

BAB V

KESIMPULAN DAN SARAN

A. Kesimpulan

Berdasarkan hasil penelitian yang dilakukan terhadap pasien rawat jalan di Instalasi Farmasi Rumah Sakit Ortopedi Prof. Dr. R. Soeharso Surakarta pada bulan Februari-April tahun 2019, dapat disimpulkan:

1. Ketersediaan Formularium yang terdapat di IFRS Ortopedi Prof. Dr. R. Soeharso Surakarta sesuai dengan Standar Pelayanan Minimum Rumah Sakit Menteri Kesehatan Republik Indonesia Tahun 2012.
2. Waktu tunggu pelayanan obat jadi di IFRS Ortopedi Prof. Dr. R. Soeharso Surakarta sesuai dengan Standar Pelayanan Minimum Rumah Sakit Menteri Kesehatan Republik Indonesia Tahun 2012.
3. Waktu tunggu pelayanan obat racikan di IFRS Ortopedi Prof. Dr. R. Soeharso Surakarta sesuai dengan Standar Pelayanan Minimum Rumah Sakit Menteri Kesehatan Republik Indonesia Tahun 2012.
4. Persentase tidak adanya kesalahan dalam pemberian obat di IFRS Ortopedi Prof. Dr. R. Soeharso Surakarta sesuai dengan Standar Pelayanan Minimum Rumah Sakit Menteri Kesehatan Republik Indonesia Tahun 2012.
5. Persentase tingkat kepuasan responden di IFRS Ortopedi Prof. Dr. R. Soeharso Surakarta sesuai dengan Standar Pelayanan Minimum Rumah Sakit Menteri Kesehatan Republik Indonesia Tahun 2012.

B. Saran

Berdasarkan analisis data dan kesimpulan, maka untuk pengembangan data dan peningkatan pelayanan kefarmasian di Instalasi Farmasi Rumah Sakit Ortopedi Prof. Dr. R. Soeharso Surakarta penulis memberikan saran sebagai berikut:

1. Bagi karyawan di Instalasi Farmasi Rumah Sakit Ortopedi Prof. Dr. R. Soeharso Surakarta agar dapat memperbaiki dan meningkatkan kualitas pelayanan kefarmasian menjadi lebih baik lagi.
2. Bagi rumah sakit agar dapat menambah tempat duduk di dalam IFRS Ortopedi Prof. Dr. R. Soeharso Surakarta.
3. bagi peneliti selanjutnya dapat melanjutkan penelitian yang sama dengan kriteria pasien jaminan kesehatan.

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Lampiran 1. Surat Permohonan melaksanakan penelitian



Nomor : 4292/A10 – 4/22.01.2019

Surakarta, 22 Januari 2019

Hal : Penelitian Tugas Akhir

Kepada Yth. Direktur
RS Orthopedi Prof. DR.R. Soeharso
Jl. Jend. Ahmad Yani No.157, Pabelan, Kartasura
Surakarta

Dengan hormat,
Berkaitan dengan tugas penelitian mahasiswa Program Studi S1 Farmasi Fakultas Farmasi Universitas Setia Budi, maka dengan ini kami mengajukan permohonan ijin bagi mahasiswa kami :

| NO | NAMA | NIM | No Telepon |
|----|--------------|-----------|------------|
| 1 | Hoyi Hapsari | 21154640A | |

Untuk keperluan / memperoleh :
Ijin Penelitian untuk tugas akhir

Besar harapan kami atas terkabulnya permohonan ini yang tentunya akan berguna bagi pembangunan nusa dan bangsa khususnya kemajuan dibidang pendidikan.

Demikian atas kerja samanya disampaikan banyak terima kasih.

Dekan,

 Prof. Dr. R.A. Octari, SU., MM., M.Sc., Apt.



Lampiran 2. Surat ijin penelitian dari rumah sakit



KEMENTERIAN KESEHATAN RI.
DIREKTORAT JENDERAL PELAYANAN MEDIS
RUMAH SAKIT ORTOPEDI PROF.DR.R.SOEHARSO SURAKARTA
 (PUSAT RUIJUKAN NASIONAL)
 Jl. Jend. Ahmad Yani Pabelan Surakarta, Telp. 0271-714458 Fax. 0271-714058



NOTA DINAS

NOMOR : UM.01.05/XXX.2/ 36 /2019

Yth : Kepala Instalasi Farmasi
 Dari : Kepala Bagian Pendidikan dan Penelitian
 Hal : Permohonan Ijin Penelitian
 Tanggal : 19 Februari 2019

Berdasarkan Disposisi Direktur Umum, SDM dan Pendidikan RS Ortopedi Prof DR. R. Soeharso Surakarta tanggal 30 Januari 2019 dan surat dari Dekan Fakultas Farmasi Universitas Setia Budi No. 4299/A 10 – 4/29.01.2019, perihal Permohonan Ijin Penelitian, atas nama :

Nama : Hoyi Hapsari
 NIM : 21154640A
 Jurusan : S 1 Farmasi Universitas Setia Budi Surakarta
 Judul : Evaluasi pelayanan kefarmasian pasien rawat jalan berdasarkan estandar Minimum Rumah Sakit di Instalasi Farmasi RS. Ortopedi Surakarta.

Bersama ini kami sampaikan bahwa mahasiswa tersebut di atas akan melakukan Penelitian, dalam rangka penyusunan Skripsi di RS Ortopedi Prof. Dr. R. Soeharso Surakarta. Dengan ini mohon dapat difasilitasi di satuan kerja Bp/Ibu.

Demikian disampaikan, atas perhatian dan kerjasama yang baik diucapkan terimakasih.

Kepala Bagian
 Pendidikan dan Penelitian

dr. Jimmy Fitria, M.M

Lampiran 3. Etical Clereance



KEMENTERIAN KESEHATAN REPUBLIK INDONESIA
DIREKTORAT JENDERAL PELAYANAN KESEHATAN
RUMAH SAKIT ORTOPEDI PROF. DR. R. SOEHARSO SURAKARTA
PUSAT RUJUKAN NASIONAL

Jalan Jenderal Ahmad Yani, Pabelan, Surakarta 57162, Telepon : (0271) 714458 (Hunting 4-Line),
 Faximile : (0271) 714058, Kotak Pos 243, Laman : www.rso.go.id, Surat Elektronik : rso_solo@rso.go.id



KETERANGAN LOLOS KAJI ETIK
 No : **LD-02.01/Per.2.1/1547/2019**

Tim Etik Penelitian Kesehatan, Rumah Sakit Ortopedi Prof Dr R Soeharso Surakarta dalam upaya melindungi hak asasi dan kesejahteraan subyek penelitian kedokteran, telah mengkaji dengan teliti proposal berjudul :

Evaluasi Pelayanan Kefarmasian Pasien Rawat Jalan Berdasarkan Standar Pelayanan Minimum Rumah Sakit Di Instalasi Farmasi Rumah Sakit Ortopedi Prof Dr R Soeharso Surakarta

Nama peneliti Utama : **Hoyi Hapsari**
 NIM : **21154640A**
 Nama Institusi : **S1 Farmasi Universitas Setia Budi Surakarta**

Telah menyetujui proposal tersebut

Surakarta, 11 Maret 2019
 Ketua



dr. Komang Kusumawati, Sp.KFR, M.Pd
 NIP.196008301988032002

❖ Keterangan kaji etik berlaku satu tahun dari tanggal persetujuan
 ❖ Peneliti berkewajiban :

1. Menjaga kerahasiaan identitas subyek penelitian
2. Memberitahukan status penelitian apabila :
 - a. Setelah masa berlakunya keterangan lolos kaji etik, penelitian masih belum selesai, dalam hal ini surat keterangan lolos kaji etik harus diperpanjang
 - b. Penelitian berhenti di tengah jalan
3. Melaporkan kejadian serius yang tidak diinginkan
4. Peneliti tidak boleh melakukan tindakan apapun pada subyek sebelum penelitian lolos kaji etik dan informed consent



Lampiran 4. Informed Consent

13.27 - 13.29

RS. ORTOPEDI PROF.DR.R.SOEHARSO
SURAKARTA

SURAT PERSETUJUAN
KEIKUTSERTAAN DALAM UJI KLINIK

RM 8C.2/2014

Yang bertanda tangan di bawah ini:

Nama : Sumresno

Umur : 57 th

Jenis Kelamin : ♂ P

Jamahir : Prampelan Rt 03/G, Salakiga

No. KTP :

Pekerjaan : Sewa

Hubungan dengan diri sendiri / orang tua / anak / lain-lain (sebutkan), dari pasien:

Nama : Yusuf Mahendra

Umur : 19 th

No. Rekam Medis : 00-31-40-26

Jenis Kelamin : ♂ P

Jamahir : Prampelan Rt 03/G Salakiga

Setelah memperoleh informasi baik secara lisan maupun tulisan mengenai penelitian/penapisan yang akan dilakukan oleh:

Nama : Haji Hapsan

Tugas Penelitian : Evaluasi Pelayanannya Keselamatan Pasien Rawat Jalan Berdasarkan Standar Pelayanan Minimum Rumah Sakit di Instalasi Farmasi Rumah Sakit Ortopedi Prof. Dr. R. Soeharso Surakarta

Informasi tersebut telah saya pahami dengan baik mengenai manfaat, tindakan yang dilakukan, keuntungan dan kemungkinan ketidaknyamanan yang mungkin akan dijumpai, dengan sukarela menyatakan SETUJU untuk ikut serta dalam penelitian tersebut, dengan catatan bila suatu waktu merasa dirugikan, berhak membatalkan persetujuan ini.

Surakarta, 1 Maret 2019

Mengetahui,
Penanggung jawab penelitian
Haji Hapsan
Saksi 1

Yang Menyetujui,
Pasien/Keluarga Pasien
[Signature]
Saksi 2

Lampiran 5. Surat Penolakan



RS. ORTOPEDI PROF. DR. R. SOEHARSO
SURAKARTA*

**SURAT PENOLAKAN
KEIKUTSERTAAN DALAM UJI KLINIK**

RM 8C.3/2014

Yang bertanda tangan di bawah ini:

Nama :

Umur :

Jenis Kelamin : L/ P

Alamat :

No. KTP :

Pekerjaan :

Selaku diri sendiri / orang tua / anak / lain-lain(sebutkan), dari pasien:

Nama :

Umur :

No Rekam Medis :

Jenis Kelamin : L/ P

Alamat :

Setelah memperoleh informasi baik secara lisan maupun tulisan mengenai penelitian/penapisan yang akan dilakukan oleh:

Nama :

Judul Penelitian :

dan informasi tersebut telah saya pahami dengan baik mengenai manfaat, tindakan yang dilakukan, keuntungan dan kemungkinan ketidaknyamanan yang mungkin akan dijumpai, dengan ini saya menyatakan **MENOLAK** untuk diikutsertakan dalam penelitian.

Surakarta,

Mengetahui,
Penanggung jawab penelitian

(.....)

Saksi 1

(.....)

Yang Menyetujui,
Pasien/Keluarga Pasien

(.....)

Saksi 2

(.....)

IDENTITAS RESPONDEN

Petunjuk Pengisian: Berilah tanda ceklis (✓) pada jawaban yang sesuai dengan pilihan bapak/ ibu/ saudara:

1. Jenis kelamin : laki-laki
 Perempuan

2. Status anda : Pasien
 Mewakili pasien

3. Umur : 17 – 25 tahun > 45 tahun
 26 - 35 tahun
 36 – 45 tahun

4. Pendidikan akhir : SD Diploma
 SMP Sarjana
 SMA

5. Pekerjaan : Pelajar Wiraswata
 PNS Lain – lain
 Swasta

6. Status Pasien : Umum BPJS
Keusangi

Lampiran 6. Perhitungan jumlah sampel dan karakteristik responden

1. Perhitungan Sampel

Rumus yang digunakan untuk menghitung sampel (S) dari populasi yang sudah diketahui jumlahnya dalam penelitian ini adalah rumus *Isaac dan Michael*.

$$S = \frac{\lambda^2 . N . P . Q}{d^2 (N-1) + \lambda^2 . P . Q}$$

Diketahui:

N = jumlah resep

S = jumlah sampel

$\lambda^2 = dk$ = 1, taraf kesalahan 5% = 3,481

P = Q = 0.5 (50%) merupakan proporsi populasi

d = 0,05

$$S = \frac{\lambda^2 . N . P . Q}{d^2 (N-1) + \lambda^2 . P . Q}$$

$$S = \frac{3,481 \times 1175 \times 0,5 \times 0,5}{0,0025 \times (1175-1) + 3,481 \times 0,5 \times 0,5}$$

$$= \frac{1.022,54375}{2,935 + 0,87025}$$

$$= 268,7 \text{ (269)}$$

2. Karakteristik Responden Berdasarkan Jenis Kelamin

Jenis Kelamin

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|-----------------|-----------|---------|---------------|--------------------|
| Valid Laki-laki | 129 | 48,0 | 48,0 | 48,0 |
| Perempuan | 140 | 52,0 | 52,0 | 100,0 |
| Total | 269 | 100,0 | 100,0 | |

3. Karakteristik responden berdasarkan status responden

Status Responden

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|-----------------|-----------|---------|---------------|--------------------|
| Valid Pasien | 117 | 43,5 | 43,5 | 43,5 |
| Mewakili Pasien | 152 | 56,5 | 56,5 | 100,0 |
| Total | 269 | 100,0 | 100,0 | |

4. Karakteristik Berdasarkan Usia Responden

Usia

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------------------|-----------|---------|---------------|--------------------|
| Valid 17 - 25 tahun | 42 | 15,6 | 15,6 | 15,6 |
| 26 - 35 tahun | 74 | 27,5 | 27,5 | 43,1 |
| 36 - 45 tahun | 71 | 26,4 | 26,4 | 69,5 |
| > 45 tahun | 82 | 30,5 | 30,5 | 100,0 |
| Total | 269 | 100,0 | 100,0 | |

5. Karakteristik Responden Berdasarkan Status Pendidikan

Pendidikan Akhir

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|----------|-----------|---------|---------------|--------------------|
| Valid SD | 28 | 10,4 | 10,4 | 10,4 |
| SMP | 41 | 15,2 | 15,2 | 25,7 |
| SMA | 92 | 34,2 | 34,2 | 59,9 |
| D3 | 55 | 20,4 | 20,4 | 80,3 |
| S1 | 53 | 19,7 | 19,7 | 100,0 |
| Total | 269 | 100,0 | 100,0 | |

6. Karakteristik Responden Berdasarkan Status Pekerjaan

Pekerjaan

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|---------------|-----------|---------|---------------|--------------------|
| Valid Pelajar | 29 | 10,8 | 10,8 | 10,8 |
| PNS | 33 | 12,3 | 12,3 | 23,0 |
| Swasta | 84 | 31,2 | 31,2 | 54,3 |
| Wiraswasta | 49 | 18,2 | 18,2 | 72,5 |
| Lain-lain | 74 | 27,5 | 27,5 | 100,0 |
| Total | 269 | 100,0 | 100,0 | |

7. Karakteristik Responden Berdasarkan Status Pasien

Status Pasien

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|------------|-----------|---------|---------------|--------------------|
| Valid Umum | 55 | 20,4 | 20,4 | 20,4 |
| BPJS | 214 | 79,6 | 79,6 | 100,0 |
| Total | 269 | 100,0 | 100,0 | |

Lampiran 7. Kuesioner Penelitian

LEMBAR PENJELASAN TENTANG KUISIONER

Perihal: Penjelasan Penelitian

Kepada: Yth. Bapak/Ibu/Sdr/i Calon Responden

Assalamualaikum Wr. Wb

Dengan hormat,

Saya yang bertanda tangan dibawah ini:

Nama : Hoyi Hapsari

NIM : 21154640A

Status : Mahasiswa S1 Farmasi Fakultas Farmasi Universitas Setia Budi
Surakarta

Bermaksud mengadakan penelitian dengan judul “Evaluasi Pelayanan Kefarmasian Pasien Rawat Jalan Berdasarkan Standar Pelayanan Minimum Rumah Sakit Di Instalasi Farmasi Rumah Sakit Ortopedi Prof Dr. R. Soeharso Surakarta”. Bertujuan untuk mengetahui Rumah Sakit dengan Akreditasi/tipe A sudah memenuhi Standar Pelayanan Minimum Rumah Sakit berdasarkan Menteri Kesehatan Republik Indonesia tahun 2012. Responden dalam penelitian ini adalah pasien yang sudah dipilih sesuai kriteria yang ditentukan oleh peneliti. Proses pelaksanaan peneliti adalah Pertama peneliti melakukan wawancara terhadap kepala Farmasi tentang ketersediaan Formularium, kedua peneliti memberikan lembar *informed consent* sebelum memulai tindakan untuk mendapat persetujuan dari pasien yang akan dijadikan responden. Peneliti meminta resep pasien obat jadi atau racikan untuk dihitung waktu tunggu pelayanan obat jadi maupun racikan, dari mulai resep masuk sampai dengan pasien mendapatkan obat, setelah itu peneliti memberikan kuisisioner untuk melakukan pengukuran tingkat kepuasan di ruang rawat jalan. kemudian peneliti melihat apakah resep pasien terjadi kesalahan atau tidak.

Hasil penelitian ini akan dimanfaatkan bertujuan untuk mengetahui evaluasi pelayanan kefarmasian terhadap kepuasan pasien rawat jalan di Instalasi Farmasi Rumah Sakit Ortopedi Prof Dr. R. Soeharso Surakarta Peneliti sangat mengharap partisipasi dan kesungguhandari responden dalam penelitian ini, agar berjalan lancar dan memberikan hasil yang memuaskan. Atas perhatian, kerjasama dan partisipasi responden saya mengucapkan terima kasih.

Wassalamualikum Wr. Wb

Hormat saya,

Hoyi Hapsari

**LEMBAR
PERMOHONAN MENJADI RESPONDEN**

Kepada Yth

Bapak/Ibu/Saudara/Saudari Responden

Di Rumah Sakit Ortopedi Prof. DR. R. Soeharso Surakarta

Dengan hormat,

Saya yang bertanda tangan dibawah ini.

Nama : Hoyi Hapsari

NIM : 21154640A

Adalah mahasiswa Universitas Setia Budi Surakarta yang sedang melakukan penelitian dengan judul "Evaluasi Pelayanan Kefarmasian Pasien Rawat Jalan Berdasarkan Standar Pelayanan Minimum Rumah Sakit Di Instalasi Farmasi Rumah Sakit Ortopedi Prof Dr. R. Soeharso Surakarta". Penelitian ini tidak akan menimbulkan kerugian bagi Bapak/Ibu/Saudara/Saudari Responden.

Apabila Bapak/Ibu/Saudara/Saudari Responden bersedia untuk menjadi responden maka saya mohon kesediaannya untuk menandatangani lembar persetujuan dan mengisi kuisioner yang saya sediakan dengan sejujurnya dan adanya tanpa ada pengaruh dari manapun sesuai petunjuk yang saya buat.

Atas perhatian, kerjasama dan kesediaan Bapak/Ibu/Saudara/Saudari Responden saya ucapkan terima kasih.

Hormat saya

Hoyi Hapsari

**SURAT PERNYATAAN PERSETUJUAN
KEIKUT SERTAAN DALAM PENELITIAN
(INFORMED CONSENT)**

Yang bertanda tangan dibawah ini:

Nama :
Umur :
Jenis kelamin : L/P
Alamat :
No. KTP :
Pekerjaan :

Selaku diri sendiri / orang tua / anak / lain-lain(sebutkan),dari

Pasien :
Nama :
No. Rekam Medis :
Jenis kelamin : L/P
Alamat :

Setelah memperoleh informasi baik secara lisan maupun tulisan mengenai penelitian/penapisan yang akan dilakukan oleh:

Nama :
Judul Penelitian :

Dan informasi tersebut telah saya pahami dengan baik mengenai manfaat, tindakan yang dilakukan, keuntungan dan kemungkinan ketidaknyamanan yang mungkin akan dijumpai, dengan sukarela menyatakan SETUJU untuk ikut serta dalam penelitian tersebut, dengan catatan bila suatu waktu merasa dirugikan, berhak membatalkan persetujuan ini.

Mengetahui
Penanggung jawab peneliti

Surakarta,
Yang menyetujui,
Pasien/Keluarga pasien

()

()

IDENTITAS RESPONDEN

Petunjuk Pengisian: Berilah tanda ceklis (√) pada jawaban yang sesuai dengan pilihan bapak/ ibu/ saudara:

1. Jenis kelamin : laki-laki
 Perempuan

2. Status anda : Pasien
 Mewakili pasien

3. Umur : 17 – 25 tahun > 45 tahun
 26 - 35 tahun
 36 – 45 tahun

4. Pendidikan akhir : SD Diploma
 SMP Sarjana
 SMA

5. Pekerjaan : Pelajar Wiraswata
 PNS Lain – lain
 Swasta

6. Status Pasien : Umum BPJS

KUISIONER PASIEN

Petunjuk Pengisian:

Berilah tanda ceklis pada pernyataan yang sesuai dengan pilihan jawaban anda:

P = Puas

TP = Tidak Puas

Kepuasan pasien rawat jalan

| No. | Pertanyaan | Puas | Tidak Puas | Alasan |
|-----|---|------|------------|--------|
| 1. | Puaskan anda dengan waktu tunggu pelayanan obat jadi ≤ 30 menit atau obat racikan ≤ 60 menit. | | | |
| 2. | Puaskah anda terhadap petugas farmasi dalam memberikan obat yang sesuai dengan identitas pasien. Meliputi: 1. Salah dalam memberikan jenis obat 2. Salah dalam memberikan jumlah obat 3. Salah orang/penamaan | | | |
| 3. | Puaskah anda terhadap pelayanan obat oleh petugas farmasi di Instalasi Farmasi Rawat Jalan Rumah Sakit Ortopedi Prof Dr. R. Soeharso Surakarta | | | |
| 4. | Puaskah anda dengan kenyamanan ruang tunggu yang diberikan saat menunggu obat di Instalasi Farmasi Rawat Jalan Rumah Sakit Ortopedi Prof Dr. R. Soeharso Surakarta. | | | |

Lampiran 8. Data Waktu Tunggu Pelayanan Obat Jadi dan Obat Racikan

| No. | Tanggal | Nama Pasien | Isi Resep | Sediaan | | Waktu Resep | | Waktu Tunggu | | Rata- Rata | |
|-----|-----------|-------------|--------------------------------------|---------|---------|-------------|---------|--------------|---------|------------|---------|
| | | | | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan |
| 1 | 25-Feb-19 | Tn. A.K | Gabapentin tab 300 mg | √ | | 15.20 | | 15.32 | | 11 menit | |
| | | | Vit. C tab 250 mg | | | | | | | | |
| 2 | | Nn. A.D | Kalk tab 500 mg | √ | | 10.39 | | 10.46 | | 7 menit | |
| 3 | | Tn. A | Glucosamin 1000 mg | √ | | 10.17 | | 10.21 | | 4 menit | |
| 4 | | Tn. A.A | Amitripilin tab 25 mg | √ | | 14.47 | | 14.51 | | 4 menit | |
| 5 | | Nn. H.A | Kalk tab 500 mg | √ | | 15.11 | | 15.15 | | 3 menit | |
| 6 | | Ny. H | Candesartan tab 16 mg | √ | | 14.32 | | 14.41 | | 9 menit | |
| | | | Amlodipine tab 5 mg | | | | | | | | |
| 7 | | Ny. I.W | Asam Mefenamat 500 mg | √ | | 14.56 | | 14.58 | | 2 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 8 | | Tn. J | Ciprofloxacina tab 500 mg | √ | | 12.40 | | 12.48 | | 8 menit | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 9 | | Tn. M.Y | Glucosamin 1000 mg | √ | | 15.04 | | 15.08 | | 4 menit | |
| 10 | | Ny. N.H | Kalk tab 500 mg | √ | | 14.00 | | 14.13 | | 13 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 11 | | Nn. N.L | Hi bone 600 mg | √ | | 14.28 | | 14.35 | | 7 menit | |
| 12 | | Ny. N | Levemin flex pen Inj 100 Iu/ml, 3 ml | √ | | 15.14 | | 15.32 | | 13 menit | |
| | | | Novoraapid inj 100 Iu/ml, 10 ml | | | | | | | | |
| | | | Betahistin tab 6 mg | | | | | | | | |
| | | | Concor 2,5 mg | | | | | | | | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| | | | Gabapentin tab 300 mg | | | | | | | | |
| 13 | | Ny. P | Mecobalamin tab 500 mg | √ | | 15.32 | | 15.54 | | 22 menit | |
| | | | Hi bone 600 mg | | | | | | | | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 14 | | Tn. R.P | Kalk tab 500 mg | √ | | 11.20 | | 11.24 | | 4 menit | |
| 15 | | Tn. S.B | Mexpharm 7,5 mg | √ | | 14.01 | | 14.09 | | 8 menit | |

| No. | Tanggal | Nama Pasien | Isi Resep | Sediaan | | Waktu Resep | | Waktu Tunggu | | Rata- Rata | |
|-----|-----------|-------------|--------------------------|---------|---------|-------------|---------|--------------|---------|------------|---------|
| | | | | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan |
| | | | Glucosamin 1000 mg | | | | | | | | |
| | | | Flamer Gel | | | | | | | | |
| 16 | | Ny. S.K | Amlodipine tab 5 mg | √ | | 13.10 | | 13.16 | | 6 menit | |
| | | | Candesartan tab 16 mg | | | | | | | | |
| | | | Concor 2,5 mg | | | | | | | | |
| | | | alprazolam tab 0,5 mg | | | | | | | | |
| | | | ISDN tab 5 mg | | | | | | | | |
| 17 | | Ny. S | Diamcron tab 60 mg | √ | | 14.58 | | 15.09 | | 11 menit | |
| | | | Sulfazalazine tab 500 mg | | | | | | | | |
| | | | Amlodipine tab 5 mg | | | | | | | | |
| 18 | | Tn. T.N | GCM 50 mg | √ | | 14.45 | | 14.48 | | 3 menit | |
| 19 | | Ny. W | Gabapentin tab 300 mg | √ | | 14.38 | | 14.45 | | 7 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 20 | 26-Feb-19 | Ny. B.L | Mecobalamin tab 500 mg | √ | | 14.35 | | 14.48 | | 13 menit | |
| | | | Gabapentin tab 300 mg | | | | | | | | |
| 21 | | Tn. H | Kalk tab 500 mg | √ | | 15.09 | | 15.17 | | 8 menit | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| 22 | | Tn. H.H | Vit. C tab 250 mg | √ | | 14.12 | | 14.18 | | 6 menit | |
| | | | kalk tab 200 mg | | | | | | | | |
| 23 | | Tn. K.S | Mecobalamin tab 500 mg | √ | | 15.03 | | 15.07 | | 4 menit | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| | | | kalk tab 500 mg | | | | | | | | |
| 24 | | Ny. R | Tramadol | √ | | 15.41 | | 15.47 | | 6 menit | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| 25 | | Ny. S.T | Kalk tab 500 mg | √ | | 14.32 | | 14.35 | | 3 menit | |
| | | | Paracetamol 500 mg | | | | | | | | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| | | | Glucosamin 1000 mg | | | | | | | | |
| 26 | | Ny. S.W | MST Continous 10 mg | √ | | 15.31 | | 15.38 | | 7 menit | |
| 27 | | Ny. S.M | Meloxicam tab 7,5 mg | √ | | 15.03 | | 15.10 | | 7 menit | |
| | | | glucosamin tab 250 mg | | | | | | | | |

| No. | Tanggal | Nama Pasien | Isi Resep | Sediaan | | Waktu Resep | | Waktu Tunggu | | Rata- Rata | |
|-----|-----------|-------------|------------------------|---------|---------|-------------|---------|--------------|---------|------------|---------|
| | | | | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 28 | | Ny. S.P | Kalk tab 500 mg | √ | | 13.54 | | 14.00 | | 6 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 29 | | Nn. S.L | Calix syr 100 ml | √ | | 14.19 | | 14.25 | | 6 menit | |
| | | | Vit. C tab 250 mg | | | | | | | | |
| 30 | 28-Feb-19 | Ny. D | Meloxicam tab 7,5 mg | √ | | 14.42 | | 14.47 | | 5 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| | | | Vit. C tab 250 mg | | | | | | | | |
| 31 | | Ny. E.F | Kalk tab 500 mg | √ | | 14.01 | | 14.06 | | 5 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 32 | | Ny. F | Candesartan tab 16 mg | √ | | 14.01 | | 14.09 | | 9 menit | |
| | | | Amlodipine tab 10 mg | | | | | | | | |
| | | | codein 10 mg | | | | | | | | |
| 33 | | Ny. F.W | Mecobalamin tab 500 mg | √ | | 14.03 | | 14.07 | | 4 menit | |
| | | | Paracetamol 500 mg | | | | | | | | |
| | | | LC 500 mg | | | | | | | | |
| 34 | | Tn. J.D | Mecobalamin tab 500 mg | √ | | 14.46 | | 14.52 | | 6 menit | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 35 | | Tn. J.S | Gabapentin tab 300 mg | √ | | 14.19 | | 14.22 | | 3 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 36 | | Tn. K | Mecobalamin tab 500 mg | √ | | 14.26 | | 14.30 | | 4 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| | | | Vit. C tab 250 mg | | | | | | | | |
| 37 | | Ny. M | Glutrop tab 500 mg | √ | | 11.59 | | 12.18 | | 19 menit | |
| | | | Goflex tab 500 mg | | | | | | | | |
| 38 | | Ny. N.H | Kalk tab 500 mg | √ | | 14.10 | | 14.14 | | 4 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 39 | | Tn. P.R | Osteocore syr | √ | | 15.53 | | 15.57 | | 4 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 40 | | Ny. P | omeprazol tab 20 mg | √ | | 13.23 | | 13.27 | | 4 menit | |

| No. | Tanggal | Nama Pasien | Isi Resep | Sediaan | | Waktu Resep | | Waktu Tunggu | | Rata- Rata | |
|-----|-----------|-------------|------------------------------|---------|---------|-------------|---------|--------------|---------|------------|---------|
| | | | | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| 41 | | Ny. R | Kalk tab 500 mg | √ | | 13.06 | | 13.14 | | 8 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 42 | | Ny. S.M | Cefadroxil tab 500 mg | √ | | 12.01 | | 12.17 | | 16 menit | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| | | | Vit. C tab 250 mg | | | | | | | | |
| 43 | | Tn. S.T | Kalk tab 500 mg | √ | | 13.36 | | 13.47 | | 11 menit | |
| | | | Vit. C tab 250 mg | | | | | | | | |
| 44 | | Ny. S | Kalk tab 500 mg | √ | | 13.59 | | 14.05 | | 6 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 45 | | Ny. T | Kalk tab 500 mg | √ | | 12.40 | | 12.44 | | 4 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 46 | | Tn. Y.A | Kalk tab 500 mg | √ | | 13.30 | | 13.41 | | 11 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| | | | Vit. C tab 250 mg | | | | | | | | |
| 47 | | Ny. Y.P | Kalk tab 500 mg | √ | | 14.11 | | 14.17 | | 6 menit | |
| | | | Vit. C tab 250 mg | | | | | | | | |
| 48 | | Ny. Y | Ursodeoxyholic 250 mg | √ | | 14.12 | | 14.16 | | 4 menit | |
| 49 | 01-Mar-19 | Tn. A.A | Kalk tab 500 mg | √ | | 14.40 | | 14.43 | | 3 menit | |
| | | | Vit. C tab 250 mg | | | | | | | | |
| 50 | | Tn. B | Kalk tab 500 mg | √ | | 14.39 | | 14.46 | | 7 menit | |
| 51 | | Ny. D.S | Mecobalamin tab 500 mg | √ | | 13.52 | | 13.58 | | 6 menit | |
| | | | Vit. C tab 250 mg | | | | | | | | |
| 52 | | Ny. E.A | Gabapentin tab 300 mg | √ | | 14.22 | | 14.26 | | 4 menit | |
| | | | Natrium diklofenak tab 50 mg | | | | | | | | |
| | | | Ranitidine | | | | | | | | |
| 53 | | Nn. F | Mecobalamin tab 500 mg | √ | | 11.18 | | 11.24 | | 6 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| | | | Vit. C tab 250 mg | | | | | | | | |
| 54 | | Tn. H.P | Osteocore syr | √ | | 12.29 | | 12.34 | | 5 menit | |
| 55 | | Ny. H.S | Kalk tab 500 mg | √ | | 13.46 | | 13.57 | | 11 menit | |

| No. | Tanggal | Nama Pasien | Isi Resep | Sediaan | | Waktu Resep | | Waktu Tunggu | | Rata- Rata | |
|-----|---------|-------------|-------------------------|---------|---------|-------------|---------|--------------|---------|------------|---------|
| | | | | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan |
| | | | Vit. C tab 250 mg | | | | | | | | |
| 56 | | Tn. H | Kalk tab 500 mg | √ | | 10.42 | | 10.45 | | 3 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 57 | | Tn. H.S | Hi bone 600 mg | √ | | 11.04 | | 11.12 | | 8 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 58 | | Nn. I.F | Kalk tab 500 mg | √ | | 12.19 | | 12.27 | | 8 menit | |
| 59 | | Ny. J.D | Mecobalamin tab 500 mg | √ | | 14.46 | | 14.52 | | 6 menit | |
| 60 | | Tn. K | Vit. C tab 250 mg | √ | | 11.31 | | 11.36 | | 5 menit | |
| 61 | | Ny. M.P | Kalk tab 500 mg | √ | | 13.01 | | 13.10 | | 9 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 62 | | Ny. N | Kalk tab 500 mg | √ | | 13.18 | | 13.22 | | 4 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 63 | | Tn. P.I | kalium diklofenak 50 mg | √ | | 12.04 | | 12.06 | | 3 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 64 | | Ny. P | Meloxicam tab 7,5 mg | √ | | 12.03 | | 12.07 | | 4 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 65 | | Tn. R | Meloxicam tab 7,5 mg | √ | | 13.37 | | 13.48 | | 12 menit | |
| | | | omeprazol tab 20 mg | | | | | | | | |
| 66 | | Ny. R.M | Gabapentin tab 300 mg | √ | | 13.28 | | 13.44 | | 16 menit | |
| 67 | | Tn. S | Gabapentin tab 300 mg | √ | | 12.48 | | 12.52 | | 4 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 68 | | Ny. S.Y | Mecobalamin tab 500 mg | √ | | 13.32 | | 133.39 | | 8 menit | |
| | | | Gabapentin tab 300 mg | | | | | | | | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 69 | | Tn.S.R | Mecobalamin tab 500 mg | √ | | 14.51 | | 14.54 | | 3 menit | |
| | | | Gabapentin tab 300 mg | | | | | | | | |
| 70 | | Ny. S.M | Hi bone 600 mg | √ | | 13.28 | | 13.31 | | 3 menit | |
| | | | Vit. C tab 250 mg | | | | | | | | |
| 71 | | Ny. S.Q | Betahistin tab 6 mg | √ | | 12.15 | | 12.21 | | 6 menit | |
| | | | piracetam tab 400 mg | | | | | | | | |

| No. | Tanggal | Nama Pasien | Isi Resep | Sediaan | | Waktu Resep | | Waktu Tunggu | | Rata- Rata | |
|-----|-----------|-------------|---|---------|---------|-------------|---------|--------------|---------|------------|---------|
| | | | | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan |
| 72 | | Tn. S.R | Gabapentin tab 300 mg Amitripilin tab 25 mg Vit. C tab 250 mg | √ | | 15.10 | | 15.25 | | 15 menit | |
| 73 | | Ny. T | Kalk tab 500 mg Mecobalamin tab 500 mg | √ | | 12.40 | | 12.46 | | 6 menit | |
| 74 | | Tn. W | Meloxicam tab 7,5 mg Kalk tab 500 mg | √ | | 14.37 | | 14.42 | | 5 menit | |
| 75 | | Nn. W.S | Kalk tab 500 mg Mecobalamin tab 500 mg | √ | | 14.46 | | 14.52 | | 6 menit | |
| 76 | | Tn. Y.M | Hi bone 600 mg Becefort tab Nocoflat tab 50 mg | √ | | 13.27 | | 13.32 | | 5 menit | |
| 77 | 05-Mar-19 | Tn. A | Gabapentin tab 300 mg Amitripilin tab 25 mg diazepam tab 2 mg | | √ | | 09.59 | | 10.18 | | 19menit |
| 78 | | Ny. C.S | amlodipine tab 5 mg Vit. B6 | √ | | 09.05 | | 09.14 | | 9 menit | |
| 79 | | Ny. F | Gabapentin tab 300 mg | √ | | 08.44 | | 08.50 | | 6 menit | |
| 80 | | Ny. J | Hi bone 600 mg Vit. C tab 250 mg Kalk tab 500 mg | √ | | 09.10 | | 09.21 | | 11menit | |
| 81 | | Ny. L | Vit. C tab 250 mg Mecobalamin tab 500 mg | √ | | 10.31 | | 10.38 | | 7 menit | |
| 82 | | Tn. M | Kalk tab 500 mg Meloxicam tab 7,5 mg | √ | | 10.34 | | 10.41 | | 7 menit | |
| 83 | | Tn. M.I | Hi bone 600 mg | √ | | 10.22 | | 10.26 | | 4 menit | |
| 84 | | Tn. M.J | omeprazol tab 20 mg Meloxicam tab 7,5 mg | √ | | 09.05 | | 09.11 | | 6 menit | |
| 85 | | Ny. R.D | Kalk tab 500 mg Vit C tab 250 mg | √ | | 10.12 | | 10.17 | | 5 menit | |
| 86 | | Nn. R.Y | Paracetamol 500 mg | √ | | 09.41 | | 09.47 | | 6 menit | |

| No. | Tanggal | Nama Pasien | Isi Resep | Sediaan | | Waktu Resep | | Waktu Tunggu | | Rata- Rata | |
|-----|-----------|-------------|--|---------|---------|-------------|---------|--------------|---------|------------|----------|
| | | | | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan |
| 87 | | Ny. S.Y | ambroxol tab 30 mg amoxicillin tan 500 mg | √ | | 09.07 | | 09.12 | | 5 meenit | |
| 88 | | Ny. S.H | Kalk tab 500 mg Vit. C tab 250 mg | √ | | 08.04 | | 08.11 | | 7 menit | |
| 89 | | Tn. S.N | amlodipine tab 5 mg | √ | | 09.32 | | 09.37 | | 5 menit | |
| 90 | | Ny. S | Bone one 2.5 mg | √ | | 10.11 | | 10.14 | | 3 menit | |
| 91 | | Ny. S.S | Kalk tab 500 mg | √ | | 09.11 | | 09.22 | | 11 menit | |
| 92 | | Ny. T.A | Cefadroxil tab 500 mg Meloxicam tab 7,5 mg | √ | | 09.32 | | 09.41 | | 9 menit | |
| 93 | | Ny. Y.I | Gabapentin tab 300 mg Amitripilin tab 25 mg | √ | | 09.44 | | 09.52 | | 8 menit | |
| 94 | | Ny. Y | Mecobalamin tab 500 mg Cefadroxil tab 500 mg Meloxicam tab 7,5 mg | √ | | 09.01 | | 09.10 | | 9 menit | |
| 95 | 08-Mar-19 | Ny. D | Kalk tab 500 mg Meloxicam tab 7,5 mg Mecobalamin tab 500 mg | √ | | 13.07 | | 13.14 | | 7 menit | |
| 96 | | Tn. F.H | Kalk tab 500 mg | √ | | 10.32 | | 10.38 | | 6 menit | |
| 97 | | Tn. H | Mecobalamin tab 500 mg Kalk tab 500 mg vit. B1 tab 100 mg Vit. B6 tab | √ | | 13.19 | | 13.25 | | 6 menit | |
| 98 | | Tn. H.S | Vit C tab 250 mg Meloxicam tab 7,5 mg Kalk tab 500 mg cefixime tab 100 mg | √ | | 13.49 | | 14.05 | | 16 menit | |
| 99 | | Tn. J.W | Mecobalamin tab 500 mg Kalk tab 500 mg Meloxicam tab 7,5 mg | √ | | 13.39 | | 13.48 | | 9 menit | |
| 100 | | Ny. L.A | Amlodipine 10 mg Gabapentin tab 300 mg | | √ | | 11.40 | | 12.57 | | 17 menit |

| No. | Tanggal | Nama Pasien | Isi Resep | Sediaan | | Waktu Resep | | Waktu Tunggu | | Rata- Rata | |
|-----|---------|-------------|-----------------------------------|---------|---------|-------------|---------|--------------|---------|------------|----------|
| | | | | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan |
| | | | Amitripilin tab 25 mg | | | | | | | | |
| 101 | | Tn. M.R | Mecobalamin tab 500 mg | √ | | 13.44 | | 13.48 | | 4 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 102 | | Tn. P | Kalk tab 500 mg | √ | | 11.45 | | 11.51 | | 6 menit | |
| | | | Vit C tab 250 mg | | | | | | | | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| 103 | | Ny. P.W | Ventolin Inhaler 100 mcg/puft | √ | | 12.21 | | 12.27 | | 6 menit | |
| | | | methylprednisolon tab 4 mg | | | | | | | | |
| | | | ambroxol 15 mg/5 ml, 60 ml syr | | | | | | | | |
| 104 | | Ny. R.C | Kalk tab 500 mg | √ | | 10.10 | | 10.08 | | 8 menit | |
| | | | Vit C tab 250 mg | | | | | | | | |
| 105 | | Tn. S.F | kalium diklofenak 50 mg | | √ | | 11.28 | | 11.57 | | 29 menit |
| | | | forelax 50 mg | | | | | | | | |
| | | | Amitripilin tab 25 mg | | | | | | | | |
| | | | Simcoba 500 mg | | | | | | | | |
| | | | Gabapentin tab 300 mg | | | | | | | | |
| 106 | | Tn. S.P | Kalk tab 500 mg | √ | | 11.04 | | 11.17 | | 13 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 107 | | Tn. S.G | Meloxicam tab 7,5 mg | √ | | 12.30 | | 12.41 | | 10 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 108 | | Tn. S.K | Ciprofloxacina tab 500 mg | √ | | 13.17 | | 13.28 | | 11 menit | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| 109 | | Tn. S.N | glucosamin tab 250 mg | √ | | 15.18 | | 15.25 | | 6 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 110 | | Tn. S.W | Mecobalamin tab 500 mg | √ | | 13.00 | | 13.13 | | 13 menit | |
| | | | Gabapentin tab 300 mg | | | | | | | | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| | | | sucrafate susp 500mg/5 ml, 100 ml | | | | | | | | |
| 111 | | Tn. W.L | Kalk tab 500 mg | √ | | 13.15 | | 13.42 | | 7 menit | |
| | | | Paracetamol 500 mg | | | | | | | | |
| 112 | | Ny. W.N | Mecobalamin tab 500 mg | √ | | 11.28 | | 11.34 | | 6 menit | |

| No. | Tanggal | Nama Pasien | Isi Resep | Sediaan | | Waktu Resep | | Waktu Tunggu | | Rata- Rata | |
|-----|-----------|-------------|------------------------------|---------|---------|-------------|---------|--------------|---------|------------|----------|
| | | | | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan |
| | | | Kalk tab 500 mg | | | | | | | | |
| | | | Vit. C tab 250 mg | | | | | | | | |
| 113 | 11-Mar-19 | Tn. A.M | Mecobalamin tab 500 mg | √ | | 11.20 | | 11.32 | | 12 menit | |
| 114 | | Tn. A | Mecobalamin tab 500 mg | √ | | 10.48 | | 10.53 | | 5 menit | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| 115 | | Ny. E.M | Mecobalamin tab 500 mg | √ | | 12.17 | | | | | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 116 | | Nn. H | Hi bone 600 mg | √ | | 11.32 | | 11.39 | | 7 menit | |
| | | | Vit. C tab 250 mg | | | | | | | | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 117 | | Tn. L.K | glimepirid tab 2 mg | √ | | 11.44 | | 11.51 | | 7 menit | |
| | | | metformin tab 500 mg | | | | | | | | |
| | | | amlodipine tab 5 mg | | | | | | | | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 118 | | Ny. M.Y | Mecobalamin tab 500 mg | √ | | 13.22 | | 13,26 | | 4 menit | |
| | | | Gabapentin tab 300 mg | | | | | | | | |
| 119 | | Ny. M.R | Gabapentin tab 300 mg | √ | | 10.23 | | 10.28 | | 5 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 120 | | Ny. P | Mecobalamin tab 500 mg | √ | | 09.35 | | 09.39 | | 4 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 121 | | Ny. P.A | Meloxicam tab 7,5 mg | √ | | 14.09 | | 14.13 | | 4 menit | |
| | | | omeprazol tab 20 mg | | | | | | | | |
| 122 | | Ny. W | Kalk tab 500 mg | √ | | 13.59 | | 14.02 | | 3 menit | |
| 123 | 12-Mar-19 | Ny. A.A | Natrium diklofenak tab 50 mg | | √ | | 08.50 | | 08.08 | | 18 menit |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 124 | | Ny. A | ethiglobal 500 mg | √ | | 10.15 | | 10.21 | | 6 menit | |
| 125 | | Ny. A | Alpentin 100mg | √ | | 15.21 | | 15.28 | | 7 menit | |
| | | | Eperisone 50 mg | | | | | | | | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 126 | | Ny. F | Gabapentin tab 300 mg | √ | | 09.11 | | 09.20 | | 9 menit | |
| 127 | | Tn. J.S | Hi bone 600 mg | √ | | | | | | | |

| No. | Tanggal | Nama Pasien | Isi Resep | Sediaan | | Waktu Resep | | Waktu Tunggu | | Rata- Rata | |
|-----|-----------|-------------|---------------------------|---------|---------|-------------|---------|--------------|---------|------------|---------|
| | | | | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan |
| | | | Kalk tab 500 mg | | | 11.13 | | 11.19 | | 6 menit | |
| 128 | | Ny. M | ambroxol tab 30 mg | √ | | 14.00 | | 14.04 | | 4 menit | |
| | | | amoxicillin tan 500 mg | | | | | | | | |
| 129 | | Tn. M.A | Mecobalamin tab 500 mg | √ | | 15.22 | | 15.30 | | 8 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| | | | vit. B1 tab 100 mg | | | | | | | | |
| | | | Vit. B6 tab | | | | | | | | |
| 130 | | Tn. M.F | Kalk tab 500 mg | √ | | 13.01 | | 13.07 | | 6 menit | |
| 131 | | Ny. R | propranolol HCl 10 mg | √ | | | | | | | |
| 132 | | Ny. R.A | Kalk tab 500 mg | √ | | 14.02 | | 14.05 | | 3 menit | |
| 133 | | Tn. S | Kalk tab 500 mg | | | | | | | | |
| | | | Vit C tab 250 mg | | | | | | | | |
| 134 | | Tn. S.N | Kalk tab 500 mg | √ | | 13.07 | | 13.11 | | 4 menit | |
| 135 | | Ny. S.P | Methotrexate 2,5 mg | √ | | 14.07 | | 14.21 | | 14 menit | |
| | | | asam folat 5 mg | | | | | | | | |
| 136 | | Ny. S.H | allopurinol 100 mg | √ | | 09.43 | | 09.52 | | 8 menit | |
| 137 | | | KF tab 100 mg | | | | | | | | |
| 138 | | Nn. T.S | Kalk tab 500 mg | √ | | 09.55 | | 10.01 | | 6 menit | |
| | | | Vit C tab 250 mg | | | | | | | | |
| 139 | 14-Mar-19 | Tn. A.M | Cotrimoksazole tab 480 mg | √ | | 08.07 | | 08.12 | | 5 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 140 | | Tn. A.P | Meloxicam tab 7,5 mg | √ | | 13.04 | | 13.10 | | 6 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 141 | | Tn. A.F | Kalk tab 500 mg | √ | | 09.45 | | 09.49 | | 4 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 142 | | Tn. A.S | Gabapentin tab 300 mg | √ | | 10.00 | | 10.12 | | 12 menit | |
| | | | Amitripilin tab 25 mg | | | | | | | | |
| | | | Vit. C tab 250 mg | | | | | | | | |
| 143 | | Ny. D.K | Mecobalamin tab 500 mg | √ | | 10.11 | | 10.21 | | 10 menit | |
| | | | Gabapentin tab 300 mg | | | | | | | | |
| 144 | | Ny. E.S | Hi bone 600 mg | √ | | 09.33 | | 09.39 | | 6 menit | |

| No. | Tanggal | Nama Pasien | Isi Resep | Sediaan | | Waktu Resep | | Waktu Tunggu | | Rata- Rata | |
|-----|-----------|-------------|------------------------|---------|---------|-------------|---------|--------------|---------|------------|---------|
| | | | | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan |
| | | | Kalk tab 500 mg | | | | | | | | |
| 145 | | Ny. E | Kalk tab 500 mg | √ | | 13.09 | | 13.17 | | 8 menit | |
| | | | Vit C tab 250 mg | | | | | | | | |
| 146 | | Ny. I | Kalk tab 500 mg | √ | | 10.44 | | 11.49 | | 5 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 147 | | Tn. I.S | Kalk tab 500 mg | √ | | 10.22 | | 10.25 | | 3 menit | |
| 148 | | Ny. J | Gabapentin tab 300 mg | √ | | 10.41 | | 10.46 | | 5 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 149 | | Ny. J.N | Cefadroxil tab 500 mg | √ | | 13.11 | | 13.17 | | 6 menit | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| 150 | | Nn. K.K | Hi bone 600 mg | √ | | 10.23 | | 10.32 | | 9 menit | |
| 151 | | Nn. L | Kalk tab 500 mg | √ | | 09.13 | | 09.16 | | 3 menit | |
| 152 | | Ny. N | Kalk tab 500 mg | √ | | 09.10 | | 09.15 | | 5 menit | |
| 153 | | Ny. P | Kalk tab 500 mg | √ | | 08.44 | | 08.54 | | 10 menit | |
| | | | Paracetamol 500 mg | | | | | | | | |
| 154 | | Tn. S.A | Candesartan tab 16 mg | √ | | 11.07 | | 11.12 | | 5 menit | |
| | | | Amlodipine tab 10 mg | | | | | | | | |
| 155 | | Ny. S | Meloxicam tab 7,5 mg | √ | | 09.13 | | 09.17 | | 4 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 156 | | Nn. V | Kalk tab 500 mg | √ | | 10.01 | | 10.08 | | 7 menit | |
| 157 | | Ny. W | glucosamin tab 250 mg | √ | | 10.15 | | 10.22 | | 7 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 158 | 15-Mar-19 | Tn. A.S | Vit C tab 250 mg | √ | | 12.13 | | 12.21 | | 8 mneit | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 159 | | Ny. A | Mexpharm 7,5 mg | √ | | 15.16 | | 11.14 | | 4 menit | |
| | | | Glucosamin 250 mg | | | | | | | | |
| | | | Flamer Gel | | | | | | | | |
| 160 | | Tn. A.J | glucosamin tab 250 mg | √ | | 13.44 | | 13.51 | | 7 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 161 | | Tn. A | Bone one 2.5 mg | √ | | 13.04 | | 13.12 | | 8 menit | |

| No. | Tanggal | Nama Pasien | Isi Resep | Sediaan | | Waktu Resep | | Waktu Tunggu | | Rata- Rata | |
|-----|-----------|-------------|------------------------------|---------|---------|-------------|---------|--------------|---------|------------|---------|
| | | | | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan |
| 162 | | Tn. G.P | Cefadroxil tab 500 mg | √ | | 15.10 | | 15.15 | | 5 menit | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| | | | Vit. C tab 250 mg | | | | | | | | |
| 163 | | Ny. J | Meloxicam tab 7,5 mg | √ | | 13.11 | | 10.55 | | 7 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 164 | | Ny. M | Gabapentin tab 300 mg | √ | | 11.31 | | 11.38 | | 7 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 165 | | Ny. S.R | GCM 50 mg | √ | | 14.00 | | 14.09 | | 9 menit | |
| 166 | | Tn. S | Meloxicam tab 7,5 mg | √ | | 12.23 | | 12.34 | | 11 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 167 | | Tn. T | Vit. C tab 250 mg | √ | | 13.04 | | 13.08 | | 4 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 168 | | Ny. U.H | Meloxicam tab 7,5 mg | √ | | 10.05 | | 10.16 | | 11 menit | |
| | | | methylprednisolon 4 mg | | | | | | | | |
| | | | omeprazol tab 20 mg | | | | | | | | |
| 169 | | Ny. Y | Gabapentin tab 300 mg | √ | | 08.15 | | 08.21 | | 5 menit | |
| | | | Vit. C tab 250 mg | | | | | | | | |
| 170 | | Tn. Y | Natrium diklofenak tab 50 mg | √ | | 15.32 | | 15.39 | | 7 menit | |
| 171 | | Tn. W | Kalk tab 500 mg | √ | | 15.19 | | 15.23 | | 4 menit | |
| 172 | 18-Mar-19 | Ny. A | Amitripilin tab 25 mg | √ | | 09.03 | | 09.06 | | 3 menit | |
| 173 | | Ny. G | Gabapentin tab 300 mg | √ | | 10.17 | | 10.22 | | 5 menit | |
| 174 | | Tn. H | Hi bone 600 mg | √ | | 13.21 | | 13.34 | | 13 menit | |
| 175 | | Tn. P | Natrium diklofenak tab 50 mg | √ | | 14.23 | | 14.27 | | 7 menit | |
| 176 | | Ny. S | Kalk tab 500 mg | √ | | 09.44 | | 09.51 | | 7 menit | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 178 | | Ny. S.T | Cotrimoksazole tab 480 mg | √ | | 11.05 | | 11.17 | | 12 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 179 | | Tn. S.O | Kalk tab 500 mg | √ | | 11.08 | | 11.15 | | 7 menit | |
| 180 | | Tn. S.P | Ursodeoxyholic 250 mg | √ | | 10.11 | | 10.15 | | 4 menit | |
| 181 | | Ny. T | ambroxol tab 30 mg | √ | | 10.57 | | 10.03 | | 6 menit | |

| No. | Tanggal | Nama Pasien | Isi Resep | Sediaan | | Waktu Resep | | Waktu Tunggu | | Rata- Rata | |
|-----|-----------|-------------|------------------------|---------|---------|-------------|---------|--------------|---------|------------|---------|
| | | | | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan |
| | | | amoxicillin tan 500 mg | | | | | | | | |
| 182 | | Ny. U.H | Mecobalamin tab 500 mg | √ | | 11.11 | | 11.17 | | 6 menit | |
| | | | Vit C tab 250 mg | | | | | | | | |
| 183 | | Ny. Y | Aspilet 80mg | √ | | 13.57 | | 14.04 | | 7 menit | |
| | | | candesartan tab 8 mg | | | | | | | | |
| | | | Eperisone 50 mg | | | | | | | | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 184 | 19-Mar-19 | Tn. A | Mecobalamin tab 500 mg | √ | | 10.11 | | 10.16 | | 5 menit | |
| | | | Cefadroxil tab 500 mg | | | | | | | | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| 185 | | Tn. B.H | Amitripilin tab 25 mg | √ | | 11.19 | | 11.28 | | 9 menit | |
| | | | furosemid 50 mg | | | | | | | | |
| | | | Gabapentin tab 300 mg | | | | | | | | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 186 | | Ny. D.A | Kalk tab 500 mg | √ | | 11.27 | | 11.31 | | 4 menit | |
| 187 | | Ny. D | Mecobalamin tab 500 mg | √ | | 10.14 | | 10.18 | | 4 menit | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 188 | | Ny. E | Alpentin 100mg | √ | | 14.12 | | 14.17 | | 5 menit | |
| | | | Eperisone 50 mg | | | | | | | | |
| | | | omeprazol tab 20 mg | | | | | | | | |
| 189 | | Tn. G | glucosamin tab 250 mg | √ | | 11.12 | | 11.20 | | 8 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 190 | | Tn. H | Kalk tab 500 mg | √ | | 09.12 | | 09.17 | | 5 menit | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 191 | | Tn. I.I | Hi bone 600 mg | | | | | | | | |
| | | | vit b6 | | | | | | | | |
| 192 | | Ny. M.W | Kalk tab 500 mg | √ | | 14.12 | | 14.16 | | 4 menit | |
| 193 | | Ny. W | cataflam 50 mg | √ | | 13.24 | | 13.31 | | 7 menit | |
| | | | co amoxiclav 625 mg | | | | | | | | |

| No. | Tanggal | Nama Pasien | Isi Resep | Sediaan | | Waktu Resep | | Waktu Tunggu | | Rata- Rata | |
|-----|-----------|-------------|--|---------|---------|-------------|---------|--------------|---------|------------|---------|
| | | | | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan |
| 194 | | Tn. R.H | Paracetamol 500 mg V1 100 | √ | | 14.20 | | 14.31 | | 10 menit | |
| 195 | | Ny. R | Mecobalamin tab 500 mg Kalk tab 500 mg Gabapentin tab 300 mg | √ | | 10.01 | | 10.08 | | 7 menit | |
| 196 | | Ny. S.E | Mecobalamin tab 500 mg Meloxicam tab 7,5 mg Kalk tab 500 mg | √ | | 09.44 | | 09.48 | | 3 menit | |
| 197 | | Ny. S.S | kalium diklofenak 50 mg | √ | | 09.16 | | 09.19 | | 3 menit | |
| 198 | | Tn. S.R | Flamer Gel | √ | | 10.11 | | 10.15 | | 4 menit | |
| 199 | | Tn. S | Kalk tab 500 mg Vit C tab 250 mg | √ | | 15.01 | | 15.07 | | 6 menit | |
| 200 | | Tn. S.Y | Osteocore syr | √ | | 10.46 | | 10.49 | | 3 menit | |
| 201 | | Ny. S.M | glucosamin tab 250 mg Mecobalamin tab 500 mg | √ | | 09.02 | | 09.09 | | 7 menit | |
| 202 | | Ny. Z.S | Kalk tab 500 mg | √ | | 12.14 | | 12.18 | | 4 menit | |
| 203 | | Tn. Z.A | Mecobalamin tab 500 mg Meloxicam tab 7,5 mg Kalk tab 500 mg | √ | | 09.11 | | 09.21 | | 10 menit | |
| 204 | 22-Apr-19 | Nn. A | Kalk tab 500 mg Vit C tab 250 mg | √ | | 15.09 | | 15.21 | | 12 menit | |
| 205 | | Ny. A.M | Asam Mefenamat 500 mg Kalk tab 500 mg | √ | | 08.21 | | 08.27 | | 6 menit | |
| 206 | | Ny. C | Osteocore syr vit b6 | √ | | 11.46 | | 11.52 | | 6 menit | |
| 207 | | Ny. D | Ciprofloxacin tab 500 mg antalgin Kalk tab 500 mg | √ | | 15.14 | | 15.18 | | 4 menit | |
| 208 | | Tn. D.V | kalium diklofenak 50 mg | √ | | 15.16 | | 15.19 | | 3 menit | |
| 209 | | Nn. E.C | loratadine 10 mg dexamethason 0,5 mg | √ | | 13.12 | | 13.19 | | 7 menit | |

| No. | Tanggal | Nama Pasien | Isi Resep | Sediaan | | Waktu Resep | | Waktu Tunggu | | Rata- Rata | |
|-----|-----------|-------------|------------------------|---------|---------|-------------|---------|--------------|---------|------------|---------|
| | | | | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan |
| | | | kalk tab 5 mg | | | | | | | | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 210 | | Nn. J | Calix syr 100 ml | √ | | 10.56 | | 11.00 | | 4 menit | |
| | | | Vit. C tab 250 mg | | | | | | | | |
| 211 | | Ny. J | Kalk tab 500 mg | √ | | 10.17 | | 10.22 | | 5 menit | |
| 212 | | Nn. N | Mecobalamin tab 500 mg | √ | | 09.30 | | 09.42 | | 12 menit | |
| | | | Hi bone 600 mg | | | | | | | | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 213 | | Ny. S.W | Gabapentin tab 300 mg | √ | | 13.04 | | 13.09 | | 5 menit | |
| 214 | | Ny. S.D | amlodipine5 mg | √ | | 12.27 | | 12.33 | | 6 menit | |
| | | | ISDN 300 mg | | | | | | | | |
| | | | Rifampicin 450 mg | | | | | | | | |
| | | | vit b6 | | | | | | | | |
| 215 | | Tn. S | propranolol HCl 10 mg | √ | | 13.41 | | 13.47 | | 6 menit | |
| | | | Tablet tambah darah | | | | | | | | |
| 216 | | Tn. T | Mecobalamin tab 500 mg | √ | | 12.14 | | 12.23 | | 9 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| 217 | | Ny. U | Vit C tab 250 mg | √ | | 15.11 | | 15.23 | | 12 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 218 | | Ny. W | Kalk tab 500 mg | √ | | 10.00 | | 10.04 | | 4 menit | |
| 219 | | Ny. W.Y | Mecobalamin tab 500 mg | √ | | 11.46 | | 11.53 | | 7 menit | |
| | | | Gabapentin tab 300 mg | | | | | | | | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 220 | 26-Mar-19 | Tn. A.G | Meloxicam tab 7,5 mg | √ | | 10.00 | | 10.07 | | 7 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 221 | | Tn. A | Mecobalamin tab 500 mg | √ | | 13.15 | | 13.25 | | 10 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| 222 | | Ny. J | Pronalqes tab 100 mg | √ | | 13.59 | | 14.06 | | 7 menit | |
| | | | Ossoral tab 800 mg | | | | | | | | |

| No. | Tanggal | Nama Pasien | Isi Resep | Sediaan | | Waktu Resep | | Waktu Tunggu | | Rata- Rata | |
|-----|-----------|-------------|--------------------------|---------|---------|-------------|---------|--------------|---------|------------|----------|
| | | | | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 223 | | Ny. L | Kalk tab 500 mg | √ | | 13.26 | | 13.31 | | 5 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| | | | Vit C tab 250 mg | | | | | | | | |
| 224 | | Tn. N | Gabapentin tab 300 mg | √ | | 15.07 | | 15.14 | | 7 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 225 | | Ny. N.H | Hi bone 600 mg | √ | | 08.06 | | 08.11 | | 5 menit | |
| | | | Vit. C tab 250 mg | | | | | | | | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 226 | | Ny. R | Kalk tab 500 mg | √ | | 08.23 | | 08.26 | | 3 menit | |
| 227 | | Tn. S | Gabapentin tab 300 mg | | √ | | 08.46 | | 08.58 | | 12 menit |
| | | | Amitripilin tab 25 mg | | | | | | | | |
| 228 | | Tn. S.R | Gabapentin tab 300 mg | | √ | | 14.08 | | 14.32 | | 24 menit |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| | | | lansoprazole 30 mg | | | | | | | | |
| 229 | | Tn. S.L | Diamcron tab 60 mg | √ | | 09.04 | | 09.09 | | 5 menit | |
| | | | Sulfazalazine tab 500 mg | | | | | | | | |
| | | | Amlodipine tab 5 mg | | | | | | | | |
| 230 | | Tn. T | Bone one 2.5 mg | √ | | 11.34 | | 11.41 | | 7 menit | |
| 231 | | Tn W | Ursodeoxyholic 250 mg | √ | | 10.32 | | 10.35 | | 3 menit | |
| 232 | 01-Apr-19 | Tn. A.Z | Mecobalamin tab 500 mg | √ | | 14.03 | | 14.07 | | 4 menit | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 233 | | Nn. A | Mecobalamin tab 500 mg | √ | | 13.30 | | 13.35 | | 5 menit | |
| | | | Hi bone 600 mg | | | | | | | | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 234 | | Tn. B.U | kalium diklofenak 50 mg | √ | | 12.18 | | 12.25 | | 7 menit | |
| 235 | | Tn. D.S | Mexpharm 7,5 mg | | √ | | 12.14 | | 12.31 | | 17 menit |
| | | | Paracetamol 500 mg | | | | | | | | |
| | | | diazepam tab 2 mg | | | | | | | | |
| 236 | | Ny. H.W | kalium diklofenak 50 mg | √ | | 11.39 | | 11.43 | | 4 menit | |

| No. | Tanggal | Nama Pasien | Isi Resep | Sediaan | | Waktu Resep | | Waktu Tunggu | | Rata- Rata | |
|-----|-----------|-------------|------------------------------|---------|---------|-------------|---------|--------------|---------|------------|---------|
| | | | | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan |
| 237 | | Ny. K | kalium diklofenak 50 mg | √ | | 13.22 | | 13.28 | | 6 menit | |
| 238 | | Ny. N.P | Kalk tab 500 mg | √ | | 10.13 | | 10.19 | | 6 menit | |
| 239 | | Ny. P | Asam Mefenamat 500 mg | √ | | 10.04 | | 10.07 | | 3 menit | |
| 240 | | Nn. P.T | Mecobalamin tab 500 mg | √ | | 13.06 | | 13.09 | | 3 menit | |
| | | | Vit C tab 250 mg | | | | | | | | |
| 241 | | Ny. S.H | cataflam 50 mg | √ | | 15.46 | | 15.50 | | 4 menit | |
| | | | co amoxiclav 625 mg | | | | | | | | |
| 242 | | Ny. S | Kalk tab 500 mg | √ | | 13.49 | | 13.55 | | 6 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| | | | Vit C tab 250 mg | | | | | | | | |
| 243 | | Tn. S.K | Kalk tab 500 mg | √ | | 12.01 | | 12.06 | | 5 menit | |
| | | | Vit C tab 250 mg | | | | | | | | |
| 244 | 04-Apr-19 | Tn. A.A | Aspilet 80mg | √ | | 14.21 | | 14.27 | | 6 menit | |
| | | | candesartan tab 8 mg | | | | | | | | |
| | | | Eperisone 50 mg | | | | | | | | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 245 | | Tn. A | Gabapentin tab 300 mg | √ | | 12.16 | | 12.23 | | 7 menit | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 246 | | Ny. A | Hi bone 600 mg | √ | | 12.07 | | 12.11 | | 5 menit | |
| 247 | | Tn. D | Natrium diklofenak tab 50 mg | √ | | 09.45 | | 09.48 | | 3 menit | |
| 248 | | Ny. F | Hi bone 600 mg | √ | | 10.31 | | 10.42 | | 11menit | |
| | | | scanax 750 mg | | | | | | | | |
| 249 | | Ny. J | Gabapentin tab 300 mg | √ | | 14.19 | | 14.24 | | 5 menit | |
| 250 | | Tn. M | Osteocore syr | √ | | 10.09 | | 10.14 | | 5 menit | |
| 251 | | Tn. O | Natrium diklofenak tab 50 mg | √ | | 11.13 | | 11.18 | | 5 menit | |
| 252 | | Ny. R | Naproxen 500 mg | √ | | 15.33 | | 15.37 | | 4 menit | |
| 253 | | Ny. S | Kalk tab 500 mg | √ | | 12.45 | | 12.51 | | 6 menit | |
| | | | dexamethason 0,5 mg | | | | | | | | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 254 | | Ny.S.F | Hi bone 600 mg | √ | | 08.35 | | 08.45 | | 10 menit | |
| | | | Paracetamol 500 mg | | | | | | | | |

| No. | Tanggal | Nama Pasien | Isi Resep | Sediaan | | Waktu Resep | | Waktu Tunggu | | Rata- Rata | |
|-----|-----------|-------------|------------------------------|---------|---------|-------------|---------|--------------|---------|------------|---------|
| | | | | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan | Jadi | Racikan |
| 255 | | Tn. S.J | Ciprofloxacin tab 500 mg | √ | | 10.34 | | 10.37 | | 3menit | |
| 256 | | Tn. W.H | ISDN 300 mg | √ | | 12.10 | | 12.14 | | 4 menit | |
| 257 | 05-Apr-19 | Nn. A | Paracetamol 500 mg | √ | | 09.06 | | 09.10 | | 4 menit | |
| 258 | | Tn. A.A | Aspilet 80mg | √ | | 11.46 | | 11.50 | | 4 menit | |
| | | | Eperisone 50 mg | | | | | | | | |
| 259 | | Tn. A,B | Mecobalamin tab 500 mg | √ | | 10.02 | | 10.17 | | 5 menit | |
| | | | Cefadroxil tab 500 mg | | | | | | | | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| 260 | | Tn. B | Meloxicam tab 7,5 mg | √ | | 11.23 | | 11.29 | | 6 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 261 | | Tn. B.N | Meloxicam tab 7,5 mg | √ | | 13.41 | | 10.34 | | 11 menit | |
| | | | Kalk tab 500 mg | | | | | | | | |
| 262 | | Tn.F | Kalk tab 500 mg | √ | | 10.32 | | 10.36 | | 4 menit | |
| 253 | | Ny. N.A | Mexpharm 7,5 mg | √ | | 14.14 | | 14.17 | | 3 menit | |
| 264 | | Tn. R.A | Mecobalamin tab 500 mg | √ | | 10.40 | | 10.46 | | 6 menit | |
| | | | Vit C tab 250 mg | | | | | | | | |
| 265 | | Tn. R | Kalk tab 500 mg | √ | | 10.06 | | 10.11 | | 5 menit | |
| | | | Meloxicam tab 7,5 mg | | | | | | | | |
| | | | Mecobalamin tab 500 mg | | | | | | | | |
| 266 | | Tn. S | kalium diklofenak 50 mg | √ | | 12.05 | | 12.11 | | 6 menit | |
| 267 | | Tn. T | Kalk tab 500 mg | √ | | 14.09 | | 14.13 | | 4 menit | |
| 268 | | Tn. T.G | Kalk tab 500 mg | √ | | 13.21 | | 13.24 | | 3 menit | |
| 269 | | Ny. T.S | Gabapentin tab 300 mg | √ | | 15.16 | | 15.20 | | 4 menit | |
| | | | Natrium diklofenak tab 50 mg | | | | | | | | |

Lampiran 9. Data Perhitungan Waktu Tunggu Pelayanan Obat Jadi dan obat Racikan

Rumus waktu tunggu pelayanan obat jadi dan obat racikan:

N (Jumlah kumulatif waktu tunggu pelayanan obat jadi) = 1681 menit

D (Jumlah pasien yang di survey) = 262 pasien

$$= \frac{\text{jml kumulatif waktu tunggu pelayanan obat jadi pasien yang disurvei dalam 1 bulan (N)}}{\text{jumlah pasien yang disurvei dalam 1 bulan tersebut (D)}}$$

$$= \frac{1681}{262}$$

= 6,41 menit

Kesimpulan: ≤ 30 menit

N (Jumlah kumulatif waktu tunggu pelayanan obat racikan) = 131 menit

D (Jumlah pasien yang di survey) = 7 pasien

$$= \frac{\text{jml kumulatif waktu tunggu pelayanan obat racikan pasien yang disurvei dalam 1 bulan (N)}}{\text{jumlah pasien yang disurvei dalam 1 bulan tersebut (D)}}$$

$$= \frac{131}{7}$$

= 18,71 menit

Kesimpulan: ≤ 60 menit

Lampiran 10. Data Pencatatan Tidak Adanya Kesalahan Dalam Pemberian Obat

| No. | Tanggal | Nama Pasien | Kejadian Kesalahan Obat | | | | | | | |
|-----|-----------|-------------|-------------------------|----|------------|----|----------------|----|--------------|----|
| | | | Jenis Obat | | Dosis Obat | | Salah Penamaan | | Salah Jumlah | |
| | | | T | TT | T | TT | T | TT | T | TT |
| 1 | 25 Feb 19 | Nn. A.K | √ | | √ | | √ | | √ | |
| 2 | | Nn. A.D | √ | | √ | | √ | | √ | |
| 3 | | Tn. A | √ | | √ | | √ | | √ | |
| 4 | | Tn. A.A | √ | | √ | | √ | | √ | |
| 5 | | Ny. H.A | √ | | √ | | √ | | √ | |
| 6 | | Ny. H | √ | | √ | | √ | | √ | |
| 7 | | Ny. I.W | √ | | √ | | √ | | √ | |
| 8 | | Tn. J | √ | | √ | | √ | | √ | |
| 9 | | Tn. M.Y | √ | | √ | | √ | | √ | |
| 10 | | Ny. N.H | √ | | √ | | √ | | √ | |
| 11 | | Nn. N.L | √ | | √ | | √ | | √ | |
| 12 | | Ny. N | √ | | √ | | √ | | √ | |
| 13 | | Ny. P | √ | | √ | | √ | | √ | |
| 14 | | Tn. R.P | √ | | √ | | √ | | √ | |
| 15 | | Tn. S.B | √ | | √ | | √ | | √ | |
| 16 | | Ny. S.K | √ | | √ | | √ | | √ | |
| 17 | | Ny.S | √ | | √ | | √ | | √ | |
| 18 | | Tn. T.N | √ | | √ | | √ | | √ | |
| 19 | | Ny. W | √ | | √ | | √ | | √ | |
| 20 | 26-Feb-19 | Ny. B.L | √ | | √ | | √ | | √ | |
| 21 | | Tn. H | √ | | √ | | √ | | √ | |
| 22 | | Tn. H.H | √ | | √ | | √ | | √ | |
| 23 | | Tn. K.S | √ | | √ | | √ | | √ | |
| 24 | | Ny. R | √ | | √ | | √ | | √ | |
| 25 | | Ny. S.T | √ | | √ | | √ | | √ | |
| 26 | | Ny. S.W | √ | | √ | | √ | | √ | |
| 27 | | Ny. S.M | √ | | √ | | √ | | √ | |
| 28 | | Ny. S.P | √ | | √ | | √ | | √ | |
| 29 | | Nn. S.L | √ | | √ | | √ | | √ | |
| 30 | 28-Feb-19 | Ny. D | √ | | √ | | √ | | √ | |
| 31 | | Ny. E.F | √ | | √ | | √ | | √ | |
| 32 | | Ny. F | √ | | √ | | √ | | √ | |
| 33 | | Ny. F.W | √ | | √ | | √ | | √ | |
| 34 | | Tn. J.D | √ | | √ | | √ | | √ | |
| 35 | | Tn. J.S | √ | | √ | | √ | | √ | |
| 36 | | Tn. K | √ | | √ | | √ | | √ | |
| 37 | | Ny. M | √ | | √ | | √ | | √ | |
| 38 | | Ny. N.H | √ | | √ | | √ | | √ | |
| 39 | | Tn. P.R | √ | | √ | | √ | | √ | |
| 40 | | Ny. P | √ | | √ | | √ | | √ | |
| 41 | | Ny. R | √ | | √ | | √ | | √ | |
| 42 | | Ny. S.M | √ | | √ | | √ | | √ | |
| 43 | | Tn. S.T | √ | | √ | | √ | | √ | |
| 44 | | Ny. S | √ | | √ | | √ | | √ | |
| 45 | | Ny. T | √ | | √ | | √ | | √ | |
| 46 | | Tn. Y.A | √ | | √ | | √ | | √ | |
| 47 | | Ny. Y.P | √ | | √ | | √ | | √ | |

| No. | Tanggal | Nama Pasien | Kejadian Kesalahan Obat | | | | | | | |
|-----|-----------|-------------|-------------------------|----|------------|----|----------------|----|--------------|----|
| | | | Jenis Obat | | Dosis Obat | | Salah Penamaan | | Salah Jumlah | |
| | | | T | TT | T | TT | T | TT | T | TT |
| 48 | | Ny. Y | √ | | √ | | √ | | √ | |
| 49 | 01-Mar-19 | Tn. A.A | √ | | √ | | √ | | √ | |
| 50 | | Tn. B | √ | | √ | | √ | | √ | |
| 51 | | Ny. D.S | √ | | √ | | √ | | √ | |
| 52 | | Ny. E.A | √ | | √ | | √ | | √ | |
| 53 | | Nn. F | √ | | √ | | √ | | √ | |
| 54 | | Tn. H.P | √ | | √ | | √ | | √ | |
| 55 | | Ny. H.S | √ | | √ | | √ | | √ | |
| 56 | | Tn. H | √ | | √ | | √ | | √ | |
| 57 | | Tn. H.S | √ | | √ | | √ | | √ | |
| 58 | | Nn. I.F | √ | | √ | | √ | | √ | |
| 59 | | Ny. J.D | √ | | √ | | √ | | √ | |
| 60 | | Tn. K | √ | | √ | | √ | | √ | |
| 61 | | Ny. M.P | √ | | √ | | √ | | √ | |
| 62 | | Ny. N | √ | | √ | | √ | | √ | |
| 63 | | Tn. P | √ | | √ | | √ | | √ | |
| 64 | | Ny. P | √ | | √ | | √ | | √ | |
| 65 | | Tn. R | √ | | √ | | √ | | √ | |
| 66 | | Ny. R.M | √ | | √ | | √ | | √ | |
| 67 | | Tn. S | √ | | √ | | √ | | √ | |
| 68 | | Ny. S.Y | √ | | √ | | √ | | √ | |
| 69 | | Tn. S.R | √ | | √ | | √ | | √ | |
| 70 | | Ny. S.M | √ | | √ | | √ | | √ | |
| 71 | | Ny. S.Q | √ | | √ | | √ | | √ | |
| 72 | | Tn. S.R | √ | | √ | | √ | | √ | |
| 73 | | Ny. T | √ | | √ | | √ | | √ | |
| 74 | | Tn. W.S | √ | | √ | | √ | | √ | |
| 75 | | Nn. W | √ | | √ | | √ | | √ | |
| 76 | | Tn. Y.M | √ | | √ | | √ | | √ | |
| 77 | 05-Mar-19 | Tn. A | √ | | √ | | √ | | √ | |
| 78 | | Ny. C.S | √ | | √ | | √ | | √ | |
| 79 | | Ny. E | √ | | √ | | √ | | √ | |
| 80 | | Ny. J | √ | | √ | | √ | | √ | |
| 81 | | Ny. L | √ | | √ | | √ | | √ | |
| 82 | | Tn. M | √ | | √ | | √ | | √ | |
| 83 | | Tn. M.i | √ | | √ | | √ | | √ | |
| 84 | | Tn. M.J | √ | | √ | | √ | | √ | |
| 85 | | Ny. R.D | √ | | √ | | √ | | √ | |
| 86 | | Nn. R.Y | √ | | √ | | √ | | √ | |
| 87 | | Ny. S.Y | √ | | √ | | √ | | √ | |
| 88 | | Ny. S.H | √ | | √ | | √ | | √ | |
| 89 | | Tn. S.N | √ | | √ | | √ | | √ | |
| 90 | | Ny. S | √ | | √ | | √ | | √ | |
| 91 | | Ny. S.S | √ | | √ | | √ | | √ | |
| 92 | | Ny. T.A | √ | | √ | | √ | | √ | |
| 93 | | Ny. Y.I | √ | | √ | | √ | | √ | |
| 94 | | Ny. Y | √ | | √ | | √ | | √ | |
| 95 | 08-Mar-19 | Tn. B | √ | | √ | | √ | | √ | |
| 96 | | Ny. D | √ | | √ | | √ | | √ | |

| No. | Tanggal | Nama Pasien | Kejadian Kesalahan Obat | | | | | | | |
|-----|-----------|-------------|-------------------------|----|------------|----|----------------|----|--------------|----|
| | | | Jenis Obat | | Dosis Obat | | Salah Penamaan | | Salah Jumlah | |
| | | | T | TT | T | TT | T | TT | T | TT |
| 97 | | Tn. D | √ | | √ | | √ | | √ | |
| 98 | | Ny. F.H | √ | | √ | | √ | | √ | |
| 99 | | Tn. H | √ | | √ | | √ | | √ | |
| 100 | | Tn. H.S | √ | | √ | | √ | | √ | |
| 101 | | Tn. J.W | √ | | √ | | √ | | √ | |
| 102 | | Ny. L.A | √ | | √ | | √ | | √ | |
| 103 | | Tn. M.R | √ | | √ | | √ | | √ | |
| 104 | | Tn. P | √ | | √ | | √ | | √ | |
| 105 | | Ny. P.W | √ | | √ | | √ | | √ | |
| 106 | | Ny. R.C | √ | | √ | | √ | | √ | |
| 107 | | Tn. S.F | √ | | √ | | √ | | √ | |
| 108 | | Tn. S.P | √ | | √ | | √ | | √ | |
| 109 | | Tn. S.O | √ | | √ | | √ | | √ | |
| 110 | | Tn. S.K | √ | | √ | | √ | | √ | |
| 111 | | Tn. S.N | √ | | √ | | √ | | √ | |
| 112 | | Tn. S.W | √ | | √ | | √ | | √ | |
| 113 | | Tn. W.L | √ | | √ | | √ | | √ | |
| 114 | | Ny. W.N | √ | | √ | | √ | | √ | |
| 115 | 11-Mar-19 | Tn. A.M | √ | | √ | | √ | | √ | |
| 116 | | Tn. A | √ | | √ | | √ | | √ | |
| 117 | | Ny. E.M | √ | | √ | | √ | | √ | |
| 118 | | Nn. H | √ | | √ | | √ | | √ | |
| 119 | | Tn. L.K | √ | | √ | | √ | | √ | |
| 120 | | Ny. M.Y | √ | | √ | | √ | | √ | |
| 121 | | Ny. M.R | √ | | √ | | √ | | √ | |
| 122 | | Ny. P | √ | | √ | | √ | | √ | |
| 123 | | Ny. P.A | √ | | √ | | √ | | √ | |
| 124 | | Ny. W | √ | | √ | | √ | | √ | |
| 125 | 12-Mar-19 | Ny. A.A | √ | | √ | | √ | | √ | |
| 126 | | Ny. A.N | √ | | √ | | √ | | √ | |
| 127 | | Ny. A | √ | | √ | | √ | | √ | |
| 128 | | Ny. F | √ | | √ | | √ | | √ | |
| 129 | | Tn. J.S | √ | | √ | | √ | | √ | |
| 130 | | Ny. M | √ | | √ | | √ | | √ | |
| 131 | | Tn. M.A | √ | | √ | | √ | | √ | |
| 132 | | Tn. M.F | √ | | √ | | √ | | √ | |
| 133 | | Ny. R | √ | | √ | | √ | | √ | |
| 134 | | Ny. R.A | √ | | √ | | √ | | √ | |
| 135 | | Tn. S | √ | | √ | | √ | | √ | |
| 136 | | Tn. S.N | √ | | √ | | √ | | √ | |
| 137 | | Ny. S.P | √ | | √ | | √ | | √ | |
| 138 | | Ny. S.H | √ | | √ | | √ | | √ | |
| 139 | | Nn. T.S | √ | | √ | | √ | | √ | |
| 140 | 14-Mar-19 | Tn. A.M | √ | | √ | | √ | | √ | |
| 141 | | Tn. A.P | √ | | √ | | √ | | √ | |
| 142 | | Tn. A.F | √ | | √ | | √ | | √ | |
| 143 | | Tn. A.S | √ | | √ | | √ | | √ | |
| 144 | | Ny. D.K | √ | | √ | | √ | | √ | |
| 145 | | Ny. E.S | √ | | √ | | √ | | √ | |

| No. | Tanggal | Nama Pasien | Kejadian Kesalahan Obat | | | | | | | |
|-----|-----------|-------------|-------------------------|----|------------|----|----------------|----|--------------|----|
| | | | Jenis Obat | | Dosis Obat | | Salah Penamaan | | Salah Jumlah | |
| | | | T | TT | T | TT | T | TT | T | TT |
| 146 | | Ny. E | √ | | √ | | √ | | √ | |
| 147 | | Ny. I | √ | | √ | | √ | | √ | |
| 148 | | Tn. I.S | √ | | √ | | √ | | √ | |
| 149 | | Ny. J | √ | | √ | | √ | | √ | |
| 150 | | Ny. J.N | √ | | √ | | √ | | √ | |
| 151 | | Nn. K.K | √ | | √ | | √ | | √ | |
| 152 | | Nn. L | √ | | √ | | √ | | √ | |
| 153 | | Ny. N | √ | | √ | | √ | | √ | |
| 154 | | Ny. P | √ | | √ | | √ | | √ | |
| 155 | | Tn. S.A | √ | | √ | | √ | | √ | |
| 156 | | Ny. S | √ | | √ | | √ | | √ | |
| 157 | | Nn. V | √ | | √ | | √ | | √ | |
| 158 | | Ny. W | √ | | √ | | √ | | √ | |
| 159 | 15-Mar-19 | Tn. A.S | √ | | √ | | √ | | √ | |
| 160 | | Ny. A.M | √ | | √ | | √ | | √ | |
| 161 | | Tn. A.J | √ | | √ | | √ | | √ | |
| 162 | | Tn. A | √ | | √ | | √ | | √ | |
| 163 | | Tn. G.P | √ | | √ | | √ | | √ | |
| 164 | | Ny. J | √ | | √ | | √ | | √ | |
| 165 | | Ny. M | √ | | √ | | √ | | √ | |
| 166 | | Ny. S.R | √ | | √ | | √ | | √ | |
| 167 | | Tn. S | √ | | √ | | √ | | √ | |
| 168 | | Tn. T | √ | | √ | | √ | | √ | |
| 169 | | Ny. U.H | √ | | √ | | √ | | √ | |
| 170 | | Ny. Y | √ | | √ | | √ | | √ | |
| 171 | | Tn. Y.K | √ | | √ | | √ | | √ | |
| 172 | | Tn. W | √ | | √ | | √ | | √ | |
| 173 | 18-Mar-19 | Ny. A | √ | | √ | | √ | | √ | |
| 174 | | Ny. G | √ | | √ | | √ | | √ | |
| 175 | | Tn. H | √ | | √ | | √ | | √ | |
| 176 | | Tn. P | √ | | √ | | √ | | √ | |
| 177 | | Ny. S.T | √ | | √ | | √ | | √ | |
| 178 | | Ny. S.O | √ | | √ | | √ | | √ | |
| 179 | | Tn. S.P | √ | | √ | | √ | | √ | |
| 180 | | Tn. S | √ | | √ | | √ | | √ | |
| 181 | | Ny. T | √ | | √ | | √ | | √ | |
| 182 | | Ny. U.H | √ | | √ | | √ | | √ | |
| 183 | | Ny. Y | √ | | √ | | √ | | √ | |
| 184 | 19-Mar-19 | Tn. A | √ | | √ | | √ | | √ | |
| 185 | | Tn. B.H | √ | | √ | | √ | | √ | |
| 186 | | Ny. D.A | √ | | √ | | √ | | √ | |
| 187 | | Ny. D | √ | | √ | | √ | | √ | |
| 188 | | Ny. E | √ | | √ | | √ | | √ | |
| 189 | | Tn. G | √ | | √ | | √ | | √ | |
| 190 | | Tn. H | √ | | √ | | √ | | √ | |
| 191 | | Tn. I | √ | | √ | | √ | | √ | |
| 192 | | Ny. M.W | √ | | √ | | √ | | √ | |
| 193 | | Ny. W | √ | | √ | | √ | | √ | |
| 194 | | Tn. R.H | √ | | √ | | √ | | √ | |

| No. | Tanggal | Nama Pasien | Kejadian Kesalahan Obat | | | | | | | |
|-----|-----------|-------------|-------------------------|----|------------|----|----------------|----|--------------|----|
| | | | Jenis Obat | | Dosis Obat | | Salah Penamaan | | Salah Jumlah | |
| | | | T | TT | T | TT | T | TT | T | TT |
| 195 | | Ny. R | √ | | √ | | √ | | √ | |
| 196 | | Ny. S.E | √ | | √ | | √ | | √ | |
| 197 | | Ny. S.S | √ | | √ | | √ | | √ | |
| 198 | | Tn. S.R | √ | | √ | | √ | | √ | |
| 199 | | Tn. S.Y | √ | | √ | | √ | | √ | |
| 200 | | Tn. S | √ | | √ | | √ | | √ | |
| 201 | | Ny. S.M | √ | | √ | | √ | | √ | |
| 202 | | Ny. Z.S | √ | | √ | | √ | | √ | |
| 203 | | Tn. Z.A | √ | | √ | | √ | | √ | |
| 204 | 22-Mar-19 | Nn. A | √ | | √ | | √ | | √ | |
| 205 | | Ny.A.M | √ | | √ | | √ | | √ | |
| 206 | | Ny. C | √ | | √ | | √ | | √ | |
| 207 | | Ny. D.V | √ | | √ | | √ | | √ | |
| 208 | | Tn. D | √ | | √ | | √ | | √ | |
| 209 | | Nn. E.C | √ | | √ | | √ | | √ | |
| 210 | | Nn. J | √ | | √ | | √ | | √ | |
| 211 | | Ny. J | √ | | √ | | √ | | √ | |
| 212 | | Nn. N | √ | | √ | | √ | | √ | |
| 213 | | Ny. S.W | √ | | √ | | √ | | √ | |
| 214 | | Ny. S.D | √ | | √ | | √ | | √ | |
| 215 | | Tn. S | √ | | √ | | √ | | √ | |
| 216 | | Tn. T | √ | | √ | | √ | | √ | |
| 217 | | Ny. U | √ | | √ | | √ | | √ | |
| 218 | | Ny. W | √ | | √ | | √ | | √ | |
| 219 | | Ny. W.Y | √ | | √ | | √ | | √ | |
| 220 | 26-Mar-19 | Tn. A.G | √ | | √ | | √ | | √ | |
| 221 | | Tn. A | √ | | √ | | √ | | √ | |
| 222 | | Ny. J | √ | | √ | | √ | | √ | |
| 223 | | Ny. L | √ | | √ | | √ | | √ | |
| 224 | | Tn. N.H | √ | | √ | | √ | | √ | |
| 225 | | Ny. N | √ | | √ | | √ | | √ | |
| 226 | | Ny. R | √ | | √ | | √ | | √ | |
| 227 | | Tn. S.R | √ | | √ | | √ | | √ | |
| 228 | | Tn. S.L | √ | | √ | | √ | | √ | |
| 229 | | Tn. S | √ | | √ | | √ | | √ | |
| 230 | | Tn. T | √ | | √ | | √ | | √ | |
| 231 | | Tn W | √ | | √ | | √ | | √ | |
| 232 | 01-Apr-19 | Tn. A.Z | √ | | √ | | √ | | √ | |
| 233 | | Nn. A | √ | | √ | | √ | | √ | |
| 234 | | Tn. B.U | √ | | √ | | √ | | √ | |
| 235 | | Tn. D.S | √ | | √ | | √ | | √ | |
| 236 | | Ny. H.W | √ | | √ | | √ | | √ | |
| 237 | | Ny. K | √ | | √ | | √ | | √ | |
| 238 | | Ny. N.P | √ | | √ | | √ | | √ | |
| 239 | | Ny. P | √ | | √ | | √ | | √ | |
| 240 | | Nn. P.T | √ | | √ | | √ | | √ | |
| 241 | | Ny. S.H | √ | | √ | | √ | | √ | |
| 242 | | Ny. S | √ | | √ | | √ | | √ | |
| 243 | | Tn. S.K | √ | | √ | | √ | | √ | |

| No. | Tanggal | Nama Pasien | Kejadian Kesalahan Obat | | | | | | | |
|-----|-----------|-------------|-------------------------|----|------------|----|----------------|----|--------------|----|
| | | | Jenis Obat | | Dosis Obat | | Salah Penamaan | | Salah Jumlah | |
| | | | T | TT | T | TT | T | TT | T | TT |
| 244 | 04-Apr-19 | Tn. A.A | √ | | √ | | √ | | √ | |
| 245 | | Tn. A | √ | | √ | | √ | | √ | |
| 246 | | Ny. A.N | √ | | √ | | √ | | √ | |
| 247 | | Tn. D | √ | | √ | | √ | | √ | |
| 248 | | Ny. F | √ | | √ | | √ | | √ | |
| 249 | | Ny. J | √ | | √ | | √ | | √ | |
| 250 | | Tn. M | √ | | √ | | √ | | √ | |
| 251 | | Tn. O | √ | | √ | | √ | | √ | |
| 252 | | Ny. R | √ | | √ | | √ | | √ | |
| 253 | | Ny. S.F | √ | | √ | | √ | | √ | |
| 254 | | Ny.S.J | √ | | √ | | √ | | √ | |
| 255 | | Tn. S.L | √ | | √ | | √ | | √ | |
| 256 | | Tn. W.H | √ | | √ | | √ | | √ | |
| 257 | 05-Apr-19 | Nn. A | √ | | √ | | √ | | √ | |
| 258 | | Tn. A.A | √ | | √ | | √ | | √ | |
| 259 | | Tn. A | √ | | √ | | √ | | √ | |
| 260 | | Tn. B.N | √ | | √ | | √ | | √ | |
| 261 | | Tn. B | √ | | √ | | √ | | √ | |
| 262 | | Tn. F | √ | | √ | | √ | | √ | |
| 263 | | Ny. N.A | √ | | √ | | √ | | √ | |
| 264 | | Tn. R.A | √ | | √ | | √ | | √ | |
| 265 | | Tn. R | √ | | √ | | √ | | √ | |
| 266 | | Tn. S | √ | | √ | | √ | | √ | |
| 267 | | Tn. T.G | √ | | √ | | √ | | √ | |
| 268 | | Tn. T.S | √ | | √ | | √ | | √ | |
| 269 | | Ny. T | √ | | √ | | √ | | √ | |

Lampiran 11. Data Perhitungan Tidak Adanya Kesalahan Dalam Pemberian Obat

Tidak Adanya Kesalahan Dalam Mnenyerahkan Obat

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|--|-----------|---------|---------------|--------------------|
| Valid salah jenis obat, salah dosis obat, salah penamaan, salah jumlah | 269 | 100,0 | 100,0 | 100,0 |

Lampiran 12. Data Kepuasan Pasien

| No. | NamaPasien | A1 | | A2 | | A3 | | A4 | |
|-----|------------|----|---|----|---|----|---|----|---|
| | | P | T | P | T | P | T | P | T |
| 1 | Nn. A.K | P | | P | | P | | | T |
| 2 | Nn. A.D | P | | P | | P | | P | |
| 3 | Tn. A | P | | P | | P | | P | |
| 4 | Tn. A.A | P | | P | | P | | P | |
| 5 | Ny. H.A | P | | P | | P | | P | |
| 6 | Ny. H | P | | P | | P | | P | |
| 7 | Ny. I.W | P | | P | | P | | P | |
| 8 | Tn. J | P | | P | | P | | P | |
| 9 | Tn. M.Y | P | | P | | P | | P | |
| 10 | Ny. N.H | P | | P | | P | | P | |
| 11 | Nn. N.L | P | | P | | P | | P | |
| 12 | Ny. N | P | | P | | P | | P | |
| 13 | Ny. P | P | | P | | P | | P | |
| 14 | Tn. R.P | P | | P | | P | | P | |
| 15 | Tn. S.B | P | | P | | P | | P | |
| 16 | Ny. S.K | P | | P | | P | | P | |
| 17 | Ny.S | P | | P | | | T | P | |
| 18 | Tn. T.N | P | | P | | P | | P | |
| 19 | Ny. W | P | | P | | P | | P | |
| 20 | Ny. B.L | P | | P | | P | | P | |
| 21 | Tn. H | P | | P | | P | | P | |
| 22 | Tn. H.H | P | | P | | P | | P | |
| 23 | Tn. K.S | P | | P | | P | | P | |
| 24 | Ny. R | P | | P | | P | | P | |
| 25 | Ny. S.T | P | | P | | P | | P | |
| 26 | Ny. S.W | P | | P | | P | | P | |
| 27 | Ny. S.M | P | | P | | P | | P | |
| 28 | Ny. S.P | P | | P | | P | | P | |
| 29 | Nn. S.L | | T | P | | P | | P | |
| 30 | Ny. D | P | | P | | P | | P | |
| 31 | Ny. E.F | P | | P | | P | | P | |
| 32 | Ny. F | P | | P | | P | | P | |
| 33 | Ny. F.W | P | | P | | P | | P | |
| 34 | Tn. J.D | P | | P | | P | | P | |
| 35 | Tn. J.S | | T | P | | | T | P | |
| 36 | Tn. K | P | | P | | P | | P | |

| No. | NamaPasien | A1 | | A2 | | A3 | | A4 | |
|-----|------------|----|---|----|---|----|---|----|---|
| | | P | T | P | T | P | T | P | T |
| 37 | Ny. M | P | | P | | P | | P | |
| 38 | Ny. N.H | P | | P | | P | | P | |
| 39 | Tn. P.R | P | | P | | P | | P | |
| 40 | Ny. P | P | | P | | P | | P | |
| 41 | Ny. R | P | | P | | P | | P | |
| 42 | Ny. S.M | P | | P | | | T | P | |
| 43 | Tn. S.T | P | | P | | P | | P | |
| 44 | Ny. S | P | | P | | P | | P | |
| 45 | Ny. T | P | | P | | P | | P | |
| 46 | Tn. Y.A | P | | P | | P | | P | |
| 47 | Ny. Y.P | P | | P | | P | | P | |
| 48 | Ny. Y | P | | P | | P | | P | |
| 49 | Tn. A.A | P | | P | | P | | P | |
| 50 | Tn. B | P | | P | | P | | P | |
| 51 | Ny. D.S | P | | P | | P | | P | |
| 52 | Ny. E.A | P | | P | | P | | P | |
| 53 | Nn. F | P | | P | | P | | P | |
| 54 | Tn. H.P | P | | P | | P | | P | |
| 55 | Ny. H.S | P | | P | | P | | P | |
| 56 | Tn. H | P | | P | | P | | P | |
| 57 | Tn. H.S | P | | P | | P | | P | |
| 58 | Nn. I.F | P | | P | | P | | P | |
| 59 | Ny. J.D | P | | P | | P | | P | |
| 60 | Tn. K | P | | P | | P | | P | |
| 61 | Ny. M.P | P | | P | | P | | P | |
| 62 | Ny. N | P | | P | | P | | P | |
| 63 | Tn. P | P | | P | | P | | P | |
| 64 | Ny. P | P | | P | | P | | P | |
| 65 | Tn. R | P | | P | | P | | P | |
| 66 | Ny. R.M | P | | P | | P | | P | |
| 67 | Tn. S | P | | P | | P | | P | |
| 68 | Ny. S.Y | P | | P | | P | | P | |
| 69 | Tn. S.R | P | | P | | P | | P | |
| 70 | Ny. S.M | P | | P | | P | | P | |
| 71 | Ny. S.Q | P | | P | | P | | P | |
| 72 | Tn. S.R | P | | P | | P | | P | |
| 73 | Ny. T | P | | P | | P | | P | |

| No. | NamaPasien | A1 | | A2 | | A3 | | A4 | |
|-----|------------|----|---|----|---|----|---|----|---|
| | | P | T | P | T | P | T | P | T |
| 74 | Tn. W.S | P | | P | | P | | P | |
| 75 | Nn. W | P | | P | | P | | P | |
| 76 | Tn. Y.M | P | | P | | P | | P | |
| 77 | Tn. A | P | | P | | P | | | T |
| 78 | Ny. C.S | P | | P | | P | | P | |
| 79 | Ny. E | P | | P | | P | | P | |
| 80 | Ny. J | P | | P | | P | | P | |
| 81 | Ny. L | P | | P | | P | | P | |
| 82 | Tn. M | P | | P | | P | | P | |
| 83 | Tn. M.i | P | | P | | P | | P | |
| 84 | Tn. M.J | P | | P | | P | | P | |
| 85 | Ny. R.D | P | | P | | P | | P | |
| 86 | Nn. R.Y | P | | P | | P | | P | |
| 87 | Ny. S.Y | P | | P | | P | | P | |
| 88 | Ny. S.H | P | | P | | P | | P | |
| 89 | Tn. S.N | P | | P | | P | | P | |
| 90 | Ny. S | | T | P | | P | | P | |
| 91 | Ny. S.S | P | | P | | P | | P | |
| 92 | Ny. T.A | P | | P | | P | | P | |
| 93 | Ny. Y.I | P | | P | | P | | P | |
| 94 | Ny. Y | P | | P | | P | | P | |
| 95 | Tn. B | P | | P | | P | | P | |
| 96 | Ny. D | P | | P | | P | | P | |
| 97 | Tn. D | P | | P | | P | | P | |
| 98 | Ny. F.H | P | | P | | P | | P | |
| 99 | Tn. H | P | | P | | P | | P | |
| 100 | Tn. H.S | P | | P | | P | | P | |
| 101 | Tn. J.W | P | | P | | P | | P | |
| 102 | Ny. L.A | P | | P | | P | | P | |
| 103 | Tn. M.R | P | | P | | P | | P | |
| 104 | Tn. P | P | | P | | P | | P | |
| 105 | Ny. P.W | P | | P | | P | | P | |
| 106 | Ny. R.C | P | | P | | P | | P | |
| 107 | Tn. S.F | P | | P | | P | | P | |
| 108 | Tn. S.P | P | | P | | P | | P | |
| 109 | Tn. S.O | P | | P | | P | | P | |
| 110 | Tn. S.K | P | | P | | P | | P | |

| No. | NamaPasien | A1 | | A2 | | A3 | | A4 | |
|-----|------------|----|---|----|---|----|---|----|---|
| | | P | T | P | T | P | T | P | T |
| 111 | Tn. S.N | P | | P | | P | | P | |
| 112 | Tn. S.W | P | | P | | P | | P | |
| 113 | Tn. W.L | P | | P | | P | | P | |
| 114 | Ny. W.N | P | | P | | P | | P | |
| 115 | Tn. A.M | P | | P | | P | | P | |
| 116 | Tn. A | P | | P | | P | | P | |
| 117 | Ny. E.M | P | | P | | P | | P | |
| 118 | Nn. H | P | | P | | P | | P | |
| 119 | Tn. L.K | P | | P | | P | | P | |
| 120 | Ny. M.Y | P | | P | | P | | P | |
| 121 | Ny. M.R | P | | P | | | T | P | |
| 122 | Ny. P | P | | P | | P | | P | |
| 123 | Ny. P.A | P | | P | | P | | P | |
| 124 | Ny. W | P | | P | | P | | P | |
| 125 | Ny. A.A | P | | P | | P | | P | |
| 126 | Ny. A.N | P | | P | | P | | P | |
| 127 | Ny. A | P | | P | | P | | P | |
| 128 | Ny. F | P | | P | | P | | P | |
| 129 | Tn. J.S | P | | P | | P | | P | |
| 130 | Ny. M | P | | P | | P | | P | |
| 131 | Tn. M.A | P | | P | | P | | P | |
| 132 | Tn. M.F | P | | P | | P | | P | |
| 133 | Ny. R | P | | P | | P | | P | |
| 134 | Ny. R.A | P | | P | | P | | P | |
| 135 | Tn. S | P | | P | | P | | P | |
| 136 | Tn. S.N | P | | P | | P | | P | |
| 137 | Ny. S.P | P | | P | | P | | P | |
| 138 | Ny. S.H | P | | P | | P | | P | |
| 139 | Nn. T.S | P | | P | | P | | P | |
| 140 | Tn. A.M | P | | P | | P | | P | |
| 141 | Tn. A.P | P | | P | | P | | P | |
| 142 | Tn. A.F | P | | P | | P | | | T |
| 143 | Tn. A.S | P | | P | | P | | P | |
| 144 | Ny. D.K | P | | P | | P | | P | |
| 145 | Ny. E.S | P | | P | | P | | P | |
| 146 | Ny. E | P | | P | | P | | P | |
| 147 | Ny. I | P | | P | | P | | P | |

| No. | NamaPasien | A1 | | A2 | | A3 | | A4 | |
|-----|------------|----|---|----|---|----|---|----|---|
| | | P | T | P | T | P | T | P | T |
| 148 | Tn. I.S | P | | P | | P | | P | |
| 149 | Ny. J | P | | P | | P | | P | |
| 150 | Ny. J.N | P | | P | | P | | P | |
| 151 | Nn. K.K | P | | P | | P | | P | |
| 152 | Nn. L | P | | P | | P | | P | |
| 153 | Ny. N | P | | P | | P | | P | |
| 154 | Ny. P | P | | P | | P | | P | |
| 155 | Tn. S.A | P | | P | | P | | P | |
| 156 | Ny. S | P | | P | | P | | P | |
| 157 | Nn. V | P | | P | | P | | P | |
| 158 | Ny. W | P | | P | | P | | P | |
| 159 | Tn. A.S | P | | P | | P | | P | |
| 160 | Ny. A.M | P | | P | | P | | P | |
| 161 | Tn. A.J | P | | P | | P | | P | |
| 162 | Tn. A | P | | P | | P | | P | |
| 163 | Tn. G.P | P | | P | | P | | P | |
| 164 | Ny. J | P | | P | | | T | P | |
| 165 | Ny. M | P | | P | | P | | P | |
| 166 | Ny. S.R | P | | P | | P | | P | |
| 167 | Tn. S | P | | P | | P | | P | |
| 168 | Tn. T | P | | P | | P | | P | |
| 169 | Ny. U.H | P | | P | | P | | P | |
| 170 | Ny. Y | P | | P | | P | | P | |
| 171 | Tn. Y.K | P | | P | | P | | P | |
| 172 | Tn. W | P | | P | | P | | P | |
| 173 | Ny. A | P | | P | | P | | P | |
| 174 | Ny. G | P | | P | | P | | P | |
| 175 | Tn. H | P | | P | | P | | P | |
| 176 | Tn. P | P | | P | | P | | P | |
| 177 | Ny. S.T | P | | P | | P | | P | |
| 178 | Ny. S.O | P | | P | | P | | P | |
| 179 | Tn. S.P | P | | P | | P | | P | |
| 180 | Tn. S | P | | P | | P | | P | |
| 181 | Ny. T | P | | P | | P | | P | |
| 182 | Ny. U.H | P | | P | | P | | P | |
| 183 | Ny. Y | P | | P | | P | | P | |
| 184 | Tn. A | P | | P | | P | | P | |

| No. | NamaPasien | A1 | | A2 | | A3 | | A4 | |
|-----|------------|----|---|----|---|----|---|----|---|
| | | P | T | P | T | P | T | P | T |
| 185 | Tn. B.H | P | | P | | P | | P | |
| 186 | Ny. D.A | P | | P | | P | | P | |
| 187 | Ny. D | P | | P | | P | | P | |
| 188 | Ny. E | P | | P | | P | | P | |
| 189 | Tn. G | P | | P | | P | | P | |
| 190 | Tn. H | P | | P | | P | | P | |
| 191 | Tn. I | P | | P | | P | | P | |
| 192 | Ny. M.W | P | | P | | P | | P | |
| 193 | Ny. W | P | | P | | P | | P | |
| 194 | Tn. R.H | P | | P | | P | | P | |
| 195 | Ny. R | P | | P | | P | | P | |
| 196 | Ny. S.E | P | | P | | P | | P | |
| 197 | Ny. S.S | P | | P | | P | | P | |
| 198 | Tn. S.R | P | | P | | P | | P | |
| 199 | Tn. S.Y | P | | P | | P | | P | |
| 200 | Tn. S | P | | P | | | T | P | |
| 201 | Ny. S.M | P | | P | | P | | P | |
| 202 | Ny. Z.S | P | | P | | P | | P | |
| 203 | Tn. Z.A | P | | P | | P | | P | |
| 204 | Nn. A | p | | P | | P | | P | |
| 205 | Ny.A.M | p | | P | | P | | P | |
| 206 | Ny. C | p | | P | | P | | P | |
| 207 | Ny. D.V | p | | P | | P | | P | |
| 208 | Tn. D | p | | P | | P | | P | |
| 209 | Nn. E.C | p | | P | | P | | P | |
| 210 | Nn. J | p | | P | | P | | P | |
| 211 | Ny. J | p | | P | | P | | P | |
| 212 | Nn. N | p | | P | | P | | P | |
| 213 | Ny. S.W | p | | P | | P | | P | |
| 214 | Ny. S.D | p | | P | | P | | P | |
| 215 | Tn. S | p | | P | | P | | P | |
| 216 | Tn. T | p | | P | | P | | P | |
| 217 | Ny. U | p | | P | | P | | P | |
| 218 | Ny. W | p | | P | | P | | P | |
| 219 | Ny. W.Y | p | | P | | P | | P | |
| 220 | Tn. A.G | P | | P | | P | | P | |
| 221 | Tn. A | P | | P | | P | | P | |

| No. | NamaPasien | A1 | | A2 | | A3 | | A4 | |
|-----|------------|----|---|----|---|----|---|----|---|
| | | P | T | P | T | P | T | P | T |
| 222 | Ny. J | P | | P | | P | | P | |
| 223 | Ny. L | P | | P | | P | | P | |
| 224 | Tn. N.H | P | | P | | P | | P | |
| 225 | Ny. N | P | | P | | P | | P | |
| 226 | Ny. R | P | | P | | P | | P | |
| 227 | Tn. S.R | P | | P | | P | | P | |
| 228 | Tn. S.L | P | | P | | P | | P | |
| 229 | Tn. S | P | | P | | P | | P | |
| 230 | Tn. T | P | | P | | P | | P | |
| 231 | Tn W | P | | P | | | T | | T |
| 232 | Tn. A.Z | P | | P | | P | | P | |
| 233 | Nn. A | P | | P | | P | | P | |
| 234 | Tn. B.U | P | | P | | P | | P | |
| 235 | Tn. D.S | P | | P | | P | | P | |
| 236 | Ny. H.W | P | | P | | P | | P | |
| 237 | Ny. K | P | | P | | P | | P | |
| 238 | Ny. N.P | P | | P | | P | | P | |
| 239 | Ny. P | P | | P | | P | | P | |
| 240 | Nn. P.T | P | | P | | P | | P | |
| 241 | Ny. S.H | P | | P | | P | | P | |
| 242 | Ny. S | P | | P | | P | | P | |
| 243 | Tn. S.K | P | | P | | P | | P | |
| 244 | Tn. A.A | P | | P | | P | | P | |
| 245 | Tn. A | P | | P | | P | | P | |
| 246 | Ny. A.N | P | | P | | P | | P | |
| 247 | Tn. D | P | | P | | P | | P | |
| 248 | Ny. F | P | | P | | P | | P | |
| 249 | Ny. J | P | | P | | P | | P | |
| 250 | Tn. M | P | | P | | P | | P | |
| 251 | Tn. O | P | | P | | P | | P | |
| 252 | Ny. R | P | | P | | P | | P | |
| 253 | Ny. S.F | P | | P | | P | | P | |
| 254 | Ny.S.J | P | | P | | P | | P | |
| 255 | Tn. S.L | P | | P | | P | | P | |
| 256 | Tn. W.H | P | | P | | P | | P | |
| 257 | Nn. A | P | | P | | P | | P | |
| 258 | Tn. A.A | P | | P | | | T | P | |

| No. | NamaPasien | A1 | | A2 | | A3 | | A4 | |
|-----|------------|----|---|----|---|----|---|----|---|
| | | P | T | P | T | P | T | P | T |
| 259 | Tn. A | P | | P | | P | | P | |
| 260 | Tn. B.N | P | | P | | P | | | T |
| 261 | Tn. B | P | | P | | P | | P | |
| 262 | Tn. F | P | | P | | P | | P | |
| 263 | Ny. N.A | P | | P | | P | | P | |
| 264 | Tn. R.A | P | | P | | P | | P | |
| 265 | Tn. R | P | | P | | P | | P | |
| 266 | Tn. S | P | | P | | P | | P | |
| 267 | Tn. T.G | P | | P | | P | | P | |
| 268 | Tn. T.S | P | | P | | P | | P | |
| 269 | Ny. T | P | | P | | P | | P | |

Lampiran 13. Data Perhitungan Jawaban Kuisisioner Responden

Waktu tunggu obat

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|------------------|-----------|---------|---------------|--------------------|
| Valid puas | 266 | 98,9 | 98,9 | 98,9 |
| Valid tidak puas | 3 | 1,1 | 1,1 | 100,0 |
| Total | 269 | 100,0 | 100,0 | |

tidak adanya kesalahan pemberian obat

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|------------|-----------|---------|---------------|--------------------|
| Valid puas | 269 | 100,0 | 100,0 | 100,0 |

pelayanan obat oleh petugas

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|------------------|-----------|---------|---------------|--------------------|
| Valid puas | 261 | 97,0 | 97,0 | 97,0 |
| Valid tidak puas | 8 | 3,0 | 3,0 | 100,0 |
| Total | 269 | 100,0 | 100,0 | |

kepuasan ruang tunggu

| | Frequency | Percent | Valid Percent | Cumulative Percent |
|------------------|-----------|---------|---------------|--------------------|
| Valid puas | 264 | 98,1 | 98,1 | 98,1 |
| Valid tidak puas | 5 | 1,9 | 1,9 | 100,0 |
| Total | 269 | 100,0 | 100,0 | |

Descriptive Statistics

| | N | Minimum | Maximum | Mean | Std. Deviation |
|--------------------|---|---------|---------|--------|----------------|
| Persentase | 4 | 97.0 | 100.0 | 98.500 | 1.2675 |
| Valid N (listwise) | 4 | | | | |

Lampiran 14. Gambar Lokasi Pengambilan Data



Instalasi farmasi Rumah Sakit Ortopedi Prof. Dr. R. Soehasro, Surakarta



Kasir Instalasi Farmasi Rumah Sakit Ortopedi Prof. Dr. R. Soeharso, Surakarta



Pendaftaran dan Central Admin Instalasi Farmasi Rumah Sakit Ortopedi Prof. Dr. R. Soeharso, Surakarta



Name tag Penelitian Rumah Sakit Ortopedi Prof. Dr. R. Soeharso, Surakarta