

INTISARI

MOMPEWA, R.S.M., 2015, EVALUASI PENGELOLAAN OBAT DAN STRATEGI PERBAIKAN DENGAN METODE HANLON DI ISTALASI FARMASI RUMAH SAKIT UMUM DAERAH POSO PROVINSI SULAWESI TENGAH, TESIS, FAKULTAS FARMASI UNIVERSITAS SETIA BUDI, SURAKARTA.

Pengelolaan obat merupakan suatu siklus manajemen obat yang meliputi seleksi, pengadaan, distribusi dan penggunaan. Tujuan penelitian ini adalah untuk mengevaluasi pengelolaan obat di IFRSUD Poso dengan menggunakan indikator efisiensi dan dilakukan strategi perbaikan dengan metode Hanlon.

Penelitian menggunakan rancangan deskriptif untuk data yang bersifat *retrospektif* dan *concurrent*. Data dikumpulkan kuantitatif dan kualitatif. Seluruh tahap pengelolaan obat di IFRSUD Poso diukur tingkat efisiensi menggunakan indikator DepKes (2008), Pudjaningsih (1996) dan WHO (1993), kemudian dibandingkan dengan standar serta dideskripsikan berdasarkan analisis prioritas rencana tindakan dengan metode Hanlon.

Hasil penelitian menunjukkan bahwa sistem pengelolaan yang sesuai standar adalah: tingkat ketersediaan obat (14,75 bulan), resep obat generik (91,47%), rata-rata waktu melayani resep (non racikan 5 & 12 menit, racikan 15 & 17 menit), persentase label obat (100%). Tahapan yang belum sesuai standar adalah : kesesuaian DOEN (54,82%), persentase modal/dana (89,31%), persentase alokasi dana (29,73%), kesesuaian pengadaan dengan kenyataan (96,28%), frekuensi pengadaan tiap item obat (2 kali/thn), kecocokan kartu *stock* obat (95,89%), ITOR (8,57 kali), nilai obat yang kadaluwarsa/rusak (11,42%), *stock* mati (4,24%), rata-rata jumlah obat tiap lembar resep (4). Prioritas penanganan masalah adalah : 1) membentuk Panitia Farmasi dan Terapi (PFT) dan menyusun formularium, serta melakukan monitoring dan evaluasi pengelolaan obat, 2) melibatkan IFRS pada proses pengadaan, 3) mengusulkan kenaikan anggaran.

Kata kunci : pengelolaan obat, indikator efisiensi, Instalasi Farmasi RSUD Poso Provinsi Sulawesi Tengah, metode Hanlon

ABSTRACT

MOMPEWA, R.S.M., 2015, EVALUATION OF DRUG MANAGEMENT AND IMPROVEMENT STRATEGY BY HANLON METHOD IN PHARMACY DEPARTMENT OF POSO HOSPITAL OF CENTRAL SULAWESI IN 2015, THESIS, FACULTY OF PHARMACY, SETIA BUDI UNIVERSITY, SURAKARTA.

Drug management is a drug management cycle which include of selection, procurement, distribution and use. The purpose of this study was to evaluate drug management in Pharmacy Department of Poso Hospital of Central Sulawesi by using efficiency indicator and conducted improvement strategies by Hanlon method.

The research using descriptive design to the data which retrospectively and concurrently. Data collected were qualitative and quantitative. All phases of drug management in Pharmacy Department of Poso Hospital of Central Sulawesi was level of measured the efficiency using Health Ministry (2008), Pudjaningsih (1996) and WHO (1993) indicators, then compared to the standard and described based on priority analysis of action plan by Hanlon method.

The results showed that drug management system according to standards as follows : level of drug availability (14,75 months), generic prescription drugs (91,47%), average time to serve prescription (non drug concoction 5 & 12 minute, personalized medicine 15 & 17 minute), percentage of drug label (100%). Stage which are not standardized, is : DOEN suitability (54,82%), percentage of capital/fund (89,31%), percentage of fund allocation (29,73%), suitability drug plan with real (96,28%), frequency of drug procurement of each item was second times, drug stock card suitability (95,89%), ITOR value (8,57 times), percentage of expire/damage drug value (11,42%), percentage of dead stock (4,24%), average of drug item per prescription sheet (4). Priority of problem handling as follows : 1) Forming Pharmacy and Therapeutics Commite (PFT) and setting formulary, as well as monitoring and evaluation of drug management, 2) involving Pharmacy Department on procurement processes, 3) budget increase.

Keywords : Drug Management, Efficiency Indicator, Pharmacy Department of Poso Hospital of Central Sulawesi, Hanlon Method