

INTISARI

PUSPITA, S., 2017, STRATEGI PENGEMBANGAN INSTALASI FARMASI BERBASIS AKREDITASI MANAJEMEN PENGGUNAAN OBAT (MPO) DENGAN METODE HANLON DI INSTALASI FARMASI RS PKU MUHAMMADIYAH UNIT II YOGYAKARTA, TESIS, FAKULTAS FARMASI, UNIVERSITAS SETIA BUDI, SURAKARTA.

Pelayanan yang baik dan profesional dengan hasil yang memuaskan merupakan harapan bagi semua masyarakat, terutama dalam proses pelayanan kesehatan di rumah sakit. Tujuan penelitian ini untuk mengetahui tingkat kesesuaian pelayanan farmasi terhadap tujuh standar akreditasi MPO dan strategi pengembangannya dengan metode Hanlon berdasarkan standar akreditasi rumah sakit tentang MPO di Instalasi Farmasi Rumah Sakit PKU Muhammadiyah Unit II Yogyakarta.

Penelitian ini merupakan rancangan penelitian non eksperimental, data dianalisis secara kuantitatif dan kualitatif. Pengumpulan data menggunakan instrumen kuesioner dan wawancara.

Hasil penelitian yang diperoleh adalah MPO1, MPO2 sebesar 100%, MPO3 sebesar 90%, MPO4, MPO5, MPO6 sebesar 100%, dan MPO7 sebesar 93,33%. Ada 3 permasalahan yang masih belum memenuhi standar yaitu prioritas pertama MPO3.P2 perlu kebijakan rumah sakit menetapkan obat emergensi disimpan, dijaga dan dilindungi dari kehilangan atau pencurian. Kedua, MPO3.P3, rumah sakit memiliki kebijakan dan prosedur yang mengatur pemusnahan obat. Ketiga, MPO7.P2, monitoring efek samping obat yang tidak diharapkan.

Kata kunci: *Evaluasi Akreditasi MPO, Strategi Pengembangan, Metode Hanlon*

ABSTRACT

PUSPITA, S., 2017, DEVELOPMENT STRATEGY OF PHARMACY UNIT BASED ON ACCREDITATION OF MEDICATION MANAGEMENT AND USE (MMU) USING HANLON METHOD IN PHARMACY INSTALLATION OF THE PKU MUHAMMADIYAH HOSPITAL, YOGYAKARTA, THESIS, FACULTY OF PHARMACY, SETIA BUDI UNIVERSITY, SURAKARTA.

Good services and professional with excellent results is the hope for all people, especially in the health care process in hospital. This study aims to determine the level of pharmacy service conformity of seven accreditation standard MMU and its development strategy with the method Hanlon hospital accreditation standards based on MMU in Pharmacy Installation of The PKU Muhammadiyah Hospital in Yogyakarta.

This study was non-experimental study design, data were analyzed by quantitatively and qualitatively. Collecting data using a questionnaire and interviews.

The results obtained were MMU1, MMU2 by 100%, MMU3 by 90%, MMU4, MMU5, MMU6 by 100%, and 93.33% of MMU7. There were three problems that had not yet meet the standards of namely MMU3.P2 need to hospital policy establishes emergency drugs are stored, maintained and protected from loss or theft. Second, MMU3.P3, hospitals have policies and procedures that govern the destruction of drugs. Third, MMU7.P2, monitoring of drug side effects were not expected.

Keywords: *MMU Accreditation Evaluation, Development Strategy, Hanlon Method*