Marketing Quarterly*, Vol 30. No 4, pp 334-348.

Giese, J. L. dan Cote, J. A. (2002). Defining Consumer Satisfaction, *Academy of Marketing Science Review*, Vol 2000, Eds September, pp 1-24.

Hadji, B. dan Degoulet, P. (2016). Information system end-user satisfaction and

continuance intention: A unified modeling approach, *Journal of Biomedical Informatics*. Elsevier Inc., Vol 61, pp 185–193.

Hair, Jr. F. J., Black, C. W., Babin, J. B., Aderson, E. R., (2010). Multivariate Data Analysis. *Pearson Prentice Hall,* Chap. 1.

Hakim, L. dan Deswindi, L. (2015). Assessing the Effects of e-servicescape on Customer Intention: A Study on the Hospital Websites in South Jakarta. *Procedia - Social and Behavioral Sciences*. Elsevier B.V., 169 Eds August, pp 227–239.

Helia, V. N., Asri, V. I., Kusrini, E., & Miranda, S. (2018). Modified technology acceptance model for hospital information system evaluation – a case study. *MATEC Web of Conferences.* Vol 154. pp 1-5

Heo, J., Ham, D. H., Park, S., Song, C., & Yoon, W. C. (2006). Conceptual Framework and Models for Identifying and Organizing Usability Impact Factors of Mobile Phones. *Interacting with Computers*, Vol. *21*. *No* 4, pp 263–275.

Jokela, T., Iivari, N., Matero, J., & Karukka, M. (2003). The standard of user-centered design and the standard definition of usability. *Proceedings of the Latin American Conference on Human-Computer Interaction*, Eds April, pp 53–60.

Kaewkitipong Laddawan1, (2016). Using social media to enrich information systems field trip experiences: Students' satisfaction and continuance intentions. *Computers in Human Behavior*, Vol 63. Eds 2016, pp 256–263.

Konolige, K., Park, M. dan Pollack, M. E. (1993) A Representationalist theory of intention. *Technical Repor*t, pp 178–188.

Lacasse, J. R. dan Leo, J. (2011). Knowledge of ghostwriting and financial conflicts-of-interest reduces the perceived credibility of biomedical research. *BMC Research Notes,*Vol 4, pp 2–7.

Lim, K. H. dan Benbasat, I. (2000) The Effect of Multimedia on Perceived Equivocality and Perceived Usefulness of Information Systems. *MIS Quarterly*, Vol 24. No 3, pp 449.

Lowry, P. B., Spaulding, T., Wells, T., Moody, G., Moffit, K., & Madariaga, S. (2006). A theoretical model and empirical results linking website interactivity and usability satisfaction. *Proceedings of the Annual Hawaii International Conference on System Sciences*, Vol *6*, pp 1–9.

Miniard, P. W. dan Cohen, J. B. (1981) An examination of the Fishbein – Ajzen behavioral- intention model ' s concepts and measures. *Journal of Experimental Social Psychology.* Vol 1031 Eds May, pp 309-339.

Nakayama, M. (2017) Information Systems Applied Research President 2012. *Journal of Information System Applied Research*, Vol 5. No 3, pp 1–23.

Ommen, O., Driller, E., Köhler, T., Kowalski, C., Ernstmann, N., Neumann, M. Pfaff, H. (2009). The Relationship between Social Capital in Hospitals and Physician Job Satisfaction. *BMC Health Services Research*, Vol *9*, pp 1–9.

Pizam, A., Ellis, T. dan Pizam, A. (2006) Customer satisfaction and its measurement in hospitality enterprises Customer satisfaction and its measurement in hospitality enterprises. *International Journal of Contemporary Hospitality Management*. Vol 11. No 7, pp 326-339

Raban, E. D., Bodoff, D. dan Hadar, I. (2012) Proceedings of the 6 th Israel Association for Information Systems (ILAIS) Conference, *Proceedings of the 6 th Israel Association for Information Systems (ILAIS) Conference*, pp 1–121.

Rabjohn, N., Cheung, C. M. K. dan Lee, M. K. O. (2008) Examining the perceived credibility of online opinions: Information adoption in the online environment. *Proceedings of the Annual Hawaii International Conference on System Sciences*, pp 1–10.

Saeroji, A., Maskur, A. dan Tjahjaningsih, E. (2015). Pengaruh Norma Subjektif dan Kontrol Prilaku Yang Dipersepsikan Terhadap Niat Pinjam KUR Mikro, [Skripsi] Semarang : Fakultas Teknologi Informasi, Universitas STIKUBANK, pp 1–15.

Schaupp, L. C., Fan, W., & Belanger, F. (2006). Determining Success for Different Website Goals. *Proceedings of the 39th Hawaii International Conference on System Sciences.* Vol 00, pp 1–10.

Scholtz, B., Mahmud, I., Mahmud, I., & Ramayah, T. (2016). Does usability matter? An analysis of the impact of usability on technology acceptance in ERP settings. *Interdisciplinary Journal of Information, Knowledge, and Management*, Vol *11*, pp 309–330

Sharabati, M. M. N. (2015). End User Satisfaction and Individual Performance Assessments in e-Procurement Systems. *International Journal of Computer Theory and Engineering*, Vol 7. No 6, pp 503–509.

Sugiyono. (2015). *Metode Penelitian Tindakan Komprehensif.* Alfabeta : Bandung

Tao, D., Yuan, J., Shao, F., Li, D., Zhou, Q., & Qu, X. (2018). Factors Affecting Consumer Acceptance of an Online Health Information Portal Among Young Internet Users. *CIN: Computers, Informatics, Nursing*, Vol *36. No* 11, pp 530–539.

Teng, S., Khong, K. W., Chong, A. Y. L., & Lin, B. (2017). Persuasive electronic word-of-mouth messages in social media. *Journal of Computer Information Systems*, Vol *57. No* 1, pp 76–88.

Umar, Husein. (2008). *Metode Penelitian untuk skripsi dan tesis bisnis.* PT RajaGrafindo Persada. Jakarta

Vairamuthu, S. dan Anouncia, S. M. (2016). Reconnoitering Students ' Satisfaction of an Online Based Assessment System to Improve Usability using PSO : An Examination into a Problem Solving and Programming Course. Engineering, *Technology & Applied Science Research*. Vol 6. No 5, pp 1207–1211.

Yi, M. Y. dan Hwang, Y. (2003). Predicting the use of web-based information systems: Self-efficacy, enjoyment, learning goal orientation, and the technology acceptance model, *International Journal of Human Computer Studies*, Vol 59. No 4, pp 431–449.

Zhang, M., Zhang, C., Sun, Q., Cai, Q., Yang, H., & Zhang, Y. (2014). Questionnaire survey about use of an online appointment booking system in one large tertiary public hospital outpatient service center in China, *BMC Medical Informatics and Decision Making*, pp 1–11.

Zrivan, M., Pliskin, N., Levin, R., & Zviran, M. (2005). Measuring User Satisfaction and Perceived Usefulness in the Erp Context. *The Journal of Computer Information Systems*, Vol 45. No 3, pp 43–52.

Lampiran 1. Surat Permohonan

Surat Permohonan

KUESIONER RESPONDEN

Dengan hormat,

Sehubungan dengan penyelesian tugas akhir skripsi yang sedang saya lakukan di Fakultas Ilmu Kesehatan Universitas Setia Budi Surakarta, saya akan melakukan penelitian tentang niat konsumen melakukan pendaftaran berbasis website di RSUD Dr. Moewardi Surakarta. Data yang telah Bapak/Ibu dan Saudara/i berikan akan dirahasiakan. Kerahasiaan dijamin secara legal, semua berkas yang mencantumkan identitas subjek penelitian hanya dipergunakan untuk pengolahan data dan apabila penelitian sudah selesai akan dimusnahkan. Untuk itu saya mengharapkan kesediaan Bapak/Ibu dan Saudara/i untuk mengisi kuesioner ini sebagai data. Bantuan dan jawaban yang anda berikan akan sangan membantu dalam proses penyusunana skripsi saya. Atas kesediannya dan kerjasamanya, saya ucapkan terima kasih

Peneliti

(Ayu Rahmawati)

Lampiran 2. Inform consent

SURAT PERNYATAAN RESPONDEN

Saya yang bertanda tangan dibawah ini menyatakan kesediaan untuk ikut berpartisipasi sebagai responden peneliti yang dilakukan oleh mahasiswa Program Studi Ilmu Kesehatan Surakarta yang berjudul " Analisis Kepuasan Pasien Sebagai Pembentuk Niat Menggunakan Pendaftaran Berbasis Websiite (Studi Pada RSUD Dr. Moewardi Surakarta).

Tanda tangan saya menunjukan bahwa saya di beri informasi dan memutuskan untuk berpartisipasi dalam penelitian ini.

Surakarta, 2019

Responden

( )

Lampiran 3. Identitas Responden

IDENTITAS RESPONDEN

1. Nama : **(Boleh tidak diisi)**

2. Jenis Kelamin : ☐ L ☐ P

3. Umur : ☐ 17-22 th ☐ 35-40th

☐ 23-28 th ☐ 41-46th

☐ 29-34th ☐ >47

4. Pendidikan Terakhir : ☐ SMA

☐ Diploma

☐ Sarjana ☐ `Lain-lain

5. Pekerjaan : ☐ PNS ☐ Karyawan Swasta

☐ TNI/POLRI ☐ Pelajar/Mahasiswa

☐ Lain-lain

6. Berapa Kali menggunakan registrasi online : ☐ Belum pernah ☐ 1 kali ☐ >1 kali

II. PETUNJUK PENGISIAN

Berikan tanda Check (√) pada jawaban yang anda anggap paling sesuai. Jawablah pertanyaan dengan jujur pada kolom yang disediakan, jika anda :

SS : Sangat Setuju

S : Setuju

N : Netral

TS : Tidak Setuju

STS : Sangat Tidak Setuju

Lampiran 4. Pengisian Kuisoner

PERTANYAAN

1. Niat Perilaku

No	Daftar Pertanyaan	SS	S	N	TS	STS
1.	Keinginan terus untuk menggunakan registrasi online					
2.	Akan memilih registrasi online untuk reservasi					
3.	Merekomendasikan registrasi online ke individu yang lain					

2. Kepuasan

No	Daftar Pertanyaan	SS	S	N	TS	STS
1.	Kesesuaian antara harapan dengan kenyataan penggunaan sistem pendaftaran berbasis online					
2.	Pendaftaran berbasis online memberikan manfaat bagi individu					
3.	Kecepatan dalam proses pendaftaran registrasi online					
4	Mudah dalam mengoperasikan registrasi online					
5	Waktu tunggu registrasi online sesuai dengan yang di janjikan					

3. Kemanfaatan

No	Daftar Pertanyaan	SS	S	N	TS	STS
1.	Menggunakan registrasi online memberikan ketepatan hasil.					
2.	Menggunakan registrasi online memberikan kecepatan proses.					
3.	Aplikasi registrasi online memberikan manfaat dalam penggunaanya					
4.	Aplikasi registrasi online meningkatkan penyelesaian proses pendaftaran. .					
5	Menggunakan aplikasi registrasi online dirasa lebih produktif dalam layanan kesehatan.					

4. Kegunaan Persepsian

No	Daftar Pertanyaan	SS	S	N	TS	STS
1.	Registrasi online dapat mempermudah pasien					
2.	Registrasi online mempunyai peran penting untuk membantu proses pendaftaran					
3.	Kesesuaian proses registrasi online memberikan manfaat yang nyata.					
4.	Fasilitas dari registrasi online yang memberikan info terbaru					
5	Registrasi online menyediakan layanan untuk proses lebih baik					

5. Kredibilitas yang Dipersepsikan

No	Daftar Pertanyaan	SS	S	N	TS	STS
1.	Registrasi online mempunyai keahlian dalam memberikan layanan kesehatan	☐	☐	☐	☐	☐
2.	Registrasi online memberikan perhatian dalam peningkatan layanan kesehatan.	☐	☐	☐	☐	☐
3.	Registrasi online memberikan layanan dalam penggunaanya.	☐	☐	☐	☐	☐
4.	Registrasi online terpercaya dalam pemberian layanan kesehatan.	☐	☐	☐	☐	☐
5	Registrasi online terkoneksi dengan sistem-sistem yang lain.	☐	☐	☐	☐	☐

Lampiran 5. Tabulasi Data Penelitian

TABULASI DATA PENELITIAN

NOMER RESPONDEN	JENIS KELAMIN	PENDIDIKAN TERAKHIR	STATUS PEKERJAAN	LAMA PENGGUNAAN
1	P	SMA	KARYAWAN SWASTA	> 1 KALI
2	P	SARJANA	KARYAWAN SWASTA	> 1 KALI
3	L	SMA	PELAJAR/MAHASISWA	1 KALI
4	L	SMA	KARYAWAN SWASTA	> 1 KALI
5	P	SMA	LAIN-LAIN	> 1 KALI
6	P	SMA	LAIN-LAIN	> 1 KALI
7	P	SMA	LAIN-LAIN	> 1 KALI
8	L	SMA	KARYAWAN SWASTA	1 KALI
9	P	SMA	LAIN-LAIN	1 KALI
10	L	DIPLOMA	KARYAWAN SWASTA	1 KALI
11	P	DIPLOMA	KARYAWAN SWASTA	> 1 KALI
12	P	DIPLOMA	KARYAWAN SWASTA	> 1 KALI
13	P	SARJANA	PELAJAR/MAHASISWA	1 KALI
14	L	SARJANA	PNS	> 1 KALI
15	L	DIPLOMA	PNS	> 1 KALI
16	P	SMA	LAIN-LAIN	> 1 KALI
17	P	SARJANA	KARYAWAN SWASTA	> 1 KALI
18	P	SMA	PELAJAR/MAHASISWA	1 KALI
19	P	LAIN-LAIN	LAIN-LAIN	1 KALI
20	L	DIPLOMA	LAIN-LAIN	> 1 KALI
21	P	SMA	PELAJAR/MAHASISWA	> 1 KALI
22	L	SMA	LAIN-LAIN	1 KALI
23	P	SARJANA	PNS	> 1 KALI
24	P	DIPLOMA	KARYAWAN SWASTA	> 1 KALI
25	P	SMA	PELAJAR/MAHASISWA	1 KALI
26	P	SARJANA	PNS	> 1 KALI
27	P	DIPLOMA	LAIN-LAIN	1 KALI
28	P	DIPLOMA	LAIN-LAIN	> 1 KALI
29	L	SARJANA	PNS	> 1 KALI
30	P	SMA	LAIN-LAIN	> 1 KALI
31	L	DIPLOMA	KARYAWAN SWASTA	> 1 KALI
32	P	SARJANA	KARYAWAN SWASTA	> 1 KALI
33	L	SMA	LAIN-LAIN	> 1 KALI
34	P	LAIN-LAIN	LAIN-LAIN	> 1 KALI
35	L	SMA	LAIN-LAIN	> 1 KALI
36	P	SARJANA	PNS	1 KALI
37	P	DIPLOMA	PNS	> 1 KALI

38	P	SMA	LAIN-LAIN	> 1 KALI
39	L	SMA	PELAJAR/MAHASISWA	1 KALI
40	L	SMA	KARYAWAN SWASTA	> 1 KALI
41	P	SMA	LAIN-LAIN	1 KALI
42	P	SMA	LAIN-LAIN	1 KALI
43	P	SMA	LAIN-LAIN	1 KALI
44	L	SMA	KARYAWAN SWASTA	> 1 KALI
45	L	SMA	PELAJAR/MAHASISWA	> 1 KALI
46	L	SMA	KARYAWAN SWASTA	> 1 KALI
47	P	SMA	LAIN-LAIN	> 1 KALI
48	P	SMA	LAIN-LAIN	> 1 KALI
49	P	SMA	LAIN-LAIN	1 KALI
50	L	SMA	KARYAWAN SWASTA	1 KALI
51	L	DIPLOMA	LAIN-LAIN	> 1 KALI
52	L	SMA	LAIN-LAIN	> 1 KALI
53	P	SARJANA	PNS	> 1 KALI
54	P	DIPLOMA	KARYAWAN SWASTA	> 1 KALI
55	P	SMA	PELAJAR/MAHASISWA	> 1 KALI
56	P	SARJANA	PNS	> 1 KALI
57	P	DIPLOMA	LAIN-LAIN	1 KALI
58	P	SARJANA	PNS	> 1 KALI
59	P	SARJANA	KARYAWAN SWASTA	> 1 KALI
60	L	SARJANA	KARYAWAN SWASTA	> 1 KALI
61	P	SMA	LAIN-LAIN	> 1 KALI
62	P	SMA	LAIN-LAIN	> 1 KALI
63	P	DIPLOMA	LAIN-LAIN	> 1 KALI
64	P	DIPLOMA	LAIN-LAIN	> 1 KALI
65	L	SARJANA	PNS	> 1 KALI
66	P	SMA	LAIN-LAIN	1 KALI
67	L	DIPLOMA	KARYAWAN SWASTA	> 1 KALI
68	P	SARJANA	KARYAWAN SWASTA	> 1 KALI
69	P	SMA	PELAJAR/MAHASISWA	1 KALI
70	L	SMA	LAIN-LAIN	> 1 KALI
71	P	SARJANA	PNS	> 1 KALI
72	P	DIPLOMA	KARYAWAN SWASTA	> 1 KALI
73	P	SMA	PELAJAR/MAHASISWA	> 1 KALI
74	P	SARJANA	PNS	> 1 KALI
75	P	DIPLOMA	LAIN-LAIN	> 1 KALI
76	P	DIPLOMA	LAIN-LAIN	> 1 KALI
77	L	SMA	LAIN-LAIN	1 KALI
78	L	SMA	LAIN-LAIN	1 KALI

79	L	DIPLOMA	KARYAWAN SWASTA	> 1 KALI
80	P	DIPLOMA	KARYAWAN SWASTA	> 1 KALI
81	P	LAIN-LAIN	LAIN-LAIN	1 KALI
82	L	LAIN-LAIN	LAIN-LAIN	> 1 KALI
83	P	SARJANA	PNS	> 1 KALI
84	P	SMA	KARYAWAN SWASTA	> 1 KALI
85	P	SMA	PELAJAR/MAHASISWA	> 1 KALI
86	L	DIPLOMA	KARYAWAN SWASTA	> 1 KALI
87	L	DIPLOMA	PNS	> 1 KALI
88	P	SARJANA	PNS	> 1 KALI
89	L	SMA	PELAJAR/MAHASISWA	1 KALI
90	P	SMA	PELAJAR/MAHASISWA	1 KALI
91	L	SARJANA	KARYAWAN SWASTA	> 1 KALI
92	L	SARJANA	KARYAWAN SWASTA	> 1 KALI
93	P	DIPLOMA	KARYAWAN SWASTA	> 1 KALI
94	P	DIPLOMA	LAIN-LAIN	> 1 KALI
95	L	SMA	LAIN-LAIN	> 1 KALI
96	P	SMA	LAIN-LAIN	1 KALI
97	L	DIPLOMA	KARYAWAN SWASTA	> 1 KALI
98	P	DIPLOMA	KARYAWAN SWASTA	> 1 KALI
99	P	SARJANA	LAIN-LAIN	> 1 KALI
100	L	SMA	LAIN-LAIN	> 1 KALI
101	P	SMA	LAIN-LAIN	> 1 KALI
102	L	DIPLOMA	KARYAWAN SWASTA	> 1 KALI
103	P	SARJANA	KARYAWAN SWASTA	> 1 KALI
104	L	SMA	LAIN-LAIN	> 1 KALI
105	P	LAIN-LAIN	LAIN-LAIN	> 1 KALI
106	L	SMA	LAIN-LAIN	> 1 KALI
107	P	SARJANA	PNS	> 1 KALI
108	P	DIPLOMA	PNS	> 1 KALI
109	P	SMA	LAIN-LAIN	1 KALI
110	L	SMA	PELAJAR/MAHASISWA	1 KALI
111	L	SMA	KARYAWAN SWASTA	1 KALI
112	P	SMA	LAIN-LAIN	1 KALI
113	P	SMA	LAIN-LAIN	1 KALI
114	P	SMA	LAIN-LAIN	1 KALI
115	L	SMA	KARYAWAN SWASTA	> 1 KALI
116	L	SMA	PELAJAR/MAHASISWA	1 KALI
117	L	SMA	KARYAWAN SWASTA	> 1 KALI
118	P	SMA	LAIN-LAIN	> 1 KALI
119	P	SMA	LAIN-LAIN	> 1 KALI

120	P	SMA	LAIN-LAIN	> 1 KALI
121	L	SMA	KARYAWAN SWASTA	> 1 KALI
122	L	DIPLOMA	LAIN-LAIN	> 1 KALI
123	L	SMA	LAIN-LAIN	> 1 KALI
124	P	SARJANA	PNS	> 1 KALI
125	P	DIPLOMA	KARYAWAN SWASTA	> 1 KALI
126	P	SMA	PELAJAR/MAHASISWA	1 KALI
127	P	SARJANA	PNS	> 1 KALI
128	P	DIPLOMA	LAIN-LAIN	> 1 KALI
129	P	SARJANA	PNS	> 1 KALI
130	P	SARJANA	KARYAWAN SWASTA	> 1 KALI
131	L	SARJANA	KARYAWAN SWASTA	> 1 KALI
132	P	SMA	LAIN-LAIN	> 1 KALI
133	P	SMA	LAIN-LAIN	> 1 KALI
134	P	DIPLOMA	LAIN-LAIN	> 1 KALI
135	P	DIPLOMA	LAIN-LAIN	> 1 KALI
136	L	SARJANA	PNS	> 1 KALI
137	P	SMA	LAIN-LAIN	> 1 KALI
138	L	DIPLOMA	KARYAWAN SWASTA	> 1 KALI
139	P	SARJANA	KARYAWAN SWASTA	> 1 KALI
140	P	SMA	PELAJAR/MAHASISWA	> 1 KALI
141	L	SMA	LAIN-LAIN	> 1 KALI
142	P	SARJANA	PNS	> 1 KALI
143	P	DIPLOMA	KARYAWAN SWASTA	> 1 KALI
144	P	SMA	PELAJAR/MAHASISWA	> 1 KALI
145	P	SARJANA	PNS	> 1 KALI
146	P	DIPLOMA	LAIN-LAIN	> 1 KALI
147	P	DIPLOMA	LAIN-LAIN	1 KALI
148	L	SMA	LAIN-LAIN	1 KALI
149	L	SMA	LAIN-LAIN	> 1 KALI
150	L	DIPLOMA	KARYAWAN SWASTA	> 1 KALI

TABULASI DATA KUESIONER

NO RESPONDEN	NIAT PERILAKU			KEPUASAN					KEMANFAATAN					KEGUNAAN PERSEPSIAN					KREDIBILITAS YANG DIPERSEPSIKAN				
	N1	N2	N3	K1	K2	K3	K4	K5	P1	P2	P3	P4	P5	KP1	KP2	KP3	KP4	KP5	KD1	KD2	KD3	KD4	KD5
1	4	4	4	5	5	5	5	5	4	4	4	4	4	5	5	5	5	5	3	4	3	3	3
2	4	5	4	5	4	4	4	4	5	5	5	5	4	4	4	4	4	4	5	5	4	4	4
3	3	3	3	4	4	4	4	4	4	5	5	5	4	4	3	4	3	4	4	4	4	4	4
4	3	3	3	3	4	3	3	3	3	3	3	3	3	1	1	2	1	1	3	3	4	3	3
5	3	3	3	4	3	3	3	3	3	4	4	4	3	3	3	3	3	3	3	5	4	3	3
6	5	4	4	4	3	4	4	4	5	5	5	5	5	4	4	4	4	4	4	4	4	5	4
7	4	4	4	5	5	5	5	5	4	4	4	4	4	5	5	5	5	5	5	4	5	5	5
8	5	5	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	5	5	4	5	4
9	4	4	4	4	4	4	4	4	5	5	5	5	5	5	3	5	4	3	4	4	4	5	4
10	5	4	5	4	4	5	4	4	5	4	5	5	5	4	4	4	4	4	4	5	5	4	5
11	3	3	3	5	5	3	5	5	5	5	5	5	5	4	3	5	5	5	5	4	5	5	5
12	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	5	5	4	5
13	5	5	5	4	4	4	4	4	5	4	5	5	5	4	4	4	4	4	5	4	4	5	5
14	4	4	4	5	5	5	5	5	5	4	4	5	5	5	5	5	5	5	2	1	2	2	2
15	4	4	4	4	5	5	5	5	4	3	3	3	4	4	5	5	4	5	5	5	5	5	5
16	4	4	5	5	5	3	5	5	5	4	5	5	5	4	4	5	5	4	5	5	5	5	5
17	4	5	5	5	5	5	5	5	5	4	5	4	5	5	5	5	5	5	5	5	5	5	5
18	4	3	4	5	5	5	5	5	3	3	3	3	3	5	5	5	5	5	5	5	4	4	4
19	3	3	1	2	3	3	3	3	3	3	3	3	3	5	3	5	4	3	3	3	3	3	3
20	3	2	3	4	4	4	4	4	5	4	4	4	4	3	3	3	5	3	4	4	4	4	4
21	4	5	5	4	5	5	4	4	5	5	5	5	5	4	4	4	4	4	4	4	5	5	5
22	3	3	1	2	3	3	3	3	3	3	3	2	3	4	5	5	5	5	3	3	3	3	3

23	4	4	4	5	5	5	5	5	4	4	4	4	4	5	5	5	5	5	3	3	3	3	2
24	3	3	3	4	4	4	4	4	4	4	5	4	4	4	3	3	4	3	4	4	4	4	4
25	5	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
26	3	3	3	4	4	4	4	4	4	4	4	4	4	4	3	3	4	3	4	4	3	4	4
27	3	3	3	5	4	4	4	4	5	5	5	5	5	4	4	4	4	5	5	5	4	5	4
28	3	3	3	4	4	4	4	4	5	5	5	3	5	3	4	3	3	4	4	4	4	4	4
29	4	3	4	5	5	5	5	5	5	4	5	5	5	5	5	5	5	4	3	4	4	3	3
30	4	4	4	5	5	5	5	5	4	4	4	4	4	5	5	5	5	3	3	3	2	4	2
31	5	4	4	5	5	5	5	5	4	4	4	4	4	5	5	5	5	5	3	4	3	3	3
32	4	5	4	4	4	4	4	4	5	5	5	5	4	4	4	4	4	4	5	5	4	4	4
33	3	3	3	4	4	4	4	4	4	5	5	5	4	4	4	3	3	4	3	5	4	4	4
34	3	3	3	3	4	3	3	3	3	3	3	3	4	2	4	2	2	3	3	3	4	3	3
35	3	3	3	4	4	4	3	3	3	4	4	4	4	3	3	3	3	3	4	4	4	3	3
36	5	4	4	4	3	4	4	4	4	3	4	3	4	4	4	4	4	4	5	4	4	4	4
37	5	4	4	5	5	5	5	5	4	5	4	4	4	5	5	5	5	5	5	4	5	5	5
38	5	5	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	5	4	4	5	5
39	4	4	4	4	4	4	4	4	5	5	5	5	5	5	3	5	4	3	4	4	4	5	4
40	5	4	5	4	4	5	4	4	5	4	5	5	5	4	4	4	4	4	4	4	5	5	5
41	3	3	3	4	5	5	5	5	5	5	5	5	5	5	5	4	5	3	5	4	5	5	5
42	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	5	5	4	5
43	5	5	5	4	4	4	4	4	5	4	5	5	5	4	4	4	4	4	5	4	4	5	5
44	4	4	4	5	5	5	5	4	5	4	4	5	5	5	5	5	4	4	5	5	5	5	5
45	4	4	4	5	5	5	5	5	4	3	3	3	4	5	5	5	5	5	5	5	4	5	5
46	4	4	4	5	5	5	5	5	4	3	3	3	4	4	5	5	4	4	5	5	4	5	5
47	4	4	5	5	5	3	5	5	5	4	5	5	5	4	4	5	5	4	5	5	5	5	5

48	4	5	5	5	5	5	5	5	5	4	5	4	5	5	5	5	5	5	5	5	5	5	5
49	4	4	4	4	4	4	4	4	5	4	5	5	5	4	3	4	4	4	5	4	4	4	4
50	3	3	1	3	4	3	3	3	3	3	3	3	3	1	1	2	1	1	3	3	4	3	3
51	3	2	3	4	4	4	4	4	5	5	5	3	5	4	3	3	3	4	4	4	4	4	4
52	4	5	5	4	5	5	4	4	5	5	5	5	5	4	4	4	4	4	4	5	5	4	5
53	3	3	1	2	3	3	3	3	3	3	3	2	3	4	5	5	5	5	2	1	2	2	2
54	5	4	4	5	5	5	5	5	4	5	4	4	4	5	5	5	5	5	3	3	3	3	2
55	3	3	3	4	4	4	4	4	3	5	4	4	5	3	4	3	4	3	4	3	5	4	4
56	5	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
57	3	3	3	4	4	4	4	4	4	4	4	4	4	4	3	3	4	3	4	4	4	4	4
58	3	3	3	5	3	4	4	4	5	5	5	5	5	4	4	4	4	5	4	4	5	5	5
59	3	3	3	4	4	4	4	4	5	5	5	4	4	3	4	3	4	3	4	4	4	4	4
60	4	4	4	4	4	4	4	4	5	4	5	5	5	4	3	4	3	4	4	4	4	5	4
61	4	4	4	5	5	5	5	5	4	4	4	4	4	5	4	5	4	5	3	3	2	4	3
62	5	4	4	5	5	5	5	5	4	5	4	4	4	5	5	5	5	5	3	4	3	3	3
63	4	5	4	4	4	4	4	4	5	5	5	5	4	4	4	4	4	4	4	5	4	5	4
64	3	3	3	4	4	4	4	4	4	5	5	5	4	4	4	3	3	4	4	4	4	4	4
65	3	3	3	3	4	3	3	3	3	3	4	3	3	2	4	3	2	3	3	3	4	3	3
66	3	3	3	4	3	4	3	3	3	4	4	4	4	3	3	3	3	3	4	4	4	3	3
67	3	3	3	5	5	3	4	4	5	5	5	5	5	4	4	4	4	5	5	5	4	5	4
68	3	3	3	4	4	4	4	4	5	4	5	4	5	3	3	4	4	4	4	4	4	4	4
69	4	4	4	4	4	4	4	4	5	4	5	5	5	3	4	4	4	4	5	5	4	3	4
70	4	4	4	5	5	5	5	5	4	4	4	4	4	4	5	5	5	5	3	3	2	4	3
71	4	4	5	5	5	3	5	5	5	4	5	5	5	4	5	4	4	5	5	5	5	5	5
72	4	5	5	5	5	5	5	5	5	4	5	4	5	5	5	5	5	5	5	5	5	5	5

73	4	4	4	4	4	4	4	4	5	4	5	5	5	5	4	3	3	4	4	4	4	5	4
74	3	3	1	3	4	3	3	3	3	3	3	3	3	1	1	2	1	1	3	3	4	3	3
75	3	2	3	4	4	4	4	4	5	5	5	3	5	4	3	3	3	4	4	4	4	4	4
76	4	5	5	4	5	5	4	4	5	5	5	5	5	4	3	4	4	5	4	5	5	4	5
77	3	3	1	2	3	3	3	3	3	3	3	2	3	4	5	5	5	5	3	3	3	3	3
78	5	4	4	5	5	5	5	5	4	5	4	4	4	5	5	5	5	5	3	3	3	3	2
79	3	3	3	4	4	4	4	4	4	4	4	4	5	3	3	3	5	3	5	3	4	4	4
80	5	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
81	3	3	3	4	4	4	4	4	4	4	4	4	4	4	3	3	4	3	4	3	4	5	4
82	3	3	3	5	4	4	5	5	5	5	5	5	5	5	4	4	4	5	5	4	5	5	5
83	3	3	3	4	4	4	4	4	4	5	5	4	5	3	5	3	3	4	4	4	4	4	4
84	4	4	4	4	4	4	4	4	5	4	5	5	5	4	3	3	5	4	4	4	4	5	4
85	4	4	4	5	5	5	5	5	4	4	4	4	4	4	5	5	5	5	3	3	2	4	3
86	5	5	4	5	5	5	5	5	4	5	4	4	4	5	5	5	5	5	3	4	3	3	3
87	4	5	4	4	4	4	4	4	5	5	5	5	4	4	4	4	4	4	4	5	4	5	4
88	3	3	3	4	3	4	4	4	5	4	5	5	5	5	3	3	3	4	4	3	4	5	4
89	3	3	3	3	4	3	3	3	4	3	3	3	3	2	4	3	2	3	3	3	4	3	3
90	3	3	3	4	3	4	3	4	4	4	4	4	4	3	3	3	3	3	4	3	3	4	4
91	5	4	4	5	3	5	4	5	4	3	4	3	4	3	5	4	4	5	5	5	5	4	5
92	5	5	4	5	5	5	5	5	4	4	4	4	4	5	5	5	5	5	5	4	5	5	5
93	5	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	5	5	4	3	4
94	4	4	4	5	4	5	4	4	4	4	4	4	4	4	4	4	4	5	5	5	5	5	4
95	5	4	5	5	4	5	4	5	5	4	5	5	5	4	4	5	4	4	5	4	5	5	5
96	5	4	4	5	4	5	5	5	4	4	5	4	5	5	5	3	5	4	5	5	5	5	5
97	4	4	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	5	4

98	3	3	3	4	4	4	4	4	4	4	4	4	4	3	3	3	3	4	4	3	4	4	4
99	4	3	4	2	3	3	3	3	3	3	3	3	3	4	5	4	4	5	3	3	3	3	3
100	4	4	4	5	5	5	5	5	4	4	5	4	4	5	5	5	5	4	4	4	4	5	4
101	4	4	4	4	3	5	4	4	4	4	4	3	3	5	5	3	3	4	5	4	5	4	5
102	5	4	5	4	4	4	4	4	4	4	4	4	4	3	3	3	4	3	4	3	4	4	4
103	3	3	3	5	4	5	5	5	3	4	5	4	4	5	4	4	5	4	5	5	5	5	5
104	4	4	5	5	5	4	5	5	5	3	5	4	5	4	5	5	4	5	5	5	5	5	5
105	5	3	5	4	5	5	4	5	5	4	4	4	3	4	5	4	4	4	4	5	5	5	5
106	3	4	3	5	5	5	5	5	3	3	3	3	3	5	5	4	5	4	5	5	5	4	5
107	4	4	5	5	4	5	5	5	4	5	4	5	5	4	5	5	5	4	5	5	5	5	5
108	4	3	5	2	3	3	3	3	3	3	4	3	4	3	3	3	3	3	3	4	4	3	3
109	4	4	4	5	5	5	5	5	3	3	4	3	4	4	5	5	4	4	5	5	4	5	5
110	4	4	5	4	3	4	4	4	4	4	4	4	4	3	3	3	3	3	4	3	3	4	4
111	5	5	5	2	3	3	3	3	4	3	4	3	4	3	3	3	3	3	3	4	4	3	3
112	4	4	5	3	4	3	3	3	4	4	4	4	4	3	3	3	3	3	4	3	3	4	4
113	4	4	4	5	3	4	4	4	5	4	5	5	3	4	4	4	4	5	5	5	5	5	4
114	4	4	4	5	5	5	5	5	5	5	5	4	5	5	5	5	5	4	4	4	4	4	4
115	4	4	4	5	5	4	5	5	5	5	5	5	5	4	5	5	4	5	5	5	5	5	5
116	5	5	4	2	3	3	3	3	3	3	3	3	3	4	3	3	3	4	3	3	4	3	3
117	5	5	4	4	4	4	4	4	4	4	4	4	4	3	3	3	4	3	4	4	4	4	3
118	4	4	5	4	3	4	4	4	4	3	5	4	4	3	3	3	3	3	4	3	3	4	4
119	5	3	5	5	5	4	5	5	4	5	5	4	3	4	5	5	5	3	5	5	5	5	5
120	4	5	5	4	3	4	4	4	4	4	4	4	4	3	3	3	4	3	4	4	4	4	3
121	3	3	3	4	4	4	4	4	4	5	4	4	4	3	3	3	4	4	4	4	4	4	4
122	5	5	3	5	5	4	5	5	4	4	4	3	4	5	3	4	5	5	5	5	5	5	5

123	4	5	5	2	3	3	3	3	4	3	3	3	4	3	3	3	3	3	3	4	4	3	3
124	4	4	4	5	5	5	5	5	5	4	5	5	5	5	5	5	5	4	4	4	3	4	4
125	5	4	5	5	5	4	5	5	3	3	3	3	3	4	5	5	4	5	4	4	3	4	4
126	3	3	3	5	5	5	5	5	3	3	4	3	4	4	5	5	4	5	5	5	4	5	4
127	5	5	3	4	3	4	4	4	4	4	4	4	4	3	3	3	3	3	4	3	4	4	4
128	3	3	3	4	4	4	4	4	5	4	5	5	5	4	3	4	3	4	4	4	4	4	4
129	5	5	4	4	4	5	4	5	5	5	5	4	3	4	4	5	4	4	4	5	5	5	5
130	3	3	3	3	3	3	3	3	3	3	3	3	4	2	4	3	2	3	3	4	3	3	3
131	3	3	3	5	5	4	5	5	3	3	4	3	5	5	4	4	5	4	5	5	5	5	5
132	4	5	4	4	3	3	3	3	5	3	4	3	4	3	3	3	3	3	4	3	3	4	4
133	5	5	5	5	4	4	5	5	5	4	5	4	4	5	4	4	5	4	5	5	5	5	5
134	4	4	4	5	5	5	5	5	5	4	5	5	5	5	5	5	5	4	4	4	4	3	3
135	3	5	5	5	5	5	5	3	3	4	4	3	5	5	5	5	4	3	5	5	5	5	5
136	3	3	3	5	5	5	5	5	3	3	3	3	3	5	3	5	5	5	5	4	5	4	5
137	4	5	4	5	5	4	5	4	3	4	4	3	4	4	4	5	5	4	5	5	5	5	5
138	5	3	5	5	5	5	4	4	5	4	4	4	3	5	3	5	4	5	5	5	5	5	5
139	4	4	4	4	5	5	4	4	3	4	4	4	5	4	4	4	4	5	5	5	5	5	4
140	5	5	4	3	3	3	3	3	3	3	3	3	3	5	5	5	4	5	3	3	4	3	3
141	4	4	4	5	5	5	5	5	5	3	5	4	5	4	5	5	5	5	3	3	3	3	3
142	4	3	3	5	5	5	5	5	4	4	5	4	5	4	5	5	4	5	5	4	5	5	4
143	5	5	4	3	3	3	3	3	3	3	3	3	3	3	3	3	5	4	3	3	3	3	3
144	3	3	3	4	4	4	4	4	4	4	4	4	4	3	3	3	4	3	4	4	3	4	4
145	4	4	4	4	5	4	4	4	5	5	5	5	4	3	4	4	4	5	4	4	5	5	5
146	3	3	3	5	5	5	5	5	5	5	5	5	5	5	3	5	4	5	5	5	5	4	5
147	4	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	5	5	4	5

148	5	5	5	4	4	5	4	4	5	4	5	5	5	5	4	5	4	3	4	5	5	4	5
149	4	4	4	5	5	5	5	5	5	4	4	5	5	5	5	5	5	5	2	1	2	2	2
150	4	4	4	5	5	5	5	5	4	3	3	3	4	4	5	5	4	4	5	5	5	5	5

Lampiran 6. Analisis deskriptif

ANALISIS DESKRIPTIF

Statistics

		JENIS KELAMIN	PENDIDIKAN TERAKHIR	STATUS PEKERJAAN	FREKUENSI PENGGUNAAN
N	Valid	150	150	150	150
	Missing	0	0	0	0

Frequency Table

JENIS KELAMIN

	Frequency	Percent	Valid Percent	Cumulative Percent
LAKI-LAKI	54	36,0	36,0	36,0
PEREMPUAN	96	64,0	64,0	100,0
Total	150	100,0	100,0	

PENDIDIKAN TERAKHIR

	Frequency	Percent	Valid Percent	Cumulative Percent
LAIN-LAIN	5	3,3	3,3	3,3
SMA	72	48,0	48,0	51,3
DIPLOMA	39	26,0	26,0	77,3
SARJANA	34	22,7	22,7	100,0
Total	150	100,0	100,0	

STATUS PEKERJAAN

	Frequency	Percent	Valid Percent	Cumulative Percent
LAIN-LAIN	65	43,3	43,3	43,3
PELAJAR/MAHASISWA	18	12,0	12,0	55,3
KARYAWAN SWASTA	43	28,7	28,7	84,0
PNS	24	16,0	16,0	100,0
Total	150	100,0	100,0	

FREKUENSI PENGGUNAAN

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1 KALI	36	24,0	24,0	24,0
	>1 KALI	114	76,0	76,0	
	Total	150	100,0	100,0	

N1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	49	32,7	32,7	32,7
	4	64	42,7	42,7	75,3
	5	37	24,7	24,7	100,0
	Total	150	100,0	100,0	

N2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	3	2,0	2,0	2,0
	3	52	34,7	34,7	36,7
	4	61	40,7	40,7	77,3
	5	34	22,7	22,7	100,0
	Total	150	100,0	100,0	

N3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	6	4,0	4,0	4,0
	3	45	30,0	30,0	34,0
	4	62	41,3	41,3	75,3
	5	37	24,7	24,7	100,0
	Total	150	100,0	100,0	

K1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	9	6,0	6,0	6,0
	3	10	6,7	6,7	12,7
	4	62	41,3	41,3	54,0
	5	69	46,0	46,0	100,0
	Total	150	100,0	100,0	

K2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	27	18,0	18,0	18,0
	4	58	38,7	38,7	56,7
	5	65	43,3	43,3	100,0
	Total	150	100,0	100,0	

K3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	26	17,3	17,3	17,3
	4	61	40,7	40,7	58,0
	5	63	42,0	42,0	100,0
	Total	150	100,0	100,0	

K4

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	24	16,0	16,0	16,0
	4	64	42,7	42,7	58,7
	5	62	41,3	41,3	100,0
	Total	150	100,0	100,0	

K5

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	24	16,0	16,0	16,0
	4	63	42,0	42,0	58,0
	5	63	42,0	42,0	100,0
	Total	150	100,0	100,0	

KM1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	30	20,0	20,0	20,0
	4	54	36,0	36,0	56,0
	5	66	44,0	44,0	100,0
	Total	150	100,0	100,0	

KM2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	35	23,3	23,3	23,3
	4	70	46,7	46,7	70,0
	5	45	30,0	30,0	100,0
	Total	150	100,0	100,0	

KM3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	23	15,3	15,3	15,3
	4	57	38,0	38,0	53,3
	5	70	46,7	46,7	100,0
	Total	150	100,0	100,0	

KM4

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	3	2,0	2,0	2,0
	3	36	24,0	24,0	26,0
	4	58	38,7	38,7	64,7
	5	53	35,3	35,3	100,0
	Total	150	100,0	100,0	

KM5

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	3	24	16,0	16,0	16,0
	4	64	42,7	42,7	58,7
	5	62	41,3	41,3	100,0
	Total	150	100,0	100,0	

KP1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	3	2,0	2,0	2,0
	2	4	2,7	2,7	4,7
	3	29	19,3	19,3	24,0
	4	62	41,3	41,3	65,3
	5	52	34,7	34,7	100,0
	Total	150	100,0	100,0	

KP2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	3	2,0	2,0	2,0
	3	44	29,3	29,3	31,3
	4	44	29,3	29,3	60,7
	5	59	39,3	39,3	100,0
	Total	150	100,0	100,0	

KP3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	4	2,7	2,7	2,7
	3	42	28,0	28,0	30,7
	4	40	26,7	26,7	57,3
	5	64	42,7	42,7	100,0
	Total	150	100,0	100,0	

KP4

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	3	2,0	2,0	2,0
	2	4	2,7	2,7	4,7
	3	26	17,3	17,3	22,0
	4	63	42,0	42,0	64,0
	5	54	36,0	36,0	100,0
	Total	150	100,0	100,0	

KP5

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	3	2,0	2,0	2,0
	3	36	24,0	24,0	26,0
	4	56	37,3	37,3	63,3
	5	55	36,7	36,7	100,0
	Total	150	100,0	100,0	

KD1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	3	2,0	2,0	2,0
	3	32	21,3	21,3	23,3
	4	56	37,3	37,3	60,7
	5	59	39,3	39,3	100,0
	Total	150	100,0	100,0	

KD2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	3	2,0	2,0	2,0
	3	33	22,0	22,0	24,0
	4	58	38,7	38,7	62,7
	5	56	37,3	37,3	100,0
	Total	150	100,0	100,0	

KD3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	7	4,7	4,7	4,7
	3	23	15,3	15,3	20,0
	4	66	44,0	44,0	64,0
	5	54	36,0	36,0	100,0
	Total	150	100,0	100,0	

KD4

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	3	2,0	2,0	2,0
	3	32	21,3	21,3	23,3
	4	52	34,7	34,7	58,0
	5	63	42,0	42,0	100,0
	Total	150	100,0	100,0	

KD5

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	2	7	4,7	4,7	4,7
	3	32	21,3	21,3	26,0
	4	56	37,3	37,3	63,3
	5	55	36,7	36,7	100,0
	Total	150	100,0	100,0	

Lampiran 7. Hasil Uji Validitas

HASIL UJI VALIDITAS

Factor Analysis

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		,884
Bartlett's Test of Sphericity	Approx. Chi-Square	3015,186
	Df	253
	Sig.	,000

Communalities

	Initial	Extraction
N1	1,000	,813
N2	1,000	,770
N3	1,000	,812
K1	1,000	,850
K2	1,000	,759
K3	1,000	,695
K4	1,000	,933
K5	1,000	,878
P1	1,000	,779
P2	1,000	,653
P3	1,000	,857
P4	1,000	,826
P5	1,000	,650
KP1	1,000	,755
KP2	1,000	,705
KP3	1,000	,796
KP4	1,000	,738
KP5	1,000	,760
KD1	1,000	,844
KD2	1,000	,717
KD3	1,000	,775
KD4	1,000	,753
KD5	1,000	,872

Extraction Method: Principal Component Analysis.

Total Variance Explained

Component	Initial Eigenvalues			Extraction Sums of Squared Loadings			Rotation Sums of Squared Loadings[a]
	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %	Total
1	9,299	40,432	40,432	9,299	40,432	40,432	5,670
2	3,502	15,228	55,659	3,502	15,228	55,659	6,445
3	2,310	10,045	65,705	2,310	10,045	65,705	5,537
4	1,945	8,456	74,160	1,945	8,456	74,160	7,518
5	,930	4,045	78,206	,930	4,045	78,206	3,743
6	,592	2,574	80,780				
7	,533	2,316	83,096				
8	,452	1,966	85,062				
9	,438	1,905	86,967				
10	,367	1,598	88,564				
11	,340	1,480	90,044				
12	,326	1,418	91,463				
13	,313	1,361	92,824				
14	,267	1,161	93,984				
15	,229	,997	94,981				
16	,226	,984	95,965				
17	,216	,941	96,906				
18	,166	,723	97,628				
19	,163	,710	98,338				
20	,133	,580	98,918				
21	,123	,536	99,454				
22	,088	,384	99,838				
23	,037	,162	100,000				

Extraction Method: Principal Component Analysis.

a. When components are correlated, sums of squared loadings cannot be added to obtain a total variance.

Component Matrix[a]

	Component				
	1	2	3	4	5
N1				,772	
N2				,784	
N3					
K1	,832				
K2					
K3					
K4	,861				
K5	,843				
P1					
P2					
P3					
P4					
P5					
KP1					
KP2					
KP3					
KP4					
KP5					
KD1					
KD2					
KD3					
KD4					
KD5					

Extraction Method: Principal Component Analysis.
a. 5 components extracted.

Pattern Matrix[a]

	Component				
	1	2	3	4	5
N1					,901
N2					,893
N3					,821
K1				,872	
K2				,962	
K3				,773	
K4				,855	
K5				,817	
P1			,870		
P2			,830		
P3			,915		
P4			,920		
P5			,757		
KP1		,797			
KP2		,764			
KP3		,776			
KP4		,759			
KP5		,986			
KD1	,927				
KD2	,826				
KD3	,931				
KD4	,796				
KD5	,930				

Extraction Method: Principal Component Analysis.
Rotation Method: Promax with Kaiser Normalization.
a. Rotation converged in 6 iterations.

Component Correlation Matrix

Component	1	2	3	4	5
1	1,000	,221	,411	,419	,250
2	,221	1,000	,238	,674	,357
3	,411	,238	1,000	,413	,235
4	,419	,674	,413	1,000	,312
5	,250	,357	,235	,312	1,000

Extraction Method: Principal Component Analysis.
Rotation Method: Promax with Kaiser Normalization.

Lampiran 8. Hasil Uji Reabilitas

HASIL UJI RELIABILITAS KUESIONER DALAM VARIABEL NIAT PERILAKU (N)

Item Statistics

	Mean	Std. Deviation	N
N2	3,84	,795	150
N1	3,92	,755	150
N3	3,83	,939	150

Scale Statistics

Mean	Variance	Std. Deviation	N of Items
11,59	4,781	2,187	3

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
N2	7,75	2,405	,707	,792
N1	7,67	2,452	,743	,765
N3	7,76	2,009	,709	,803

Reliability Statistics

Cronbach's Alpha	N of Items
,846	3

HASIL UJI RELIABILITAS KUESIONER DALAM VARIABEL KEPUASAN (K)

Item Statistics

	Mean	Std. Deviation	N
K1	4,27	,835	150
K2	4,25	,744	150
K3	4,25	,732	150
K4	4,25	,716	150
K5	4,26	,718	150

Scale Statistics

Mean	Variance	Std. Deviation	N of Items
21,29	11,374	3,372	5

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
K1	17,01	6,899	,862	,924
K2	17,03	7,657	,769	,940
K3	17,04	7,784	,748	,943
K4	17,03	7,254	,935	,910
K5	17,03	7,342	,903	,916

Reliability Statistics

Cronbach's Alpha	N of Items
,941	5

HASIL UJI RELIABILITAS KUESIONER DALAM VARIABEL KEMANFAATAN (KM)

Item Statistics

	Mean	Std. Deviation	N
KM1	4,24	,766	150
KM2	4,07	,730	150
KM3	4,31	,725	150
KM4	4,07	,820	150
KM5	4,25	,716	150

Scale Statistics

Mean	Variance	Std. Deviation	N of Items
20,95	10,413	3,227	5

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
KM1	16,71	6,692	,791	,886
KM2	16,88	7,194	,687	,908
KM3	16,63	6,663	,862	,872
KM4	16,87	6,313	,832	,878
KM5	16,69	7,207	,701	,905

Reliability Statistics

Cronbach's Alpha	N of Items
,910	5

HASIL UJI RELIABILITAS KUESIONER
DALAM VARIABEL KEGUNAAN PERSEPSIAN (KP)

Item Statistics

	Mean	Std. Deviation	N
KP1	4,04	,911	150
KP2	4,04	,933	150
KP3	4,09	,900	150
KP4	4,07	,906	150
KP5	4,07	,887	150

Scale Statistics

Mean	Variance	Std. Deviation	N of Items
20,31	15,156	3,893	5

Item-Total Statistics

	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
KP1	16,27	9,878	,776	,889
KP2	16,27	9,945	,737	,898
KP3	16,22	9,703	,828	,879
KP4	16,24	9,902	,778	,889
KP5	16,25	10,160	,744	,896

Reliability Statistics

Cronbach's Alpha	N of Items
,910	5

HASIL UJI RELIABILITAS KUESIONER
DALAM VARIABEL KREDIBILITAS YANG DIPERSEPSIKAN (KD)

Item Statistics

	Mean	Std. Deviation	N
KD1	4,14	,819	150
KD2	4,09	,877	150
KD3	4,11	,832	150
KD4	4,17	,831	150
KD5	4,06	,876	150

Scale Statistics

Mean	Variance	Std. Deviation	N of Items
20,57	14,018	3,744	5

Item-Total Statistics

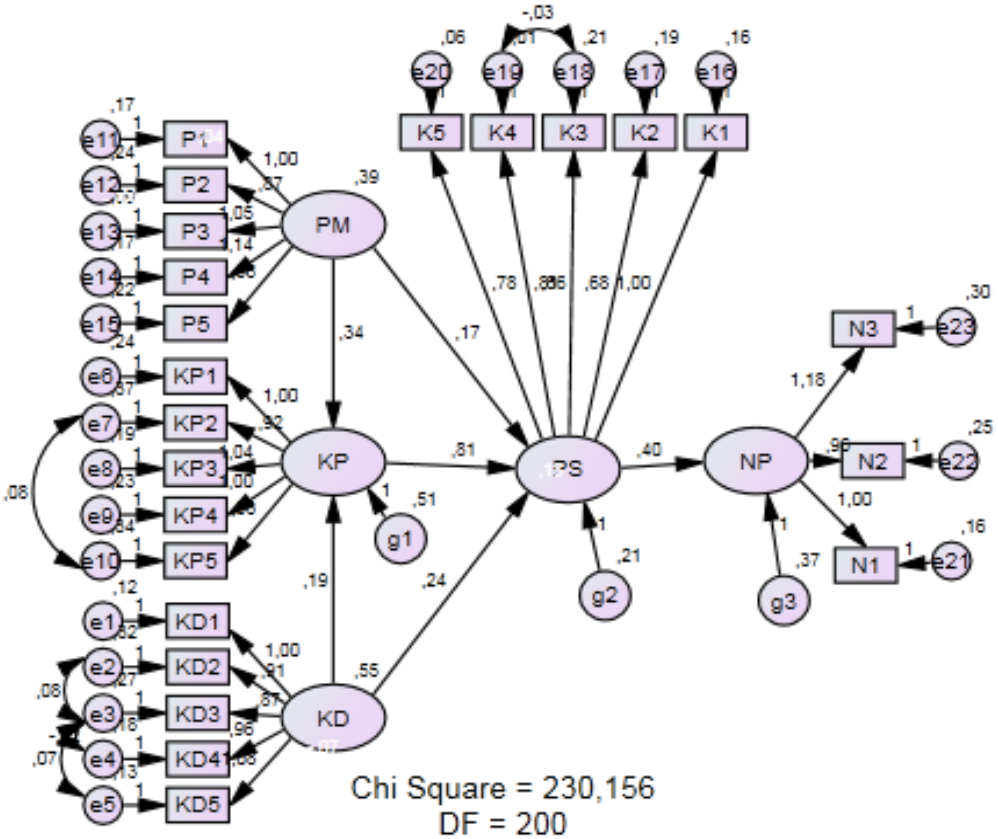
	Scale Mean if Item Deleted	Scale Variance if Item Deleted	Corrected Item-Total Correlation	Cronbach's Alpha if Item Deleted
KD1	16,43	9,106	,857	,906
KD2	16,48	9,218	,757	,925
KD3	16,46	9,310	,791	,918
KD4	16,41	9,344	,785	,919
KD5	16,51	8,668	,888	,899

Reliability Statistics

Cronbach's Alpha	N of Items
,930	5

Lampiran 9. Uji SEM

MODEL STRUCTURAL



Analysis Summary

Date and Time

Date: 28 Mei 2019

Time: 7:37:20

Title

Sem ayu usb (modification): 28 Mei 2019 7:37

Notes for Group (Group number 1)

The model is recursive.

Sample size = 150

Variable Summary (Group number 1)

Your model contains the following variables (Group number 1)

Observed, endogenous variables

KD1
KD2
KD3
KD4
KD5
KP1
KP2
KP3
KP4
KP5
P1
P2
P3
P4
P5
K1
K2
K3
K4
K5
N1
N2
N3

Unobserved, endogenous variables

KP
PS
NP

Unobserved, exogenous variables

e1
e2
KD
e3

e4
e5
e6
e7
e8
e9
e10
e11
PM
e12
e13
e14
e15
e16
e17
e18
e19
e20
e21
e22
e23
g3
g2
g1

Variable counts (Group number 1)

Number of variables in your model:	54
Number of observed variables:	23
Number of unobserved variables:	31
Number of exogenous variables:	28
Number of endogenous variables:	26

Parameter Summary (Group number 1)

	Weights	Covariances	Variances	Means	Intercepts	Total
Fixed	31	0	0	0	0	31
Labeled	0	0	0	0	0	0
Unlabeled	24	24	28	0	0	76
Total	55	24	28	0	0	107

Assessment of normality (Group number 1)

Variable	Min	max	skew	c.r.	kurtosis	c.r.
N3	1,000	5,000	-,819	-4,095	1,114	2,785
N2	2,000	5,000	,051	,255	-,938	-2,345
N1	3,000	5,000	,133	,663	-1,228	-3,069
K5	3,000	5,000	-,429	-2,144	-,977	-2,443
K4	3,000	5,000	-,413	-2,063	-,975	-2,437
K3	3,000	5,000	-,418	-2,090	-1,041	-2,603
K2	3,000	5,000	-,443	-2,215	-1,075	-2,688
K1	2,000	5,000	-1,172	-5,859	,986	2,464
KM5	3,000	5,000	-,413	-2,063	-,975	-2,437
KM4	2,000	5,000	-,355	-1,777	-,874	-2,184
KM3	3,000	5,000	-,552	-2,758	-,930	-2,326
KM2	3,000	5,000	-,102	-,512	-1,106	-2,766
KM1	3,000	5,000	-,435	-2,173	-1,170	-2,924
KP5	1,000	5,000	-,824	-4,120	,853	2,134
KP4	1,000	5,000	-1,015	-5,075	1,178	2,945
KP3	2,000	5,000	-,406	-2,028	-1,146	-2,864
KP2	1,000	5,000	-,676	-3,380	,188	,469
KP1	1,000	5,000	-,933	-4,664	,952	2,381
KD5	2,000	5,000	-,536	-2,682	-,603	-1,506
KD4	2,000	5,000	-,530	-2,649	-,790	-1,974
KD3	2,000	5,000	-,705	-3,527	-,058	-,146
KD2	1,000	5,000	-,900	-4,499	1,101	2,754
KD1	2,000	5,000	-,483	-2,413	-,764	-1,909
Multivariate					2,106	2,312

Observations farthest from the centroid (Mahalanobis distance) (Group number 1)

Observation number	Mahalanobis d-squared	p1	p2
135	73,005	,000	,000
138	49,966	,001	,009
119	44,942	,004	,023
101	41,826	,010	,056
113	41,205	,011	,028
105	41,174	,011	,008
91	40,807	,012	,003
129	39,838	,016	,003
132	37,301	,030	,039
19	36,579	,036	,045

Observation number	Mahalanobis d-squared	p1	p2
122	36,359	,038	,028
44	36,188	,039	,016
53	35,773	,044	,014
139	35,031	,052	,024
50	34,924	,053	,014
74	34,924	,053	,006
58	33,769	,069	,029
136	33,428	,074	,029
107	33,138	,079	,027
41	33,129	,079	,015
95	32,700	,086	,019
90	32,678	,087	,011
108	32,587	,089	,007
123	32,163	,097	,010
20	32,153	,097	,005
51	32,024	,100	,004
75	32,024	,100	,002
140	31,771	,105	,002
131	31,258	,117	,004
22	30,920	,125	,006
77	30,920	,125	,003
5	30,827	,127	,002
96	30,523	,135	,003
118	30,487	,136	,002
67	30,310	,141	,002
55	29,940	,151	,003
120	29,378	,168	,009
137	29,165	,175	,010
14	29,027	,179	,009
149	29,027	,179	,005
11	28,983	,181	,003
106	28,957	,182	,002
69	28,064	,213	,021
143	27,892	,220	,022
30	27,841	,222	,016
99	27,091	,252	,076
33	26,669	,270	,137
88	26,399	,282	,175

Observation number	Mahalanobis d-squared	p1	p2
76	26,390	,283	,136
15	26,334	,285	,114
142	26,268	,288	,097
71	26,108	,296	,102
112	25,907	,305	,118
127	25,895	,306	,090
4	25,867	,307	,070
103	25,752	,313	,067
79	25,652	,318	,062
145	25,533	,323	,060
141	25,530	,324	,043
28	25,407	,330	,042
148	25,124	,344	,064
125	24,831	,359	,097
116	24,786	,361	,081
65	24,723	,365	,069
146	24,458	,379	,099
89	24,110	,398	,165
130	23,571	,428	,350
34	23,482	,433	,335
93	23,240	,447	,403
35	22,961	,463	,496
111	22,868	,468	,484
16	22,802	,472	,458
47	22,802	,472	,394
110	22,714	,478	,380
126	22,668	,480	,344
73	22,665	,480	,287
9	21,460	,553	,855
39	21,460	,553	,815
84	21,440	,554	,777
29	21,133	,573	,856
32	20,774	,595	,926
61	20,754	,596	,906
10	20,719	,598	,886
2	20,681	,601	,864
94	20,600	,605	,855
66	20,346	,621	,900

Observation number	Mahalanobis d-squared	p1	p2
40	19,647	,663	,986
46	19,431	,676	,991
6	19,375	,679	,989
82	19,141	,693	,994
21	19,095	,696	,992
134	18,963	,703	,993
109	18,927	,705	,990
83	18,639	,722	,996
133	18,540	,728	,996
54	18,437	,733	,995
78	18,437	,733	,992
18	18,077	,753	,998
104	17,778	,769	,999
150	17,596	,779	,999

Condition number = 317,937

Eigenvalues

6,193 2,450 1,439 1,286 ,624 ,405 ,348 ,297 ,280 ,257 ,232 ,229 ,224 ,183 ,156 ,141 ,137 ,112 ,105 ,085 ,075 ,057 ,019

Determinant of sample covariance matrix = ,000

Notes for Model (Default model)

Computation of degrees of freedom (Default model)

Number of distinct sample moments:	276
Number of distinct parameters to be estimated:	76
Degrees of freedom (276 - 76):	200

Result (Default model)

Minimum was achieved

Chi-square = 230,156

Degrees of freedom = 200

Probability level = ,071

Scalar Estimates (Group number 1 - Default model)

Maximum Likelihood Estimates

Regression Weights: (Group number 1 - Default model)

			Estimate	S.E.	C.R.	P	Label
KP	<---	KM	,341	,104	3,271	,001	par_23
KP	<---	KD	,195	,087	2,234	,026	par_24
KS	<---	KP	,808	,084	9,629	***	par_20
KS	<---	KM	,170	,075	2,256	,024	par_21

			Estimate	S.E.	C.R.	P	Label
KS	<---	KD	,244	,063	3,863	***	par_22
NP	<---	PS	,400	,080	4,987	***	par_19
KD2	<---	KD	,905	,074	12,197	***	par_1
KD3	<---	KD	,867	,073	11,833	***	par_2
KD4	<---	KD	,959	,063	15,135	***	par_3
KD5	<---	KD	1,082	,063	17,149	***	par_4
KP1	<---	KP	1,000				
KP2	<---	KP	,922	,087	10,643	***	par_5
KP3	<---	KP	1,039	,076	13,629	***	par_6
KP4	<---	KP	1,003	,077	13,025	***	par_7
KP5	<---	KP	,876	,082	10,686	***	par_8
KM1	<---	KM	1,000				
KM2	<---	KM	,865	,083	10,371	***	par_9
KM3	<---	KM	1,054	,073	14,420	***	par_10
KM4	<---	KM	1,139	,085	13,373	***	par_11
KM5	<---	KM	,857	,077	11,130	***	par_12
K1	<---	KS	1,000				
K2	<---	KS	,685	,053	12,913	***	par_13
K3	<---	KS	,658	,054	12,154	***	par_14
K4	<---	KS	,805	,042	19,269	***	par_15
K5	<---	KS	,775	,044	17,649	***	par_16
N1	<---	NP	1,000				
N2	<---	NP	,964	,091	10,622	***	par_17
N3	<---	NP	1,180	,114	10,347	***	par_18
KD1	<---	KD	1,000				

Standardized Regression Weights: (Group number 1 - Default model)

			Estimate
KP	<---	KM	,274
KP	<---	KD	,185
KS	<---	KP	,713
KS	<---	KM	,120
KS	<---	KD	,205
NP	<---	KS	,549
KD2	<---	KD	,765
KD3	<---	KD	,776
KD4	<---	KD	,857
KD5	<---	KD	,913

			Estimate
KP1	<---	KP	,847
KP2	<---	KP	,763
KP3	<---	KP	,879
KP4	<---	KP	,852
KP5	<---	KP	,759
KM1	<---	KM	,834
KM2	<---	KM	,741
KM3	<---	KM	,908
KM4	<---	KM	,867
KM5	<---	KM	,751
K1	<---	KS	1,048
K2	<---	KS	,807
K3	<---	KS	,785
K4	<---	KS	,986
K5	<---	KS	,942
N1	<---	NP	,845
N2	<---	NP	,780
N3	<---	NP	,809
KD1	<---	KD	,908

Covariances: (Group number 1 - Default model)

			Estimate	S.E.	C.R.	P	Label
KD	<-->	KM	,182	,045	4,032	***	par_25
g3	<-->	g2	-,106	,034	-3,078	,002	par_33
e20	<-->	e21	,029	,014	2,113	,035	par_26
e15	<-->	e19	,030	,010	2,944	,003	par_27
e20	<-->	e22	-,026	,012	-2,168	,030	par_28
e8	<-->	e17	,054	,019	2,848	,004	par_29
e3	<-->	e4	-,022	,020	-1,112	,266	par_30
e15	<-->	e21	-,063	,021	-2,910	,004	par_31
e1	<-->	e16	,040	,013	3,033	,002	par_32
e16	<-->	g1	-,145	,036	-4,044	***	par_34
e11	<-->	g3	,052	,023	2,221	,026	par_35
e15	<-->	e20	-,005	,012	-,423	,673	par_36
e19	<-->	e21	-,001	,011	-,136	,892	par_37
e3	<-->	g1	-,071	,026	-2,731	,006	par_38
e11	<-->	e20	,019	,009	2,194	,028	par_39
e3	<-->	e5	,067	,023	2,890	,004	par_40

			Estimate	S.E.	C.R.	P	Label
e4	<-->	KM	,063	,024	2,605	,009	par_41
e5	<-->	e11	,033	,014	2,391	,017	par_42
e13	<-->	e17	-,026	,013	-1,958	,050	par_43
e18	<-->	e19	-,030	,008	-3,953	***	par_44
e10	<-->	e19	-,030	,009	-3,145	,002	par_45
e2	<-->	e3	,081	,027	2,964	,003	par_46
e7	<-->	e10	,077	,035	2,234	,026	par_47
e6	<-->	e18	,055	,022	2,527	,011	par_48

Correlations: (Group number 1 - Default model)

			Estimate
KD	<-->	KM	,394
g3	<-->	g2	-,380
e20	<-->	e21	,298
e15	<-->	e19	,549
e20	<-->	e22	-,219
e8	<-->	e17	,279
e3	<-->	e4	-,097
e15	<-->	e21	-,329
e1	<-->	e16	,287
e16	<-->	g1	-,498
e11	<-->	g3	,207
e15	<-->	e20	-,046
e19	<-->	e21	-,031
e3	<-->	g1	-,191
e11	<-->	e20	,191
e3	<-->	e5	,360
e4	<-->	KM	,238
e5	<-->	e11	,226
e13	<-->	e17	-,197
e18	<-->	e19	-,557
e10	<-->	e19	-,429
e2	<-->	e3	,275
e7	<-->	e10	,217
e6	<-->	e18	,246

Variances: (Group number 1 - Default model)

	Estimate	S.E.	C.R.	P	Label
KD	,546	,077	7,106	***	par_49
KM	,388	,062	6,242	***	par_50
g1	,514	,082	6,290	***	par_51
g2	,210	,033	6,299	***	par_52
g3	,372	,064	5,816	***	par_53
e1	,116	,022	5,320	***	par_54
e2	,317	,041	7,758	***	par_55
e3	,272	,038	7,142	***	par_56
e4	,182	,026	6,941	***	par_57
e5	,127	,024	5,200	***	par_58
e6	,237	,034	6,958	***	par_59
e7	,370	,049	7,602	***	par_60
e8	,193	,030	6,430	***	par_61
e9	,228	,033	6,896	***	par_62
e10	,342	,045	7,626	***	par_63
e11	,169	,024	7,157	***	par_64
e12	,239	,031	7,810	***	par_65
e13	,091	,017	5,327	***	par_66
e14	,165	,026	6,442	***	par_67
e15	,220	,028	7,755	***	par_68
e16	,164	,023	7,201	***	par_69
e17	,195	,023	8,607	***	par_70
e18	,209	,027	7,858	***	par_71
e19	,014	,006	2,461	,014	par_72
e20	,059	,008	7,198	***	par_73
e21	,164	,034	4,891	***	par_74
e22	,246	,038	6,444	***	par_75
e23	,302	,053	5,674	***	par_76

Squared Multiple Correlations: (Group number 1 - Default model)

	Estimate
KP	,149
KS	,729
NP	,095
N3	,654
N2	,608
N1	,714
K5	,887
K4	,973
K3	,616
K2	,651
K1	,768
KM5	,564
KM4	,753
KM3	,825
KM2	,549
KM1	,696
KP5	,576
KP4	,727
KP3	,772
KP2	,581
KP1	,718
KD5	,834
KD4	,734
KD3	,602
KD2	,585
KD1	,825

Modification Indices (Group number 1 - Default model)

Covariances: (Group number 1 - Default model)

			M.I.	Par Change
e23	<-->	KM	11,245	,101
e21	<-->	KM	5,529	-,052
e18	<-->	g3	4,638	,049
e14	<-->	e16	4,063	,026
e13	<-->	g1	4,855	-,042
e12	<-->	e15	5,520	-,044
e7	<-->	e18	5,544	,053
e6	<-->	e7	5,194	-,058
e5	<-->	e21	4,406	-,030

Variances: (Group number 1 - Default model)

	M.I.	Par Change

Regression Weights: (Group number 1 - Default model)

			M.I.	Par Change
N3	<---	KM	18,827	,376
N3	<---	KD	11,097	,242
N3	<---	KS	4,619	,127
N3	<---	K5	4,043	,144
N3	<---	K4	4,842	,159
N3	<---	K2	6,023	,171
N3	<---	K1	8,544	,181
N3	<---	P5	13,092	,265
N3	<---	P4	17,405	,266
N3	<---	P3	17,771	,304
N3	<---	P2	4,097	,145
N3	<---	P1	12,797	,249
N3	<---	KD5	12,718	,212
N3	<---	KD4	8,797	,186
N3	<---	KD3	8,428	,183
N3	<---	KD2	12,461	,210
N3	<---	KD1	6,118	,158
N1	<---	PM	8,952	-,190
N1	<---	KD	4,724	-,116
N1	<---	KM5	4,710	-,117
N1	<---	KM4	7,143	-,125

			M.I.	Par Change
N1	<---	KM3	9,936	-,167
N1	<---	KM1	5,613	-,121
N1	<---	KD5	6,121	-,108
N1	<---	KD4	4,069	-,093
N1	<---	KD2	4,481	-,092
K4	<---	KM4	4,784	-,040
K1	<---	KM4	4,929	,076
KM3	<---	KP3	4,780	-,071
KM3	<---	KD2	5,217	,078
KM 2	<---	N3	4,542	-,095
KP3	<---	KM2	4,284	-,113
KP2	<---	KM4	5,228	-,139
KP2	<---	KM1	4,123	-,135
KP1	<---	KM	7,399	,191
KP1	<---	KM4	6,868	,135
KP1	<---	KM3	7,953	,164
KP1	<---	KM2	5,580	,137
KP1	<---	KM 1	4,263	,116
KP1	<---	KD4	4,008	,102
KD2	<---	N3	4,507	,104

Minimization History (Default model)

Iteration		Negative eigenvalues	Condition #	Smallest eigenvalue	Diameter	F	NTries	Ratio
0	e	25		-1,269	9999,000	3107,255	0	9999,000
1	e	32		-,744	2,644	1836,907	19	,506
2	e*	22		-1,264	,781	1401,263	5	,948
3	e	15		-2,591	,489	1104,313	4	1,009
4	e*	10		-,750	,228	983,702	5	,770
5	e	7		-,292	,361	785,613	5	,989
6	e*	2		-,099	,669	510,803	5	,864
7	e	0	2353,047		,752	326,276	5	,796
8	e	0	949,884		,834	255,175	2	,000
9	e	0	667,195		,303	231,812	1	1,121
10	e	0	625,579		,082	230,193	1	1,085
11	e	0	590,354		,011	230,156	1	1,024
12	e	0	589,460		,000	230,156	1	1,001

Model Fit Summary

CMIN

Model	NPAR	CMIN	DF	P	CMIN/DF
Default model	76	230,156	200	,071	1,151
Saturated model	276	,000	0		
Independence model	23	3197,599	253	,000	12,639

RMR, GFI

Model	RMR	GFI	AGFI	PGFI
Default model	,039	,890	,848	,645
Saturated model	,000	1,000		
Independence model	,265	,208	,136	,191

Baseline Comparisons

Model	NFI Delta1	RFI rho1	IFI Delta2	TLI rho2	CFI
Default model	,928	,909	,990	,987	,990
Saturated model	1,000		1,000		1,000
Independence model	,000	,000	,000	,000	,000

Parsimony-Adjusted Measures

Model	PRATIO	PNFI	PCFI
Default model	,791	,734	,782
Saturated model	,000	,000	,000
Independence model	1,000	,000	,000

NCP

Model	NCP	LO 90	HI 90
Default model	30,156	,000	71,865
Saturated model	,000	,000	,000
Independence model	2944,599	2765,897	3130,643

FMIN

Model	FMIN	F0	LO 90	HI 90
Default model	1,545	,202	,000	,482
Saturated model	,000	,000	,000	,000
Independence model	21,460	19,762	18,563	21,011

RMSEA

Model	RMSEA	LO 90	HI 90	PCLOSE
Default model	,032	,000	,049	,959
Independence model	,279	,271	,288	,000

AIC

Model	AIC	BCC	BIC	CAIC
Default model	382,156	411,340	610,964	686,964
Saturated model	552,000	657,984	1382,935	1658,935
Independence model	3243,599	3252,431	3312,844	3335,844

ECVI

Model	ECVI	LO 90	HI 90	MECVI
Default model	2,565	2,362	2,845	2,761
Saturated model	3,705	3,705	3,705	4,416
Independence model	21,769	20,570	23,018	21,828

HOELTER

Model	HOELTER .05	HOELTER .01
Default model	152	162
Independence model	14	15