BAB V

KESIMPULAN

5.1 Kesimpulan

Studi ini dilakukan untuk menguji faktor-faktor yang dapat memengaruhi penggunaan layanan aplikasi kesehatan Grab Health selama pandemik Covid-19. Niat perilaku individu untuk menggunakan suatu layanan apliaksi kesehatan Grab Health dipengaruhi sikap individu yang disebabkan oleh kenyamanan yang dipersepsiakan individu, pengaruh sosial, dan kerentanan yang dipersepsikan. Hasil analisis data dalam studi ini menunjukkan H_1, H2 dan H3 terdukung sedangkan H4 tidak terdukung. Hasil ini menunjukkan bahwa sikap positif masyarakat dalam membentuk niat menggunakan aplikasi Grab Health disebabkan adanya pengaruh lingkungan sosial disekitarnya, kenyamanan penggunaan dari aplikasi tersebut, dan mengabaikan adanya kerentanan dari aplikasi berupa resiko kehilangan privasi.

5.2 Keterbatsan Penelitian

Terdapat beberapa keterbatasan yang dihadapi selama proses pelaksanaan penelitian yang dapat dijelaskan sebagai berikut:

1. Penelitian hanya dilakukan pada satu objke penelitian saja yaitu aplikasi kesehatan Grab Health. Sehingga penelitian ini belum menunjukan generalisasi yang lebih luas dalam bidang aplikasi yang memberikan dan menyediakan layanan konsultasi, edukasi, informasi tentang kesehatan secara online.

2. Penelitian ini dalam menguji niat perilaku pengguna hanya terbatas menggunakan empat variable saja yang sudah relative sering digunakan. Untuk itu, penelitian selanjutnya diharapkan dapat menggunakan variable-variabel yang masih kurang dieksploarsi seperti penggunaan berulang aplikasi atau obsesi dalam penggunaan..
3. Penelitian ini hanya menganalisis sikap pengguna sampai pada niat perilaku. Hal yang masih umum ditemukan adalah niat perilaku dipengaruhi oleh sikap. Makan penelitian--penelitian selanjutnya diharapkan dapat menganalsisi lebih lanjut samapi pada perilaku individu dalam menggunakan apliaksi, dan mengeksplorasi lebih banyak variable pemebntuk niat perilaku.

5.3 Saran Untuk Penelitian Selanjutnya

1. Penelitian selanjutnya diharapkan dapat menganalisi lebih luas tentang apliaksi pada bidang kesehatan dengan menambah objek-objek penelitian, sehingga mendapatkan generalisasi yang lebih baik.
2. Penelitian kedepan perlu menabahkan variable-variabel yang masih jarang untuk digunakan sehingga dapat menjelaskan lebih akurat tentang pembentuk niat perilaku dalam menggunakan apkasi kesehatan dan mendekati kondisi yang sebenarnya.
3. Penelitian selanjutnya diharapkan dapat menganalisis lebih lanjut sampai pada tahap perilaku pengguna agar dapat menjesakan secara rinci tanggapan individu mengenai aplikasi.

5.4 Implikasi Manajerial

Berdasarkan hasil penelitian yang dilakukan, maka beberapa implikasi manajerial yang bisa diajukkan bagi penyedia layanan aplikasi keshatan Grab Health adalah sebagai berikt:

1. Meningkatakn kredibilitas aplikasi dengan mencantumkan izin penjualan obat dan sertifikasi dokter yaitu Surat Izin Praktek (SIP) yang masih aktif dan tercatat secara resmi sevagai anggota Ikatan Dokter Indonesia (IDI) agar dapat memberikan kepercayaan bagi para pengguna dan mengurangi persepsi tentang risiko penyalahgunaan informasi privasi pasien yang di persepsiakn tidak aman.
2. Menyediakan informasi, layanan konsultasi, edukasi dan ruang diskusi yang terpercaya, akuran, dan terlengkap bagi para pengguna dengan menjaga hubungan kerjasama dengan Ikatan Dokter Indonesia (IDI), sehingga para pengguna aplikasi merasa nayaman dana aman saat menggunakan layanan dalam aplikasi kesehatan Grab Health.
3. Memberikan informasi yang jelas tentang peraturan dan kebijakan bagi pengguna tentang perlindungan informasi privasi pasien yang rentan disalahgunakan oleh pihak-pihak yang tidak bertanggungjawab. Hal tersebut akan mengurangi pandangan negatif pengguna terhadap aplikasi dan merasa aplikasi memiliki tingkat keamanan yang tinggi dan dapat bisa dipercaya.

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LAMPIRAN

Lampiran 1. Kuesioner

DRAFT KUESIONER

Data Responden

Nama/Insial : (boleh tidak disebutkan)

Jenis Kelamin :
- ○ Laki-Laki
- ○ Perempuan

Umur :
- ○ ≤ 20 tahun
- ○ 21-25 tahun
- ○ 26-30 tahun
- ○ 30-35 tahun
- ○ 36-40 tahun
- ○ 41-45 tahun
- ○ ≥ 45 tahun

Pendidikan Terakhir :
- ○ SMA/ SMK/ sederjat
- ○ Diploma 3 (D3)
- ○ Sarjana (S1)/ Diploma 4 (D4)
- ○ Magister (S2)
- ○ Profesi
- ○ Doktor (S3)
- ○ Yang lain _____

Pekerjaan :
- ○ Pelajar
- ○ Mahasiswa/i
- ○ TNI/ Polri
- ○ Karywan Swasta
- ○ Wirausaha
- ○ Yang lain _____

Pendapatan per bulan :

- O ≤ 500.000
- O 500.000 – 1.000.000
- O 1.000.000 – 1.500.000
- O 1.500.000 – 2.000.000
- O ≥ 2.000.000

Domisili :

- O Surakarta
- O Sukoharjo
- O Wonogiri
- O Sragen
- O Karanganyar
- O Boyolali
- O Klaten
- O Yang Lain _____

Berapa Kali penggunaan Grab Health :

- O Belum Pernah
- O 1 kali
- O 2 kali
- O ≥ 3 kali

Daftar Pernyataan

PERNYATAAN	STS	TS	CS	S	ST
1) Niat Perilaku					
a) Niat menggunakan aplikasi Grab Health untuk mempercepat mendapatkan layanan kesehatan	☐	☐	☐	☐	☐
b) Merekomendasikan Grab Health ke individu lain untuk menggunakannya	☐	☐	☐	☐	☐
c) Kedepan akan meningkatkan frekuensi penggunaan aplikasi Grab Health selama masa pandemik	☐	☐	☐	☐	☐
2) Sikap					
a) Menggunakan aplikasi Grab Health adalah ide yang bagus	☐	☐	☐	☐	☐
b) Merasa senang dalam menggunakan aplikasi Grab Health	☐	☐	☐	☐	☐
c) Menyukai penggunaan aplikasi Grab Health karena mudah, cepat, dan tepat	☐	☐	☐	☐	☐
d) Puas menggunakan aplikasi Grab Health	☐	☐	☐	☐	☐
3) Kenyamanan Persepsian					
a) Merasa nyaman menggunakan aplikasi Grab Health	☐	☐	☐	☐	☐
b) Penggunaan aplikasi Grab Health memberikan kesenangan dalam mendapatkan layanan kesehatan	☐	☐	☐	☐	☐
c) Merasa gembira menggunakan aplikasi Grab Health	☐	☐	☐	☐	☐
d) Merasa rileks dalam menggunakan aplikasi Grab Health	☐	☐	☐	☐	☐
4) Pengaruh Sosial					
a) Saudara dan teman memengaruhi untuk menggunakan aplikasi Grab Health	☐	☐	☐	☐	☐
b) Saudara dan teman yang berpengalaman membantu dalam menggunakan aplikasi Grab Health	☐	☐	☐	☐	☐

c) Saudara dan teman saling memahami dalam penggunaan aplikasi Grab Health	☐ ☐ ☐ ☐ ☐
d) Saudara dan teman saling mendukung dalam penggunaan aplikasi Grab Health untuk interkadi mendapatkan layanan kesehatan	☐ ☐ ☐ ☐ ☐
5) Kerentanan Persepsian	
a) Aplikasi Grab Health rentan terhadap ancaman keamanan informasi	☐ ☐ ☐ ☐ ☐
b) Aplikasi Grab Health rentan terhadap penyalahgunaan informasi privasi pasien	☐ ☐ ☐ ☐ ☐
c) Informasi privasi pasien dalam aplikasi Grab Health dapat digunakan secara ilegal	☐ ☐ ☐ ☐ ☐
d) Penyalahgunaan informasi dalam aplikasi Grab Helath akan berbahaya dimasa depan	☐ ☐ ☐ ☐ ☐
e) Data informasi pasien dalam aplikasi Grab Health rentan terhadap pelanggaran keamanan	☐ ☐ ☐ ☐ ☐

Lampiran 2. Analisis Deskriptif Responden

Jenis_Kelamin

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Laki-Laki	55	27.5	27.5	27.5
	Perempuan	145	72.5	72.5	100.0
	Total	200	100.0	100.0	

Umur

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	≤20	17	8.5	8.5	8.5
	≥40	3	1.5	1.5	10.0
	21-25	88	44.0	44.0	54.0
	26-30	55	27.5	27.5	81.5
	30-35	29	14.5	14.5	96.0
	36-40	8	4.0	4.0	100.0
	Total	200	100.0	100.0	

Pendidikan Terakhir

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	D3	25	12.5	12.5	12.5
	Profesi	4	2.0	2.0	14.5
	S1/D4	77	38.5	38.5	53.0
	S2	2	1.0	1.0	54.0
	SMA/SMK/Sederjat	88	44.0	44.0	98.0
	SMP/Sederajat	4	2.0	2.0	100.0
	Total	200	100.0	100.0	

Frekuensi_Penggunaan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	>3x	20	10.0	10.0	10.0
	1x	96	48.0	48.0	58.0
	2x	84	42.0	42.0	100.0
	Total	200	100.0	100.0	

Pekerjaan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	APOTEKER	1	.5	.5	.5
	BIDAN	1	.5	.5	1.0
	DOSEN	2	1.0	1.0	2.0
	FISIOTERAPIS	2	1.0	1.0	3.0
	GURU	4	2.0	2.0	5.0
	HONORER	3	1.5	1.5	6.5
	IRT	15	7.5	7.5	14.0
	Karyawan Swasta	53	26.5	26.5	40.5
	Mahasiswa/Mahasiswi	73	36.5	36.5	77.0
	Pelajar	3	1.5	1.5	78.5
	PNS	8	4.0	4.0	82.5
	SATPAM	1	.5	.5	83.0
	TNI/POLRI	3	1.5	1.5	84.5
	Wiraswasta	31	15.5	15.5	100.0
	Total	200	100.0	100.0	

Upah_Per_Bulan

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	<500.000	34	17.0	17.0	17.0
	>2.000.000	63	31.5	31.5	48.5
	1.000.000-1.500.000	35	17.5	17.5	66.0
	1.500.000-2it	19	9.5	9.5	75.5
	500k-1.000.000	49	24.5	24.5	100.0
	Total	200	100.0	100.0	

Domisili

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	BALI	1	.5	.5	.5
	BANDUNG	4	2.0	2.0	2.5
	BEKASI	7	3.5	3.5	6.0
	BEKASI BARAT	1	.5	.5	6.5
	BLITAR	1	.5	.5	7.0
	BOYOLALI	8	4.0	4.0	11.0
	CIANJUR	1	.5	.5	11.5
	CIREBON	1	.5	.5	12.0
	DEPOK	1	.5	.5	12.5
	DIY	8	4.0	4.0	16.5
	JAKARTA	9	4.5	4.5	21.0
	JAKARTA BARAT	1	.5	.5	21.5
	JAKARTA TIMUR	1	.5	.5	22.0
	JEPARA	2	1.0	1.0	23.0
	KAB. BOGOR	1	.5	.5	23.5
	KALIMANTAN	1	.5	.5	24.0
	KAPANJEN	1	.5	.5	24.5
	KARANGANYAR	11	5.5	5.5	30.0
	KLATEN	13	6.5	6.5	36.5
	MAKASAR	3	1.5	1.5	38.0
	MALANG	8	4.0	4.0	42.0
	NTT	4	2.0	2.0	44.0
	PALEMBANG	1	.5	.5	44.5
	PANGKEP	1	.5	.5	45.0
	PURWODADI	1	.5	.5	45.5
	PURWOKERTO	1	.5	.5	46.0
	SLEMAN	1	.5	.5	46.5
	SOPPENG	1	.5	.5	47.0
	SRAGEN	14	7.0	7.0	54.0
	SUKOHARJO	16	8.0	8.0	62.0
	SURABAYA	1	.5	.5	62.5
	SURAKARTA	66	33.0	33.0	95.5
	WONOGIRI	9	4.5	4.5	100.0
	Total	200	100.0	100.0	

Lampiran 3. Tabulasi Data

	Tabulasi Data Kuesioner																			
	Niat Perilaku			Sikap				Kenyamanan Persepsian				Pengaruh Sosial				Kerentanan Persepsian				
Responden	NP1	NP2	NP3	S1	S2	S3	S4	KP1	KP2	KP3	KP4	PS1	PS2	PS3	PS4	PK1	PK2	PK3	PK4	PK5
1	4	4	5	4	4	4	4	4	4	4	4	4	4	4	4	5	5	5	5	5
2	4	4	4	5	5	5	5	3	3	3	3	5	5	5	5	4	5	5	5	5
3	3	3	3	5	5	5	5	5	5	4	5	5	5	5	5	5	5	5	5	4
4	5	5	5	4	4	5	5	3	3	3	3	5	4	5	5	4	5	4	4	5
5	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	5	5	5	5	5
6	3	3	3	4	4	4	4	4	4	4	4	4	4	4	4	4	5	4	4	5
7	3	3	3	5	5	5	5	3	3	3	3	5	5	5	5	5	5	5	5	4
8	4	4	4	3	3	3	3	4	4	4	3	3	3	3	3	4	4	3	3	4
9	4	4	4	5	5	5	5	2	2	2	3	5	5	5	5	3	4	4	4	3
10	4	5	4	4	4	4	4	4	4	4	4	4	4	4	4	5	5	4	4	4
11	4	4	4	4	4	4	4	5	5	5	5	4	4	4	4	4	4	4	4	4
12	4	4	4	4	4	4	4	5	5	5	5	4	4	4	4	3	3	3	4	4
13	4	4	5	3	3	3	3	5	4	5	4	3	3	3	3	3	3	4	4	4
14	4	4	4	4	4	3	3	4	4	4	4	4	4	3	3	4	4	5	4	4
15	3	3	3	4	4	3	3	4	4	4	4	4	4	3	3	4	5	4	5	5
16	4	4	4	4	4	4	4	5	5	5	5	4	4	4	4	4	5	5	5	5
17	4	3	3	5	5	5	5	3	3	3	3	5	5	5	5	5	5	5	5	5
18	5	5	5	5	5	5	5	5	5	5	4	5	5	5	5	5	5	5	4	5
19	4	4	4	4	4	5	4	4	4	4	4	4	4	5	4	4	5	5	5	5
20	4	5	5	4	4	4	4	4	4	4	4	4	4	4	4	4	5	5	5	5
21	5	4	4	4	4	4	4	4	4	4	4	4	4	4	4	5	5	5	5	5
22	5	5	4	4	4	4	4	3	3	3	3	4	4	4	4	5	5	4	5	5
23	4	4	4	3	3	3	3	3	4	3	3	4	4	4	3	5	4	4	5	5
24	4	4	5	4	4	3	4	4	3	3	3	2	2	2	2	5	4	5	5	5
25	5	4	4	4	4	4	4	4	4	4	4	4	4	4	4	5	4	4	5	5
26	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4	4	3	3
27	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	4	4	5	5	5
28	4	5	5	5	5	4	4	4	4	5	4	5	4	5	4	5	5	5	5	5
29	5	4	4	4	4	5	4	4	4	4	4	4	4	4	4	5	5	5	5	5
30	5	4	4	4	4	4	4	4	4	4	4	4	4	4	4	5	4	5	5	5
31	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	2	2	2	2	2
32	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3
33	3	3	3	4	4	4	4	4	4	3	4	4	3	4	4	5	4	4	4	4
34	3	4	4	3	3	3	3	3	3	3	3	4	4	4	4	3	3	3	5	4
35	4	3	4	3	3	4	4	3	4	3	3	3	3	3	3	3	3	1	4	2
36	3	4	4	4	4	4	4	4	4	4	4	4	4	4	3	3	3	2	4	3
37	2	2	3	2	2	2	2	3	2	2	2	3	2	3	3	4	4	4	4	4
38	3	4	3	4	4	4	4	4	4	4	4	4	4	4	4	3	4	4	4	3
39	4	3	3	4	3	5	5	4	5	4	5	1	1	2	3	3	2	2	4	3
40	4	4	4	4	4	4	4	4	4	4	3	5	5	5	5	2	2	2	4	3
41	4	4	4	4	4	5	4	4	4	4	4	3	3	4	4	5	5	5	5	5
42	4	4	4	4	4	4	4	3	3	4	4	3	3	3	4	3	3	4	2	2
43	4	4	4	3	3	3	3	3	3	3	3	3	3	3	3	1	1	1	3	1
44	4	4	3	3	3	4	4	4	4	3	3	3	3	3	3	2	2	2	2	2
45	3	4	4	4	4	3	3	4	3	4	3	3	3	2	3	3	3	5	4	4
46	3	3	2	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3
47	3	4	5	3	4	3	3	4	4	3	4	4	4	3	3	3	4	2	5	4

	Niat Perilaku			Sikap				Kenyamanan Persepsian				Pengaruh Sosial				Kerentanan Persepsian				
Responden	NP1	NP2	NP3	S1	S2	S3	S4	KP1	KP2	KP3	KP4	PS1	PS2	PS3	PS4	PK1	PK2	PK3	PK4	PK5
48	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	2	2	3	2	2
49	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5
50	4	4	5	5	5	5	5	4	4	4	4	4	4	4	5	4	4	4	4	5
51	4	4	4	4	4	4	4	4	4	4	4	4	4	3	4	3	3	3	5	4
52	5	5	5	5	5	5	5	4	4	4	4	4	4	4	4	2	2	2	2	2
53	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	2	4	4	4	4
54	4	4	4	4	4	4	4	3	3	3	4	3	3	3	4	2	3	1	2	2
55	4	4	5	4	4	5	4	4	5	4	3	4	4	4	4	4	3	1	2	3
56	3	3	4	3	3	4	3	3	3	3	3	3	3	2	4	3	3	2	3	4
57	4	3	4	4	4	4	3	3	3	3	3	2	2	2	2	3	3	3	3	3
58	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3
59	4	4	4	3	3	3	3	3	2	2	2	2	2	2	3	2	2	2	4	3
60	3	4	4	5	5	5	4	5	5	5	4	4	4	4	4	1	1	1	1	1
61	4	4	4	4	4	4	4	4	4	4	4	2	2	3	3	3	3	3	3	3
62	4	4	4	4	3	3	3	3	5	3	3	4	2	2	2	2	2	1	5	3
63	5	5	5	5	5	5	5	5	5	5	4	4	4	4	5	4	4	1	3	3
64	4	4	4	4	4	4	4	4	4	4	4	4	3	3	3	3	4	4	4	4
65	4	4	4	4	4	3	3	3	3	3	3	2	3	2	2	3	3	2	4	3
66	5	5	5	5	4	3	4	4	4	4	4	3	3	4	4	4	4	4	4	4
67	4	5	4	4	4	4	3	4	4	3	3	4	4	3	3	3	2	2	1	2
68	3	4	4	4	3	3	3	3	3	3	3	3	3	3	3	2	2	2	2	2
69	4	4	5	4	4	4	3	4	4	4	4	5	5	5	5	2	2	2	2	2
70	4	4	4	4	4	3	5	4	4	4	4	4	4	4	4	4	4	4	4	4
71	5	5	4	5	4	5	4	4	4	4	4	5	5	5	5	4	4	3	5	5
72	4	4	4	4	4	5	5	4	4	5	3	3	2	2	4	4	5	4	3	3
73	4	4	4	4	4	4	4	4	4	4	4	4	3	4	4	1	1	1	4	2
74	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
75	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
76	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	3	5	5	5	4
77	4	4	4	4	4	5	5	4	4	5	3	3	2	2	4	4	5	4	3	3
78	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
79	4	4	5	4	4	1	4	4	4	4	4	4	4	4	4	4	4	4	4	4
80	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	2	2	2	4	3
81	5	5	4	5	5	5	5	5	5	5	5	3	3	1	3	3	3	1	5	3
82	4	3	4	4	3	3	3	3	3	3	4	2	2	2	2	2	2	2	4	2
83	4	4	3	4	3	3	3	3	3	3	3	3	3	3	4	3	3	4	3	2
84	4	3	4	4	3	3	3	3	3	3	4	2	2	2	2	2	2	2	4	2
85	4	3	4	4	3	4	4	3	3	3	3	2	2	2	2	2	3	3	3	3
86	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
87	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	2	4	3
88	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
89	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	2	3	3	3
90	4	3	4	4	3	4	4	3	3	4	3	4	3	4	4	3	3	3	3	3
91	3	3	4	3	2	2	2	3	3	2	2	3	2	2	2	5	4	2	3	5
92	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	2	2	2	4	2
93	5	5	5	5	4	4	4	4	4	4	4	5	4	4	4	4	4	4	4	4
94	3	3	3	3	4	3	3	3	3	3	3	3	4	3	3	2	2	3	3	3
95	3	3	4	4	3	4	2	4	3	4	4	4	3	4	2	4	4	4	4	4
96	4	4	4	4	4	4	4	3	4	4	4	4	4	4	4	3	2	4	4	2
97	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3
98	4	4	4	4	5	5	4	4	4	4	4	4	5	5	4	3	3	3	3	3

	Niat Perilaku			Sikap				Kenyamanan Persepsian				Pengaruh Sosial				Kerentanan Persepsian				
Responden	NP1	NP2	NP3	S1	S2	S3	S4	KP1	KP2	KP3	KP4	PS1	PS2	PS3	PS4	PK1	PK2	PK3	PK4	PK5
99	4	2	2	2	2	2	2	2	2	2	2	2	2	2	2	4	4	1	5	5
100	3	3	5	5	5	3	3	4	4	4	3	5	5	3	3	3	5	5	5	5
101	4	4	4	3	3	4	4	4	4	3	4	3	3	4	4	4	4	4	4	4
102	3	4	4	4	4	5	4	4	4	4	4	4	4	5	4	2	2	2	2	2
103	4	4	4	3	3	3	3	3	3	3	3	3	3	3	3	3	3	2	4	3
104	4	4	3	4	4	4	4	4	4	3	3	4	4	4	4	3	2	2	2	2
105	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
106	4	5	4	5	5	5	5	5	4	5	5	5	5	5	5	2	2	1	1	1
107	3	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
108	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	2	4	2	2	2
109	4	4	3	4	4	4	4	4	4	4	4	4	4	4	4	3	3	3	3	3
110	3	3	4	3	3	4	3	3	3	3	3	3	3	4	3	3	2	3	4	2
111	5	5	5	5	5	5	5	5	4	4	4	5	5	5	5	2	2	2	2	2
112	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3	3
113	3	3	4	2	2	2	2	3	3	2	2	2	2	2	2	2	3	1	5	5
114	3	4	3	4	3	3	2	1	1	3	1	4	3	3	2	4	1	1	5	1
115	4	4	3	3	2	2	2	2	3	2	5	3	2	2	2	1	2	2	1	4
116	4	3	5	2	2	3	4	3	2	1	3	2	2	3	4	2	2	3	2	4
117	3	3	3	2	2	2	1	1	4	3	3	2	2	2	1	5	5	5	3	4
118	3	2	2	2	3	3	2	4	5	2	3	2	3	3	2	5	5	3	5	3
119	3	4	3	3	2	4	3	2	2	3	4	3	2	4	3	4	2	4	5	5
120	3	3	5	3	5	5	3	3	2	4	4	3	5	5	3	5	5	3	2	4
121	4	3	3	3	2	2	5	5	4	3	4	3	2	2	5	5	3	5	3	3
122	5	3	3	3	2	1	1	2	4	4	3	4	2	1	1	4	3	3	5	4
123	3	2	1	4	4	3	5	3	1	2	5	3	4	3	5	3	2	3	5	2
124	5	4	4	3	4	3	4	5	4	3	4	3	4	3	4	1	2	1	2	1
125	4	5	4	4	4	4	4	4	4	4	4	4	4	4	4	2	2	2	2	2
126	4	4	5	4	3	4	5	3	4	5	4	5	5	5	5	1	2	2	1	1
127	4	5	3	4	5	3	4	5	4	3	3	3	5	5	5	1	2	1	2	2
128	4	5	3	3	4	5	3	4	5	3	4	5	5	5	5	1	2	2	2	2
129	4	5	3	4	4	4	3	3	3	3	3	4	4	4	4	1	1	1	1	2
130	4	4	3	4	3	4	3	4	3	3	3	3	4	3	1	2	2	2	2	1
131	4	4	4	4	4	4	4	3	3	3	3	3	3	3	3	2	2	2	2	2
132	3	4	3	4	3	3	3	3	3	3	3	5	5	4	4	4	4	4	4	4
133	4	3	3	4	3	4	3	4	3	3	3	3	3	3	3	5	4	5	2	4
134	5	5	5	4	4	4	4	4	4	4	4	4	4	4	4	1	1	3	2	1
135	4	5	4	4	4	3	3	3	4	4	4	5	3	3	3	2	2	2	2	2
136	4	4	5	5	4	3	3	3	3	3	3	3	3	4	4	4	4	4	3	3
137	5	5	5	5	5	5	5	4	4	4	4	4	4	4	2	2	2	2	2	2
138	4	5	5	4	5	4	3	3	3	3	3	4	4	4	4	2	2	2	2	2
139	5	5	5	5	5	5	5	5	5	5	5	5	5	4	3	1	1	1	1	1
140	5	4	4	5	5	3	3	3	3	3	3	4	3	3	3	2	2	2	2	2
141	3	4	2	3	2	3	3	2	3	2	5	1	3	2	3	2	1	2	2	2
142	3	4	5	3	3	2	3	2	3	2	3	2	3	2	3	2	1	1	2	2
143	3	4	1	4	4	1	3	4	3	2	4	4	2	3	3	2	2	1	2	1
144	4	3	3	5	2	2	3	4	2	3	2	3	2	3	1	2	1	1	2	2
145	4	3	2	4	3	2	3	3	5	2	3	3	3	3	2	2	1	1	1	1
146	4	3	3	4	3	3	2	4	1	3	2	2	2	2	2	1	1	1	1	1
147	4	3	4	3	4	3	4	5	3	5	3	2	3	3	4	2	2	2	1	1
148	3	3	4	3	3	3	4	3	3	4	4	3	2	3	4	1	1	1	1	1
149	3	5	3	5	4	3	3	3	3	3	3	3	3	4	4	2	1	1	1	1

	Niat Perilaku			Sikap				Kenyamanan Persepsian				Pengaruh Sosial				Kerentanan Persepsian				
Responden	NP1	NP2	NP3	S1	S2	S3	S4	KP1	KP2	KP3	KP4	PS1	PS2	PS3	PS4	PK1	PK2	PK3	PK4	PK5
150	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	1	1	1	1	1
151	4	4	4	3	3	3	3	3	3	3	3	4	4	4	4	2	2	2	2	2
152	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	2	2	2	2
153	3	3	3	3	3	3	3	3	3	3	3	4	4	4	4	2	2	2	2	2
154	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	2	2	2	1	2
155	4	4	4	4	3	3	3	3	3	4	4	4	4	3	3	2	2	2	2	2
156	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	1	1	1	1	1
157	5	5	5	5	5	5	5	5	5	5	5	4	4	4	4	2	2	2	2	2
158	3	4	3	3	3	3	3	3	3	3	3	5	5	4	4	4	4	4	4	4
159	4	3	3	4	4	4	3	4	3	3	4	3	3	3	4	5	4	5	2	4
160	4	4	5	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
161	4	4	3	3	3	3	3	3	3	3	3	4	4	4	4	4	3	5	5	4
162	4	5	2	3	3	3	3	3	3	3	3	3	3	3	3	4	4	4	4	4
163	4	5	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	3	5	4
164	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	2	2	2	2	2
165	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	1	1	1	1	1
166	4	4	5	4	4	4	4	4	4	4	3	5	4	3	4	2	2	2	2	2
167	4	4	5	4	4	4	4	4	4	5	5	5	5	5	5	2	2	2	2	1
168	5	4	5	4	4	4	4	4	4	4	4	4	4	4	4	4	2	2	1	1
169	4	5	4	4	4	4	4	3	3	4	3	5	4	4	4	2	2	2	2	2
170	5	5	5	4	4	4	4	4	5	4	3	5	4	3	3	2	2	1	4	2
171	4	5	5	4	4	4	4	4	4	4	5	5	5	5	5	2	2	3	3	2
172	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	1	1	1	1	1
173	4	4	3	3	3	3	3	3	3	4	3	4	4	4	4	2	3	3	3	3
174	5	4	4	4	4	4	4	3	3	3	3	4	4	4	4	2	2	2	2	2
175	5	4	4	4	4	4	4	3	3	4	5	4	5	5	4	2	2	2	2	2
176	3	4	3	3	4	3	4	4	3	2	3	5	4	3	4	3	3	2	2	2
177	4	4	3	4	4	3	3	3	3	3	4	4	4	4	3	3	3	3	2	3
178	4	4	4	4	4	4	4	3	3	3	3	5	5	4	4	4	3	3	4	2
179	4	3	3	4	3	4	3	3	3	3	3	4	3	4	4	4	3	3	3	3
180	4	3	5	4	3	5	4	3	3	3	3	4	4	4	3	3	2	5	3	2
181	4	3	4	4	4	3	4	4	3	3	4	3	2	4	3	5	4	4	4	4
182	3	4	4	4	3	4	3	3	3	3	3	2	3	2	4	4	3	2	3	3
183	4	3	3	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4	4
184	4	4	4	4	4	4	4	4	4	4	4	4	4	4	2	2	2	3	3	2
185	3	4	4	4	4	4	4	4	4	3	3	4	3	3	4	2	3	2	3	2
186	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	2	2	3	3	2
187	4	4	3	3	3	3	3	3	3	3	3	3	3	3	3	2	2	2	2	2
188	5	5	5	5	5	5	5	5	5	5	5	1	1	4	3	2	2	2	4	2
189	4	5	4	5	4	4	4	4	5	5	5	4	4	4	4	2	1	1	1	1
190	4	4	4	4	4	4	4	4	4	4	4	4	1	2	2	4	2	2	1	1
191	3	3	2	2	2	2	2	3	1	2	2	3	2	1	4	3	1	2	3	2
192	5	4	3	3	3	4	4	3	3	3	3	5	2	3	3	2	2	3	3	3
193	4	5	3	4	4	4	4	3	4	3	3	5	4	3	5	1	1	3	3	1
194	4	4	3	3	3	4	3	3	3	3	3	5	5	5	5	2	2	5	4	2
195	4	5	4	4	4	4	4	4	5	4	3	5	4	4	3	2	2	2	3	2
196	5	5	5	5	5	5	5	5	5	5	5	5	5	5	5	2	2	5	5	2
197	4	3	3	5	4	4	4	4	3	3	3	5	4	3	4	3	3	3	3	3
198	4	3	3	5	4	4	4	4	3	3	3	5	5	3	4	3	3	3	3	3
199	4	3	4	4	3	4	4	3	3	3	4	3	4	4	4	2	2	2	2	2
200	4	4	3	4	4	4	4	4	4	4	4	4	4	4	4	2	2	4	4	2

Lampiran 4. Uji Validitas

KMO and Bartlett's Test

Kaiser-Meyer-Olkin Measure of Sampling Adequacy.		.878
Bartlett's Test of Sphericity	Approx. Chi-Square	3034.329
	df	190
	Sig.	.000

Communalities

	Initial	Extraction
NP1	1.000	.682
NP2	1.000	.739
NP3	1.000	.640
S1	1.000	.713
S2	1.000	.771
S3	1.000	.728
S4	1.000	.827
KP1	1.000	.756
KP2	1.000	.820
KP3	1.000	.765
KP4	1.000	.709
PS1	1.000	.793
PS2	1.000	.864
PS3	1.000	.796
PS4	1.000	.723
PK1	1.000	.806
PK2	1.000	.870
PK3	1.000	.754
PK4	1.000	.677
PK5	1.000	.874

Extraction Method: Principal Component Analysis.

Total Variance Explained

Component	Initial Eigenvalues			Extraction Sums of Squared Loadings			Rotation Sums of Squared Loadings		
	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %	Total	% of Variance	Cumulative %
1	7.858	39.289	39.289	7.858	39.289	39.289	3.946	19.732	19.732
2	3.952	19.758	59.047	3.952	19.758	59.047	3.336	16.680	36.412
3	1.671	8.356	67.403	1.671	8.356	67.403	3.060	15.298	51.710
4	.992	4.961	72.364	.992	4.961	72.364	2.672	13.362	65.071
5	.837	4.185	76.549	.837	4.185	76.549	2.296	11.478	76.549
6	.623	3.114	79.663						
7	.587	2.934	82.597						
8	.459	2.296	84.894						
9	.440	2.201	87.095						
10	.401	2.006	89.101						
11	.384	1.919	91.019						
12	.331	1.657	92.676						
13	.276	1.379	94.056						
14	.237	1.185	95.240						
15	.218	1.088	96.328						
16	.192	.959	97.288						
17	.169	.846	98.134						
18	.157	.783	98.917						
19	.132	.658	99.575						
20	.085	.425	100.000						

Extraction Method: Principal Component Analysis.

Rotated Component Matrix[a]

	Component				
	1	2	3	4	5
NP1					.771
NP2					.715
NP3					.751
S1				.754	
S2				.635	
S3				.781	
S4				.850	
KP1			.816		
KP2			.938		
KP3			.702		
KP4			.842		
PS1		.920			
PS2		.957			
PS3		.814			
PS4		.655			
PK1	.891				
PK2	.919				
PK3	.829				
PK4	.829				
PK5	.942				

Extraction Method: Principal Component Analysis.

Rotation Method: Varimax with Kaiser Normalization.

a. Rotation converged in 5 iterations.

Component Transformation Matrix

Component	1	2	3	4	5
1	.081	.531	.527	.511	.416
2	.991	.020	-.043	-.033	-.123
3	.079	-.787	.518	.006	.327
4	.075	-.013	-.551	-.103	.825
5	.002	.313	.387	-.853	.156

Extraction Method: Principal Component Analysis.

Rotation Method: Varimax with Kaiser Normalization.

Lampiran 5. Uji Reliabilitas

Variabel Niat Perilaku

Case Processing Summary

		N	%
Cases	Valid	200	100.0
	Excluded[a]	0	.0
	Total	200	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.758	3

Item Statistics

	Mean	Std. Deviation	N
NP1	3.94	.658	200
NP2	3.94	.737	200
NP3	3.87	.837	200

Variabel Sikap

Case Processing Summary

		N	%
Cases	Valid	200	100.0
	Excluded[a]	0	.0
	Total	200	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.895	4

Item Statistics

	Mean	Std. Deviation	N
S1	3.90	.737	200
S2	3.77	.800	200
S3	3.77	.885	200
S4	3.73	.832	200

Variabel Kenyamanan Persepsian

Case Processing Summary

		N	%
Cases	Valid	200	100.0
	Excluded[a]	0	.0
	Total	200	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.882	4

Item Statistics

	Mean	Std. Deviation	N
KP1	3.68	.789	200
KP2	3.64	.851	200
KP3	3.60	.839	200
KP4	3.64	.778	200

Variabel Pengaruh Sosial

Case Processing Summary

		N	%
Cases	Valid	200	100.0
	Excluded[a]	0	.0
	Total	200	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.900	4

Item Statistics

	Mean	Std. Deviation	N
PS1	3.75	.940	200
PS2	3.62	.975	200
PS3	3.61	.951	200
PS4	3.66	.928	200

Variabel Kerentanan Persepsian

Case Processing Summary

		N	%
Cases	Valid	200	100.0
	Excluded[a]	0	.0
	Total	200	100.0

a. Listwise deletion based on all variables in the procedure.

Reliability Statistics

Cronbach's Alpha	N of Items
.929	5

Item Statistics

	Mean	Std. Deviation	N
PK1	3.02	1.205	200
PK2	2.95	1.235	200
PK3	2.93	1.309	200
PK4	3.23	1.283	200
PK5	2.98	1.266	200

Lampiran 6. Uji Normalitas

Variable	min	max	skew	c.r.	kurtosis	c.r.
S4	1,000	5,000	-,394	-2,274	,195	,563
S3	1,000	5,000	-,526	-3,038	,245	,707
S2	2,000	5,000	-,331	-1,910	-,265	-,764
S1	2,000	5,000	-,370	-2,139	,013	,039
NP1	2,000	5,000	-,038	-,219	-,406	-1,173
NP2	2,000	5,000	-,199	-1,151	-,433	-1,250
NP3	1,000	5,000	-,516	-2,981	,329	,950
PK1	1,000	5,000	,109	,632	-1,049	-3,029
PK2	1,000	5,000	,191	1,105	-1,068	-3,083
PK3	1,000	5,000	,130	,748	-1,163	-3,358
PK4	1,000	5,000	-,163	-,942	-1,126	-3,251
PK5	1,000	5,000	,121	,701	-1,114	-3,217
PS1	1,000	5,000	-,527	-3,044	-,090	-,259
PS2	1,000	5,000	-,439	-2,534	-,425	-1,227
PS3	1,000	5,000	-,408	-2,358	-,328	-,948
PS4	1,000	5,000	-,591	-3,412	,117	,337
KP1	1,000	5,000	-,281	-1,620	,346	,998
KP2	1,000	5,000	-,418	-2,411	,517	1,493
KP3	1,000	5,000	-,097	-,560	-,322	-,928
KP4	1,000	5,000	-,037	-,216	-,098	-,284
Multivariate					1,752	2,128

Lampiran 7. Uji Keberadaan Outlier

Observation number	Mahalanobis d-squared	p1	p2
123	67,046	,000	,000
114	63,525	,000	,000
120	62,981	,000	,000
144	62,036	,000	,000
143	57,901	,000	,000
118	57,225	,000	,000
121	56,729	,000	,000
122	56,238	,000	,000
115	55,875	,000	,000
141	50,512	,000	,000
117	49,864	,000	,000
116	48,957	,000	,000
188	48,799	,000	,000
119	46,712	,001	,000
145	45,888	,001	,000
190	44,754	,001	,000
81	44,703	,001	,000
127	44,346	,001	,000
100	44,321	,001	,000
130	42,937	,002	,000
147	42,305	,003	,000
146	41,909	,003	,000
191	41,900	,003	,000
126	39,928	,005	,000
192	39,396	,006	,000
39	38,790	,007	,000
79	37,387	,011	,000
99	37,243	,011	,000
128	36,234	,014	,000
180	35,772	,016	,000
72	35,333	,018	,000
77	35,333	,018	,000
95	35,280	,019	,000
142	33,411	,030	,000
149	32,849	,035	,000
182	31,517	,049	,000
176	31,286	,052	,000
9	31,160	,053	,000
136	31,118	,054	,000

Observation number	Mahalanobis d-squared	p1	p2
62	30,252	,066	,000
113	29,834	,073	,000
124	29,424	,080	,000
24	28,835	,091	,000
193	28,551	,097	,000
194	28,534	,097	,000
140	28,514	,098	,000
47	28,328	,102	,000
159	27,818	,114	,000
45	26,874	,139	,000
91	26,570	,148	,000
4	26,190	,160	,000
137	26,086	,163	,000
148	25,006	,201	,018
181	24,727	,212	,030
196	24,225	,233	,093
198	24,193	,234	,076
60	24,170	,235	,059
17	23,904	,247	,091
55	23,892	,247	,070
162	23,861	,249	,057
7	23,444	,268	,132
3	23,426	,268	,107
133	23,153	,281	,163
168	23,032	,287	,172
71	22,278	,326	,534
175	22,142	,333	,560
37	21,992	,341	,596
63	21,980	,342	,545
35	21,664	,359	,685
13	21,528	,367	,712
56	21,401	,374	,732
94	20,933	,401	,896
139	20,903	,403	,878
138	20,750	,412	,900
66	20,615	,420	,914
170	20,004	,458	,989
67	19,731	,475	,996
135	19,577	,485	,997
85	19,057	,518	1,000

Observation number	Mahalanobis d-squared	p1	p2
197	18,990	,522	1,000
167	18,960	,524	1,000
189	18,407	,561	1,000
2	18,071	,583	1,000
129	18,042	,585	1,000
69	17,924	,592	1,000
82	17,793	,601	1,000
84	17,793	,601	1,000
83	17,768	,603	1,000
108	17,558	,617	1,000
28	17,255	,636	1,000
59	17,208	,639	1,000
185	17,196	,640	1,000
184	16,893	,660	1,000
106	16,854	,662	1,000
110	16,820	,665	1,000
73	16,362	,694	1,000
178	16,321	,697	1,000
54	16,190	,705	1,000
173	16,152	,707	1,000
195	16,094	,711	1,000

Lampiran 8. Uji Hipotesis

5..1.1.1 Regression Weights: (Group number 1 - Default model)

			Estimate	S.E.	C.R.	P	Label
S	<---	KP	,544	,072	7,552	***	par_2
S	<---	PS	,317	,049	6,421	***	par_3
S	<---	PK	-,010	,023	-,445	,656	par_4
NP	<---	S	,855	,107	8,023	***	par_1
KP4	<---	KP	1,000				
KP3	<---	KP	1,198	,097	12,342	***	par_5
KP2	<---	KP	1,197	,100	11,991	***	par_6
KP1	<---	KP	1,078	,092	11,701	***	par_7
PS4	<---	PS	1,000				
PS3	<---	PS	1,158	,083	14,009	***	par_8
PS2	<---	PS	1,160	,085	13,610	***	par_9
PS1	<---	PS	,982	,086	11,476	***	par_10
PK5	<---	PK	1,000				
PK4	<---	PK	,826	,058	14,203	***	par_11
PK3	<---	PK	,932	,060	15,629	***	par_12
PK2	<---	PK	1,019	,051	19,991	***	par_13
PK1	<---	PK	,909	,057	16,080	***	par_14
NP3	<---	NP	1,000				
NP2	<---	NP	1,024	,111	9,249	***	par_15
NP1	<---	NP	,832	,097	8,568	***	par_16
S1	<---	S	1,000				
S2	<---	S	1,219	,082	14,942	***	par_17
S3	<---	S	1,246	,119	10,460	***	par_18
S4	<---	S	1,218	,102	11,996	***	par_19

Lampiran 9. Goodness Of Fit

5..1.1.2 Model Fit Summary

5..1.1.3 CMIN

Model	NPAR	CMIN	DF	P	CMIN/DF
Default model	70	187,257	140	,005	1,338
Saturated model	210	,000	0		
Independence model	20	3153,167	190	,000	16,596

5..1.1.4

5..1.1.5 RMR, GFI

Model	RMR	GFI	AGFI	PGFI
Default model	,044	,919	,879	,613
Saturated model	,000	1,000		
Independence model	,358	,239	,159	,216

5..1.1.6

5..1.1.7 Baseline Comparisons

Model	NFI Delta1	RFI rho1	IFI Delta2	TLI rho2	CFI
Default model	,941	,919	,984	,978	,984
Saturated model	1,000		1,000		1,000
Independence model	,000	,000	,000	,000	,000

5..1.1.8

5..1.1.9 Parsimony-Adjusted Measures

Model	PRATIO	PNFI	PCFI
Default model	,737	,693	,725
Saturated model	,000	,000	,000
Independence model	1,000	,000	,000

5..1.1.10

5..1.1.11 NCP

Model	NCP	LO 90	HI 90
Default model	47,257	15,625	86,971
Saturated model	,000	,000	,000
Independence model	2963,167	2784,847	3148,821

5..1.1.12 FMIN

Model	FMIN	F0	LO 90	HI 90
Default model	,941	,237	,079	,437
Saturated model	,000	,000	,000	,000
Independence model	15,845	14,890	13,994	15,823

5..1.1.13 RMSEA

Model	RMSEA	LO 90	HI 90	PCLOSE
Default model	,041	,024	,056	,828
Independence model	,280	,271	,289	,000

5..1.1.14 AIC

Model	AIC	BCC	BIC	CAIC
Default model	327,257	343,774	558,139	628,139
Saturated model	420,000	469,551	1112,647	1322,647
Independence model	3193,167	3197,886	3259,133	3279,133

5..1.1.15 ECVI

Model	ECVI	LO 90	HI 90	MECVI
Default model	1,645	1,486	1,844	1,728
Saturated model	2,111	2,111	2,111	2,360
Independence model	16,046	15,150	16,979	16,070

5..1.1.16