

INTISARI

ALVIOLINA, D., 2018, STRATEGI PERBAIKAN PELAYANAN KEFARMASIAN DAN PENGGUNAAN OBAT BERBASIS STANDAR AKREDITASI DENGAN METODE MATRIKS DI INSTALASI FARMASI RSUD AULIA LODOYO BLITAR, THESIS, FAKULTAS FARMASI, UNIVERSITAS SETIA BUDI, SURAKARTA.

Akreditasi merupakan penilaian KARS untuk meningkatkan keselamatan dan mutu pelayanan Rumah Sakit. Penelitian dilakukan di IFRSU Aulia Lodoyo Blitar yang merupakan Rumah Sakit tipe C, pada Maret 2017 lulus akreditasi paripurna sesuai standar akreditasi KARS versi 2012, secara garis besar standar pelayanan kefarmasian di Rumah Sakit belum sepenuhnya tercapai.

Penelitian ini untuk mengetahui tingkat kesesuaian tujuh standar PKPO terhadap SNARS 2018 dan strategi perbaikan masalah menggunakan skala prioritas dengan metode matriks. Penelitian dianalisis deskriptif kuantitatif dan kualitatif. Pengumpulan data menggunakan kuesioner dan wawancara kepada Kepala IFRS serta observasi untuk mendukung kuesioner. Subyek penelitian yaitu Apoteker, TTK, dan administrasi farmasi. Hasil data diolah dalam bentuk tabel dan dilakukan perbaikan dengan skala prioritas masalah menggunakan metode matriks.

Tingkat kesesuaian PKPO di IFRSU Aulia Lodoyo Blitar belum sepenuhnya memenuhi SNARS. Persentase didapatkan : pengorganisasian 67,2%, seleksi dan pengadaan 63,3%, penyimpanan 77,1%, peresepan dan penyalinan 74,7%, persiapan dan penyerahan 71,8%, pemberian obat 78,2%, pemantauan 62,2%. Strategi perbaikannya berdasarkan skala prioritas masalah menggunakan metode matriks : PKPO 7 pemantauan efek obat, PKPO 2 seleksi dan pengadaan, PKPO 1 pengorganisasian yang melakukan supervisi sesuai dengan penugasannya, PKPO 5 persiapan dan penyerahan obat, PKPO 4 peresepan dan penyalinan, PKPO 3 penyimpanan obat, dan PKPO 6 pemberian obat.

Kata kunci : standar akreditasi, SNARS, PKPO, metode matriks.

ABSTRACT

ALVIOLINA, D., 2018, THE IMPROVEMENT STRATEGY OF PHARMACEUTICAL SERVICES AND USES OF DRUGS BASED ON ACCREDITATION STANDARDS WITH MATRIX METHOD IN PHARMACEUTICAL INSTALLATION OF AULIA LODOYO BLITAR, THESIS, FAKULTAS FARMASI, UNIVERSITAS SETIA BUDI, SURAKARTA.

Accreditation is assessment of KARS to improve the safety and quality of hospital services. The research was conducted at IFRSU Aulia Lodoyo Blitar 2018 which a type C hospital, March 2017 has passed accreditation of according KARS 2012 accreditation standard, outline of pharmaceutical service in the hospital hasn't been fully achieved. This research to know compliance of seven PKPO toward SNARS and improvement strategy uses prioritizing issues with matrix method.

The research was analyzed descriptive quantitative and qualitative. Data collection using questionnaires and interview instruments on Head IFRS as well as observation to support the questionnaire. The subjects of were pharmacists, assistants, and administrators. Data results processed in form of tables and performed improvement strategy uses prioritizing issues with matrix method.

The compliance of PKPO hasn't fulfilled SNARS. The percent organizing 67.2%, selection and procurement 63.3%, storage 77.1%, prescribing and copying 74.7%, preparation and delivery 71.8%, administration of drugs 78.2%, monitoring 62.2%. Improvement strategy uses prioritizing issues with matrix method is PKPO 7 monitoring of drug effects, PKPO 2 selection and procurement, PKPO 1 organizing supervision according to its assignment, PKPO 5 preparation and delivery of drugs, PKPO 4 prescribing and copying, PKPO 3 drug storage, PKPO 6 drug administration.

Keywords : accreditation standards, SNARS, PKPO, matrix method.

