

INTISARI

Bansaga, T. C. 2022. Pengaruh Kepatuhan Petugas Laboratorium Dalam Menjaga Pemantapan Mutu Internal Terhadap Mutu Hasil Pemeriksaan Laboratorium Di RSUD Kabupaten Talaud, Program Studi Analisis Kesehatan, Fakultas Ilmu Kesehatan, Universitas Setia Budi.

Kepatuhan adalah salah satu bentuk perilaku seseorang petugas melakukan pekerjaan sesuai dengan ketentuan yang diberikan atasan atau sesuai aturan. Aspek kepatuhan petugas laboratorium dalam penerapan pemantapan mutu internal yaitu meliputi tahap pra analitik, analitik dan pasca analitik. Kepatuhan petugas laboratorium sangat mempengaruhi mutu pelayanan kesehatan, oleh karena itu semua prosedur yang dilakukan harus mengacu kepada standart operasional prosedur yang telah ditetapkan. Semakin tinggi kepatuhan petugas laboratorium dalam melaksanakan pemantapan mutu internal maka semakin tinggi juga nilai hasil mutu pemeriksaan laboratorium. Tujuan penelitian ini untuk mengetahui pengaruh kepatuhan petugas laboratorium dalam menjaga pemantapan mutu internal terhadap mutu hasil pemeriksaan laboratorium di RSUD Kabupaten Talaud.

Penelitian ini menggunakan metode analitik korelasi dengan pendekatan cross-sectional yang bertujuan untuk mengetahui pengaruh kepatuhan petugas laboratorium dalam menjaga Pemantapan Mutu Internal terhadap mutu pelayanan Laboratorium RSUD Kabupaten Talaud. Penelitian ini dilaksanakan pada bulan April sampai bulan mei di laboratorium RSUD Kabupaten Talaud dengan jumlah sampel 9 orang perugas laboratorium. Analisa data dilakukan dengan analisa univariat dan analisa data bivariat. Analisa data bivariat dilakukan untuk mengetahui hubungan variabel independen dan variabel dependen dengan menggunakan uji *Rank Spearman* bila *p value* < 0,05 maka ada hubungan antara kepatuhan petugas laboratorium dalam menjaga pemantapan mutu internal terhadap mutu hasil pemeriksaan laboratorium di RSUD Kabupaten Talaud.

Hasil penelitian ini menunjukkan petugas Sebagian petugas laboratorium menerapkan kepatuhan dalam menjaga pemantapan mutu internal sebanyak 7 responden (89%) dan mutu hasil pemeriksaan laboratorium memiliki mutu yang baik. Berdasarkan uji korelasi didapatkan nilai koefisien korelasi sebesar 0,680 dengan nilai *p value* sebesar 0,044 diketahui bahwa terdapat hubungan antara kepatuhan petugas dengan mutu hasil pemeriksaan laboratorium, dan didapatkan keeratan koefisien determinasi sebesar 46,24% yang menunjukkan bahwa kepatuhan petugas laboratorium dalam menjaga pemantapan mutu internal berpengaruh terhadap mutu hasil pemeriksaan laboratorium di RSUD Kabupaten Talaud.

Kata kunci : Kepatuhan petugas laboratorium, mutu hasil pemeriksaan laboratorium, pemantapan mutu internal

ABSTRACT

Bansaga, T. C. 2022. The Influence of Laboratory Officer Compliance in Maintaining Internal Quality Consolidation on the Quality of Laboratory Examination Results in Talaud Regency Hospital, Health Analyst Study Program, Faculty of Health Sciences, Setia Budi University.

Compliance is one form of behavior of an officer doing work in accordance with the provisions given by his superiors or according to the rules. The compliance aspect of laboratory personnel in the application of internal quality assurance includes pre-analytical, analytical and post-analytic stages. The compliance of laboratory personnel greatly affects the quality of health services, therefore all procedures carried out must refer to the standard operating procedures that have been established. The higher the compliance of laboratory officers in carrying out internal quality assurance, the higher the value of the quality results of laboratory examinations. The purpose of this study was to determine the effect of laboratory personnel compliance in maintaining internal quality stabilization on the quality of laboratory examination results at the Talaud District Hospital.

This study uses a correlation analytic method with a cross-sectional approach which aims to determine the effect of laboratory staff compliance in maintaining Internal Quality Consolidation on the quality of laboratory services at the Talaud District Hospital. This research was conducted from April to May in the laboratory of the Talaud District Hospital with a sample of 9 laboratory personnel. Data analysis was carried out by univariate analysis and bivariate data analysis. Bivariate data analysis was carried out to determine the relationship between the independent variable and the dependent variable using the Spearman Rank test. If the p value <0.05 , there is a relationship between the compliance of laboratory officers in maintaining internal quality stabilization and the quality of laboratory examination results at the Talaud District Hospital.

The results of this study indicate that some laboratory officers apply compliance in maintaining internal quality assurance as many as 7 respondents (89%) and the quality of laboratory examination results has good quality. Based on the correlation test, the correlation coefficient value is 0.680 with a p value of 0.044. It is known that there is a relationship between officer compliance with the quality of laboratory examination results, and the closeness of the coefficient of determination is 46.24% which indicates that the compliance of laboratory officers in maintaining internal quality assurance has an effect on the quality of laboratory examination results at the Talaud District Hospital.

Keywords: Compliance of laboratory officers, quality of laboratory examination results, Internal Quality Consolidation.

