

## INTISARI

**Waskita, W. 2016. Pengaruh Konflik Peran Ganda Dan Stres Kerja Terhadap Kinerja Tenaga Analis Kesehatan Laboratorium Klinik Di RSUD Dr. Moewardi Surakarta.**

Kinerja merupakan hasil kerja secara kualitas dan kuantitas yang dicapai oleh seorang pegawai dalam melaksanakan tugasnya sesuai dengan tanggung jawab yang diberikan kepadanya. Konflik peran ganda, stres kerja erat hubungannya dengan kinerja. Penelitian ini bertujuan untuk menguji apakah konflik peran ganda dan stres kerja berpengaruh terhadap kinerja petugas analis di Laboratorium Klinik RSUD Dr. Moewardi Surakarta.

Populasi penelitian ini adalah petugas analis kesehatan di Laboratorium Klinik RSUD Dr. Moewardi Surakarta. Sampel yang diambil sebanyak 40 responden dengan menggunakan teknik *sampling nonprobability* dengan total sampling dimana semua anggota populasi dijadikan sampel.

Hasil penelitian ini menunjukkan bahwa konflik peran ganda dan stress kerjatidak berpengaruh secara parsial terhadap kinerja petugas analis di RSUD Dr. Moewardi Surakarta, sedangkan konflik peran ganda dan stres kerja berpengaruh secara simultan terhadap kinerja tenaga analis kesehatan di RSUD Dr. Moewardi Surakarta sebesar 4,1%.

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**Kata Kunci** : Konflik Peran Ganda, Stres Kerja, Kinerja

## **ABSTRACT**

### **WASKITA, W. 2016. INFLUENCE OF DUAL ROLE CONFLICT AND JOB STRESS ON PERFORMANCE OF HEALTH ANALYST EMPLOYEES IN THE CLINICAL ANALYST LABORATORY OF DR. MOEWARDI HOSPITAL SURAKARTA**

Performance is the result of the quality and quantity of work accomplished by an employee in performing their duties with the responsibilities that given to him. Dual role conflict, job stress is closely related to performance. This study aimed to test whether the dual role conflict and job stress affect the performance of employees in the Clinical Laboratory analyst of Dr. Moewardi Hospital Surakarta.

The population of this research were all the health analyst employees in the Clinical Analyst Laboratory of Dr. Moewardi Hospital Surakarta. The samples are 40 respondents that taken by the nonprobability sampling techniques and total samples are all members of the population.

The result of this research is indicate that the dual role conflict and job stress doesn't give some partial effect on the performance of health analyst employees in Dr. Moewardi Hospital Surakarta, meanwhile the dual role conflict and job stress influence simultaneously on the performance of health analyst employees in Dr. Moewardi Hospital Surakarta by 4.1%.

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Keywords: Dual Role Conflict, Job Stress, Performance