

INTISARI

NURIANI, A., 2019, KAJIAN PELAKSANAAN STANDAR PELAYANAN KEFARMASIAN DI APOTEK WILAYAH KECAMATAN JEBRES KOTA SURAKARTA TAHUN 2019. SKRIPSI, FAKULTAS FARMASI, UNIVERSITAS SETIA BUDI, SURAKARTA.

Pelayanan kefarmasian saat ini berfokus pada dua hal yaitu pelayananan obat dan pelayanan farmasi klinik. Apoteker harus menjalankan praktik sesuai standar pelayanan kefarmasian yang telah ditetapkan. Penelitian ini bertujuan untuk mengetahui implementasi pelaksanaan Standar Pelayanan Kefarmasian di apotek wilayah Kecamatan Jebres Kota Surakarta berdasarkan Permenkes RI Nomor 73 tahun 2016 secara menyeluruh, mendapat gambaran setiap aspek pelayanan kefarmasian, dan mengetahui ada tidaknya hubungan antara usia, masa kerja, ada/tidaknya pekerjaan lain dari responden, frekuensi kehadiran, lama kerja sehari dan keikutsertaan dalam pelatihan dengan hasil pelaksanaan standar pelayanan kefarmasian di apotek.

Penelitian berupa penelitian non eksperimental dengan rancangan penelitian deskriptif. Responden dalam penelitian ini adalah Apoteker Pengelola Apotek (APA) atau Apoteker pendamping (Aping) di 31 apotek wilayah Kecamatan Jebres Kota Surakarta. Instrumen penelitian berupa kuesioner yang meliputi: pengelolaan sediaan farmasi, alat kesehatan dan bahan medis habis pakai; pelayanan farmasi klinik; sumber daya manusia dan sarana prasarana; evaluasi mutu. Analisis yang dilakukan adalah statistik deskriptif.

Hasil penelitian menunjukkan bahwa pelaksanaan standar pelayanan kefarmasian di apotek wilayah Kecamatan Jebres Kota Surakarta berdasarkan Permenkes RI Nomor 73 tahun 2016 sebanyak 27 apotek termasuk dalam kategori baik dan 4 apotek termasuk kategori cukup.

Kata kunci : standar pelayanan kefarmasian, Permenkes RI Nomor 73/2016, apotek

ABSTRACT

THE IMPLEMENTATION OF PHARMACEUTICAL CARE STANDARDS AT THE DISPENSARY IN JEBRES SUB-DISTRICT, OF SURAKARTA CITY IN 2019. SKRIPSI, PHARMACY FACULTY, SETIA BUDI UNIVERSITY, SURAKARTA

Pharmacy services currently focus on two things, drug services and clinical pharmacy services. Pharmacists must practice according to established pharmaceutical service standards. This research aimed at knowing the description of the implementation of Pharmaceutical Care Standards in Dispensary based on the Permenkes RI Number 73/2016 in Jebres sub-district of Surakarta City and to get an overview of every aspect of pharmacy services, and to know whether there is a relationship between age, length of employment, presence / absence of other jobs from respondents, frequency of attendance, length of day's work and participation in training with the results of implementing pharmaceutical service standards at the dispensary.

Research in the form of non-experimental research with descriptive design. This respondent's were Administrator Pharmacist or Co-Pharmacist in 31 dispensaries in Jebres Sub-District, Of Surakarta City. Instruments of the research include: management of pharmaceutical preparations, medical devices and consumable medical materials; clinical pharmacy services; human resources and infrastructure; quality evaluation. The analysis performed was descriptive statistic.

Results of the study showed that the implementation of the standard of pharmaceutical care at the dispensary in the Jebres sub-district of Surakarta City on the Permenkes RI Number 73/2016 as much 27 dispensaries was included in the good category and 4 dispensaries was included in enough category.

Keywords: pharmaceutical care standard, Permenkes RI Number 73/2016, dispensary.